CITY OF Armadale

INFORMATION BULLETIN

ISSUE NO. 19/2017

23 November 2017

CITY OF Armadale

Information Bulletin

Issue No. 19/2017

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Local Government Act Review Process

The final collated feedback from Member Councils regarding the Local Government Act review has been prepared as a State Council Agenda Item for Zone consideration during the November/December 2017 round of Zone meetings.

WALGA distributed a discussion paper in July 2017, with the aim of obtaining the sector's feedback for the Local Government Act review process.

In August and September 2017, WALGA attended Zone and Regional Group meetings on the Local Government Act Review. Local Government submissions were requested by Friday, 20 October.

Further to this process, the Department of Local Government, Sport and Cultural Industries has released a consultation paper seeking views on the future of Local Government as public consultation for phase one of the Local Government Act review kicks off.

The Department's paper seeks public comment on a range of issues including Councillor conduct, Local Government transparency and accountability and accessibility of public information through the use of technology.

The Department will be conducting workshops across the State during November and December to provide more opportunities for Local Governments and the community to have their say.

Local Governments are encouraged to provide support by providing feedback to the Department and by promoting the workshops to their residents and relevant stakeholders.

More information regarding the Act review, including access to the paper and a list of workshops, is available here.

For more information, email Executive Manager, Governance and Organisational Services Tony Brown or call 9213 2051.

Local Government Performance Monitoring Project

Eleven Metropolitan Local Governments have agreed to be part of a Local Government Performance Monitoring Project.

Since 2010, the State Government has had the ability to gather and report on Local Government planning performance through section 263 (2) (ea) of the Planning and Development Act 2005.

The preparation of regulations to specify the information required would provide an accurate reflection of the performance of the Local Government sector, however, these regulations have not been progressed.

The Local Government Performance Monitoring Project allows members the opportunity to provide greater input and feedback into the methods of assessment and the presentation of the yearly statistics for their Planning and Building performances.

The data fields that will be collated for the report have been prepared by the members

involved and will outline the Strategic and Statutory Planning performance, Planning and Building Approvals processes and the monitoring and review processes at the Cities of Armadale, Belmont, Canning, Cockburn, Gosnells, Kwinana, Mandurah, Melville, Rockingham, Swan and Wanneroo.

Each Local Government will be given a report to show their individual results, while WALGA will receive a high level collated version that outlines the significant workload that the Local Government sector accomplishes within their planning and building functions.

The Local Government Performance Monitoring Project will be discussed with the State Government on how it could fulfil the requirements for gathering and reporting on Local Government performance, as required under section 263 (2) (ea) of the Planning and Development Act 2005.

WALGA would also like to discuss this project with other Local Government members, with a view to increasing Local Government participation in the coming years.

For more information, email Policy Manager, Planning and Improvement Vanessa Jackson or call 9213 2064.

Changing Places Risk Planning Guide

WALGA has developed a Guide to support Local Governments to develop their own risk management plan for Changing Places.

Changing Places are public toilets designed for people who cannot use Standard Universal Access Toilets.

Like any public asset, the construction and operation of a Changing Place is not without some risks. However, like all public amenities, a well-considered risk management plan can mitigate the risks and maximise the benefits to the community.

WALGA has developed this Guide (input from LGIS was sought) for the benefit of all Changing Places facility managers, including 18 of its Local Government members.

Click here for the Changing Places Risk Planning Guide.

For more information, email Grants Policy Officer Elle Brunsdon or call 9213 2058.

Main Roads Draft Traffic Signal Approval Policy – For Comment

Main Roads WA has recently adopted a position that roundabouts or other treatments will be preferred over traffic signalisation, unless evaluation clearly demonstrates those other solutions are unsuitable.

This is outlined in the Main Roads document Towards a Safe System Approach – Guidelines for the Selection of Intersection Control released for comment in LG News Issue 43 on Friday, 3 November.

To guide decision making in those circumstances where traffic signalisation is the suitable choice or existing signals require modification, Main Roads has prepared a draft Traffic Signals Approval Policy.

The policy details the assessment and approvals process for determining whether new traffic signals will be installed or determining whether existing traffic signals will be modified.

