

Carols by Candlelight & Christmas Parade 2024 – Audience Survey

TERMS AND CONDITIONS

By entering the Competition, you are agreeing to the following terms and conditions.

Definitions

1. In these Terms and Conditions:
 - (a) “Competition” means the Carols by Candlelight & Christmas Parade – Audience Survey;
 - (b) “Promoter” means the City of Armadale (ABN 79 863 269 538) of 7 Orchard Avenue, Armadale;

General

2. The promotion is open to Australian residents that meet the eligibility requirements in these terms and conditions.
3. Instructions on how to enter and other details contained within promotional advertisements form part of these terms and conditions.
4. By entering the promotion, entrants agree to abide by these Terms and Conditions.

Who Can Enter?

5. Entry to the Competition is open to residents of Western Australia that is a person 18 years of age or older, and who is not excluded by clause 6
6. Elected members, managers, employees, and their immediate families, of the Promoter are not eligible to enter. For the purpose of this clause 'immediate family' means spouse, de-facto, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
7. The Promoter reserves the right, in its sole discretion, to:
 - (a) verify the validity of entries and entrants (including entrants' identity, eligibility, age and place of residence);
 - (b) disqualify any entrants for tampering with the entry process or for submitting an entry not in accordance with these Terms and Conditions; and
 - (c) remove and exclude any entry that does not meet the eligibility requirements set out in these Terms and Conditions from the Competition at any time.
8. An entrant can only enter the Competition once.

How to Enter

9. The Competition will commence at 8pm on 7 December 2024 WST (“Commencement Date”) and will close at 5pm on Wednesday 18 December 2024 (“Closing Date”).
10. Any entry received after the Closing Date will not be accepted.
11. No responsibility is accepted for incomplete, late, lost, delayed, or misdirected entries.
12. In order to enter, entrants must:
 - (a) Complete the online survey at <https://culturecounts.cc/s/2Sijcq>; and
 - (b) Register your full name, email address and contact phone number
13. The time of entry will be the time at which the completed audience survey is submitted on the Culture Counts online survey link.

14. The Promoter reserves the right in its sole discretion to remove and exclude any entry from the Competition at any time.

The Prizes

15. There will be one (1) Major Prize Package winner and [insert number if applicable] Minor Prize winners (collectively, "The Prizes")
16. The Major Prize Package consists of:
 - (a) \$100 gift card
17. The Prize, regardless of whether claimed, unclaimed, or unused, cannot be refunded, exchanged or redeemed for cash.

How to Win

18. The Major Prize Package winner will be drawn from the entries received in accordance with these Terms and Conditions. The Prize draw will take place by 5pm on Friday, 20 December 2024 WST. The draw will be performed by a random computer process, and the winners will be notified by email and telephone within 14 days.
19. To redeem the Prizes, the winners will be required to respond to this email or telephone call within 31 days.
20. The Promoter reserves the right to request that the Prize winner's provide proof of age and or proof of identity prior to awarding the Prize. Identification considered suitable for the verification is at the sole discretion of the Promoter.
21. The Promoter's decision (including any decisions as to Prize distribution) is final and the Promoter will not enter into correspondence regarding the result.
22. It is a condition of accepting the Prize that the winner must comply with all these Terms and Conditions and the Prize supplier's requirements. To the extent of any inconsistency with these Terms and Conditions, the terms and conditions of the Prize supplier prevail.

No Liability

23. All costs incurred by the entrant associated with entering this Competition and claiming the Prize are the responsibility of the entrant.
24. All entrants unconditionally and irrevocably indemnify, release and discharge the Promoter and their associated personnel, agencies and companies from any and all liability, cost, loss or expense arising out of participation in this Competition or acceptance, delivery or installation of the Prize including (but not limited to) loss of income, personal injury and damage to property, whether direct or consequential, foreseeable, due to some negligent act or omission or otherwise.
25. The Promoter and their associated personnel, agencies and companies will not be responsible or liable for:
 - (a) any loss or damage whatsoever or personal injury suffered or sustained, in connection with the Competition, the use, delivery or installation of the Prize or any act or omission of the Promoter or their respective agents, employees or contractors;
 - (b) damage of the Prize, or any element of the Prize, or the winner's property during installation or transport of the Prize;
 - (c) Prizes that are damaged, lost in transit, late, lost or misdirected delivery, or if any element of the Prize is not provided;
 - (d) any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to or alteration of entries; or
 - (e) any loss or damage sustained or incurred:

- (i) if, for any reason, the Competition is suspended, varied or terminated at any time, with or without prior warning or publicity;
- (ii) as a result of late, lost or misdirected entries;
- (iii) as a result of any change in the value of the Prize, or any element of the Prize, occurring between the Commencement Date and the date that the Prize is claimed.

26. These indemnities and disclaimers apply to the full extent permitted by law.

Reserved Rights

- 27. In all matters, all decisions of the Promoter will be final and cannot be contested. No correspondence or discussions will be entertained.
- 28. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Privacy Details

- 29. The Promoter is collecting entrant's personal information for the purpose of conducting and promoting this Competition, including for the purpose of identifying and notifying the Prize winner. Upon entry into this Competition, the Promoter may collect entrant's personal information, including name, address, age, telephone number and other contact details. The Promoter will not use this information for any purpose other than that outlined in these Terms and Conditions.
- 30. By entering this Competition each entrant expressly consents to the Promoter disclosing their personal information to any other third party engaged to provide or install any element of the Prize for the purpose of fulfilling the Prize.