



# HOW TO DONATE YOUR OLD SMARTPHONE

**1**

## BACKUP ALL DATA

Ensure you won't lose anything important by backing up all your data right before disabling and resetting the device!

**2**

## DISABLE ACCOUNTS

For iPhone users disable 'Find my iPhone' and iCloud. For Samsung/Google users, remove connected accounts.

**3**

## FACTORY RESET

Factory resetting will permanently erase all content and settings from your phone.\*

**4**

## DONATE!

All your data is now safely erased from the device and you can feel confident in donating it!

**PLEASE DONATE INTO COLLECTION BOX**

HELLOINITIATIVE.ORG.AU/HOW-TO-DONATE

\*Please note that if you have stored sensitive information on your phone we recommend a Secure Data Erasure through a third party.