Local Governments are encouraged to provide their feedback on the draft policy by Monday, 4 December.

For more information or to provide comment email Policy Officer, Transport and Roads, Marissa MacDonald or call 9213 2050.

Climate Change Policy Statement Review – Discussion Paper Released for Comment

Climate change is a key issue for Local Governments that impacts almost all aspects of their operations and responsibilities.

WALGA is reviewing the existing Policy Statement on Climate Change, endorsed by State Council in 2009 to ensure it reflects the contemporary views of the sector and takes into account the significant scientific, technological and political developments that have occurred in that time.

WALGA has released a Discussion Paper and is seeking input from Local Government on key advocacy priorities for Local Government, and on the preferred content of the Policy Statement.

Email comments on the discussion paper by Friday, 15 December to the WALGA Environment Team.

For more information, email Environment Policy Advisor Laura Simes or call 9213 2049.

Environmental Planning Tool (EPT) Training – Registrations Open

Environmental Planning Tool (EPT) users and interested Local Governments are invited to register for free training on how to use WALGA's online mapping and reporting tool.

Participants will learn about the use of strategic purpose permits for native vegetation clearing for minor infrastructure projects and how to use the EPT to satisfy these requirements. A representative from the Department of Water and Environmental Regulation will be on hand to explain the regulatory process.

Regional Sessions

Date: Monday, 13 November
Time: 2:00pm to 4:00pm
Location: Cranbrook Sporting Club, King Street, Cranbrook

Date: Monday, 20 November
Time: 10:30am to 1:00pm
Location: Shire of Merredin Council Chambers, King and Barrack Streets, Merredin

Perth Session
Date: Thursday, 23 November
Time: 9:30am to 1:00pm
Location: WALGA ONE70 LV1, 170 Railway Pde, West Leederville. (webinar available)

When registering, please note:

- Your dietary requirements
- Whether you will be bringing a laptop
- If you wish to participate via webinar (WALGA session only)

Tea/coffee and lunch will be provided.

For more information or to register, email WALGA Environment Policy Unit.

World Day of Remembrance for Road Traffic Victims

Sunday, 19 November, marks the international World Day of Remembrance for Road Traffic Victims. This day is dedicated to remembering those who have died or been seriously injured in a road crash.

In support of this day, many Local Governments, communities and other organisations will be collaborating with the WALGA RoadWise Road Ribbon for Road Safety campaign by hosting events and displays, and distributing free Road Ribbons.

If you are hosting an event or display, let RoadWise know and they can help promote it.

Email a short summary through to Road Safety Project Officer Essie Smith.

For more information or to download the Road Ribbon order form, visit the RoadWise website.

Cyber Challenges in Local Government Forum

WALGA was pleased to host the Cyber Challenges in Local Government Forum on Thursday, 2 November.

Presentations from ECU, WA Police (Tech Crime), LGIS, the Town of Port Hedland, Market Creations from a cloud solutions perspective, and the Auditor General combined to deliver perspectives and awareness of Local Government risk mitigation.

In addition to identifying specific vulnerabilities, both internal and external, the forum identified a number of policy and process areas important to Local Government operations.

In his address, the Auditor General, Colin Murphy emphasised “patching, passwords, and people” as key areas of focus.

The forum emphasised that no Local Government organisation or connected entity, no matter how small, is immune from cyber risks.

WALGA will undertake resource, contract and information activity in response to the forum feedback.

Forum presentation slides can be downloaded from the WALGA Website.

For more information, email Executive Manager, Business Solutions John Filippone or call 9213 2020.

Training

The following courses are available for Local Government Officers:

Financial Fundamentals – Budgeting
Monday-Tuesday, 20-21 November

Planning Practices - The Essentials
Tuesday, 28 November

Planning Practices – Advanced
Wednesday, 29 November

Effective Supervision - Part 2
Tuesday-Wednesday, 28-29 November

Participate in Local Government Emergency Management Preparation
Thursday, 30 November

Manage Recovery Activities for Local Government
Friday, 1 December

Local Government Act – Advanced
Thursday-Friday, 30 November–1 December

For more information or to register online, visit the WALGA Training website or email the Training team.

Access to Austroads Publications Online

Local Governments can download PDF versions of all the Austroads Guides for free.

Austroads publishes a range of Guides which cover the design, construction, maintenance and operation of the road network in Australia and New Zealand.

All road agencies across Australasia have adopted the Austroads Guides. The guides document agreed methods and processes, and provide information about new technologies and procedures related to the road and road transport industry.

All WA Local Governments are members of Austroads.

Staff can email Austroads from the work email to request log-in details.

For more information, email Policy Manager Transport and Roads, Mark Bondietti or call 9213 2040.

Vacancies on Boards and Committees

The Association is pleased to announce the following vacancies:

- Alliance for the Prevention of Elder Abuse (APEA)
  - 1 Member

- Keep Australia Beautiful Council (KABC)
  - 1 Non-Metropolitan Member and 1 Non-Metropolitan Deputy Member

- Swan River Trust Board
  - 1 Metropolitan Member

- WA Local Government Grants Commission
  - 1 Metropolitan Member and 1 Deputy Metropolitan Member
- Municipal Waste Advisory Council (MWAC)
  - 1 Member

Nominees are required to submit a completed nomination form, statement addressing the selection criteria and short curriculum vitae (two pages maximum) before the close of nominations extended to 5:00pm, Monday, 20 November.

Nomination forms are available here.

For more information, contact Governance Support Officer, Margaret Degebrodt or call 9213 2036.

South West Native Title Settlement Newsletter

Senior Officers from WALGA have begun meeting with the South West Settlement Implementation Unit (SWSIU) on a regular basis to ensure contemporary knowledge of the progress of the South West Native Title Settlement.

With 103 of the 138 WA Local Governments falling within the Settlement Indigenous Land Use Agreements (ILUAs) areas, it is essential that the sector is aware of this progress.

To assist with this, the SWSIU produce a comprehensive newsletter that keeps stakeholders up to date with the progress of the South West Native Title Settlement.

WALGA encourages Local Governments to familiarise themselves with the work of the SWSIU and to contact them with any queries relating to the largest and most comprehensive agreement to settle Aboriginal interests over land in Australia.

For more information, email SWSIU or call 6552 6191.

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Vale Cr Barrye Thompson

It is with great sadness the Association advises that Cr Barrye Thompson, a long-time servant of Local Government, has passed away.

Following a career as a Local Government Chief Executive Officer, Cr Barrye Thompson was recently elected Deputy President at the Shire of Irwin and was the Executive Officer for the Northern Country Zone.

WALGA expresses its condolences to Barrye's family, friends and colleagues.

Round Table Meeting with Hon David Templeman MLA

WALGA hosted a meeting for the Minister for Local Government Hon David Templeman MLA to discuss a variety of issues that have been raised with the Minister regarding Local Government development approvals performance.

Representatives from the five development industry associations - the Master Builders

Association, Urban Development Institute of Australia, Housing Industry of Australia, Swimming Pool and Spa Association and the Property Council - attended the meeting on Friday, 10 November.

WALGA President Cr Lynne Craigie, Deputy President Tracey Roberts and senior WALGA staff were able to discuss and debate the concerns raised by these organisations in the planning and building portfolio, specifically relating to:

- reporting on planning matters and performance monitoring
- planning reforms and local planning policies
- developer contributions
- fees and charges, and
- certification (both planning and building).

The meeting provided an opportunity for the Association to highlight the role of Local Government in the planning and building assessment process and emphasise that any improvements to the system must be based on sound evidence.

A meeting will be held next year to continue these conversations with the Minister and the industry associations.

For more information, email Policy Manager, Planning and Improvement Vanessa Jackson or call 9213 2064.

Local Government Environment and Sustainability Survey 2017

WALGA and Perth NRM invite Elected Members to provide feedback on the key environmental management and sustainability needs of their Local Government.

The survey aims to identify current and emerging issues, and the capacity and funding gaps that may exist. Identification of these will inform targeted support from WALGA and Perth NRM through policies and programs, collaborative planning and partnerships, events and workshops, and communication and advocacy on behalf of the sector.

The target audience for this survey are personnel from Local Government with direct strategic, policy and operational responsibility for environmental management and sustainability, including Elected Members and staff from Directors to Technical Officers.

The survey, comprised of 12 questions, is divided into three sections:

- environmental issues
- resources, and
- communication and support.

Please allow 15 minutes to complete the survey, which closes on Friday, 24 November. For more information, email Biodiversity and Sustainability Project Officer Melanie Davies or call 9213 2065.

Invitation to Comment on Draft Conservation Advice

The Tuart woodlands and forests of the Swan Coastal Plain have been nominated for listing as a Threatened Ecological Community under the Australian Government's Environment Protection and Biodiversity Conservation Act 1999.

A draft Conservation Advice has been prepared, which provides advice on the eligibility for listing, description and key diagnostic characteristics, minimum condition classes for national protection, and priority conservation actions.

The draft Conservation Advice, Consultation Guide and indicative distribution map can be found on the Department of Environment and Energy's website here. The documents are open for public consultation until Wednesday, 13 December.

WALGA is coordinating a submission on behalf of the Local Government sector, with comments sought by Friday, 1 December to the WALGA Environment Team.

An InfoPage that summarises the key information contained in the draft Conservation Advice can be found here.

For more information, email Biodiversity and Sustainability Project Officer Melanie Davies or call 9213 2065.

Training

The following courses are available for Local Government Officers:

Planning Practices – Advanced
Wednesday, 29 November

Effective Supervision - Part 2
Tuesday and Wednesday, 28 to 29 November

Participate in Local Government Emergency Management Preparation
Thursday, 30 November

Manage Recovery Activities for Local Government
Friday, 1 December

Local Government Act – Advanced
Thursday and Friday, 30 November to 1 December

Financial Fundamentals (Monthly Annual Reporting)
Monday and Tuesday, 4 to 5 December

Presenting with Confidence
Friday, 8 December

For more information or to register online, visit the WALGA Training website or email the Training team.

Regional Services Reform Unit Update

The Regional Reform Services Unit released two milestone reports aimed at assisting with better informed decisions about supporting and empowering the State’s most remote Aboriginal communities.

The reports released are the Consultation Report, which shares key insights from extensive consultation over 12 months with 138 communities representing some 92 per cent of the population in remote Aboriginal communities in W.

The Expenditure and Outcomes Mapping Report is the first comprehensive analysis of government-funded services in the Kimberley and Pilbara at a regional level, mapped against

the Overcoming Indigenous Disadvantage indicators.

In the coming months, the Regional Reform Services Unit will identify the next steps for engagement and priority actions for the State's regional and remote Aboriginal communities.

For more information, email the Regional Services Reform unit.

Funding Opportunity for Metropolitan Perth Local Governments

The Myer Foundation offers grants to support capacity building for eligible organisations seeking to improve urban environments, focusing on urban and community farming, food gardening, street greening and conservation of natural environments in urban areas.

Grants of between $30,000 and $100,000 are available for organisations, including Local Governments, located in Metropolitan Perth and South East Queensland.

Expressions of interest close on Thursday, 25 January.

For more information, visit the Myer Foundation website.

International Conference on Water Sensitive Urban Design/Hydropolis Conference

Engineers Australia has partnered with Stormwater WA to host the Water Sensitive Urban Design (WSUD) Conference 2018 in conjunction with Hydropolis 2018.

Hydropolis events provide an opportunity for WA water professionals to exchange ideas and information about meeting the current and future challenges of the region.

The focus of WSUD / Hydropolis 2018 is "Creating Water Sensitive Communities" and aims to challenge delegates thinking and knowledge, and expand their views on what represents urban water management best practice and its vital role in developing our future communities.

For more information, visit the conference website.

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President's column

UNLESS you've experienced road trauma first-hand, it's easy to imagine this is something that happens to "other people".

To hear Gary Dolman talk about road trauma at last week's COAG Transport and Infrastructure Council meeting in Hobart was to grasp immediately that we, as owners of 73 percent of the nation's road length, must acknowledge our responsibilities in tackling the unacceptable loss of life and serious injuries occurring on our roads.

Dr Dolman is head of the Bureau of Infrastructure, Transport and Regional Economics, and in his presentation to the Council on the rural/urban distribution of road trauma said that local roads – those in regional and remote areas – account for 66 per cent of deaths.

While fatal crash numbers are gradually declining nationwide as a proportion of population, Dr Dolman said the rate of decrease in the localities was slower than it was in urban centres. Moreover, the number of fatalities on metro and regional roads have increased in number recently, reversing a long-term downwards trend.

It is clear that we need to do more. All of us.

Since the 1970s, when random road-side breath-tests were introduced and it became mandatory for motorists to wear seat belts, governments have directed considerable energy and resources towards lowering the road toll.

The National Road Strategy 2011-2020 is one manifestation of that collective national effort. And the results have been commendable. Annual fatalities per 100,000 people are now significantly lower than they were in the 1960s and '70s, Statistically, however, Australia still trails France, the United Kingdom, Germany and other equally car-dependent countries.

One probably explanation for this is Australia's vast size, the long distances that separate towns and cities, and the tendency of drivers to push on even while fatigued. Which is why the draft National Road Safety Action Plan calls for a national remote road-user safety strategy.

It's no small undertaking. Targeted spending, road infrastructure standards and investment, licencing and training, vehicle safety standards, accident assessment methodologies and speed limits – all these and more must be assessed, discussed, be agreed upon, and then mandated if we're to lower the road toll, particularly in the regions.

The Transport and Infrastructure Council's renewed commitment to a remote road-user safety strategy which will require a collective approach. I used the opportunity in Hobart to urge State and Territory Ministers to engage with Local Government, to share the fatality and serious injury data, the locations of accidents, and the full range of solutions. Only by working together, as leaders of our communities, will we find the best and safest solutions.

The Federal Government's recent decision to link future Roads to Recovery program funding to positive safety outcomes will concentrate minds. But if they do it right, councils may be able to argue more forcefully for increased R2R or Black Spot program funding.

The ultimate goal, however, is ensuring our local communities that every journey they begin on our shared road network will lead to a safe arrival – and we have a lot of work to do to achieve this. .

Let's stop the finger-pointing, shoulder our share of the responsibility, and work with our communities and their three levels of government to get it done.

David O'Loughlin,

President

WA councils collect in Smart Cities Program

THE FIRST grants under the Commonwealth's Smart Cities and Suburbs Program were announced this week, with Perth and Fremantle suburban councils prominent in the list of recipients.

The Gosnells, Joondalup, Fremantle, Perth, Wanneroo and South Perth councils were awarded $6 million in technology grants, including $9 million in co-investment.

Of this, $8.26 million will go to the City of Fremantle to fund renewable energy generation and storage, rainwater storage and distribution, and an electric vehicle shared ownership trial program.

In addition, $1 million has been allocated for a program from the University of Western Australia and the City of Wanneroo to use real-time rail travel data to improve development of stations along the Metronet expansion, while $2.63 million will go towards building communications facilities around the new Perth Stadium.

In South Perth, $980,000 will be spent on a trial of driverless electric shuttles to reduce congestion, and in Joondalup $2.05 million will be allocated for a monitoring system to better manage the Yellagonga wetlands.

The City of Darwin and the Northern Territory Government received a $5 million grant to install CCTV, smart lighting and other traffic and pedestrian sensors to improve safety and ease traffic congestion.

The City of Greater Geelong, meanwhile, has received a $415,000 grant for an initiative that includes installing parking sensors to indicate parking availability.

In addition, the city will install "smart street furniture" which will provide high-speed Wi-Fi across the city, LED streetlights that can boost brightness to reduce street crime, air and water quality sensors, touch screens, and a public address system.

The city and private partners will contribute $518,000 in joint funding towards the project.

The Moreton Bay Regional Council received a $450,00 grant to install digital signage to improve parking in North Lakes.

In this funding round, the first of the $50 million program, 52 projects received grants totalling $28.5 million.

The Smart Cities and Suburbs Program is part of the federal government's wider focus on smart cities, the centerpiece of which is Smart Cities Plan. This also feeds into the Commonwealth's "City Deals", an initiative to "bring together the three levels of government, the community, and business to align the planning, investment and governance necessary to accelerate growth and job creation, stimulate urban renewal, and drive economic reforms".

With City Deals having been signed in Launceston, Townsville, and Western Sydney, the federal government is currently working with the WA state government to identify potential opportunities for a Perth City Deal.

Round Two of the $50 million Smart Cities and Suburbs Program is expected to open in the first half of 2018. More information on the Program and the Smart Cities Plan is available here.

A champion for women in Local Government

FEW PEOPLE dispute the idea that getting more women on to councils is both appropirate and desirable. However, lifting female numbers in Local Government has proved an arduous and lengthy process, marked by encouraging gains and disappointing setbacks.

There's no-one more committed to the task than Ruth McGowan, however, a former scientist turned volunteer, councillor and now a life coach.

Ms McGowan grew up in north-eastern Victoria and moved to West Gippsland after qualifying as an agricultural scientist at Melbourne University. For more than 20 years she was a researcher and project manager with the Victorian public service. Ten years ago, her passion for volunteering and community advocacy inspired her to become involved in Local Government.

“I was involved with a lot of community organisations [at the time],’’ she said, “kindergarten, school councils, management of a local reserve, and advocacy for a national disability support group.

“One fortuitous day, I was asked on behalf of my local community to present to council, as people were unhappy with a planning application before the council. We were able to convince council to listen to our views and got the proposal knocked back. However, when I looked around the room, there were nine councillors and five senior managers. All the decision-makers were men.”

Later, Ms McGowan talked to the local mayor about how council could be more inclusive of diverse views. He agreed that women councillors were needed to ensure the views of the council better reflected those of the whole community and encouraged her to stand for council in the future.

As luck would have it, a by-election was soon called, and she was elected to the Baw Baw Shire Council in 2007. Being the only woman on council was an uncomfortable experience at times, she recalls, because of unacceptable, sexist behavior by some fellow councillors. However, Ms McGowan says it was worthwhile, insofar as it motivated her to encourage more women to stand for council.

Within 18 months of her by-election win, Ms McGowan was joined by three other women on Baw Baw’s council, and by 2009 she was mayor. During her time on council she was vice president of the Victorian Local Government Association and a member of a statewide women's policy working group.

In February 2009, the shire of Baw Baw was badly affected by the Black Saturday bushfires, which destroyed farming areas around where Ms McGowan lived. With her husband Paul and teenage children, the family was able to successfully defend their house and property, and Ruth went on to lead council’s recovery response in her community.

“Personally, we were lucky, but many others lost their houses, sheds, animals, fences and pasture. Thankfully, no lives were lost in our area, but the fire was devastating for many communities across the State. I learnt a lot about leadership in times of natural disaster and the importance of local government in assisting the community in the response and recovery stages”.

Dealing with the fire and its aftermath reinforced Ms McGowan's belief in the value of building community resilience, and an appreciation of the incredible range of support offered from different volunteering groups.

She resigned from council in 2011 to focus on her health. After successfully recovering from cancer, Ruth became a coach, speaker, trainer and workshop facilitator. In recent years, she has honed her political campaign skills as a campaign coordinator for her sister, Cathy McGowan; who successfully contested the rural Victorian seat of Indi as an Independent at the 2013 federal election and was re-elected in 2016.

"I was able to apply a lot of my political and community engagement skills I had learnt in Local Government as a volunteer on the Cathy's grass-roots campaigns. You learn a lot about politics as a Mayor and my experience and 'political nous' was really useful".

In 2014, Ms McGowan received an Order of Australia Medal for "service to community health through support organisations and to the Baw Baw Shire".

She continues to encourage women to stand for election to Local Government and advocate for greater diversity on local councils; especially for women from diverse backgrounds.

Recently, Ms McGowan authored guidelines for the Victorian Government on Best Practice in Gender Equality in Local Government. She ran several Get Elected training workshops for candidates at October 2017 City of Geelong elections, and continues to run general training for councillors and to mentor women through the More Women for Local Government Facebook page.

Her passion and ideas for encouraging more women in Local Government was something she was more than happy to discuss with the Australian Local Government Association.

ALGA: It's said women bring intrinsic qualities like consensus-building and a non-confrontational style to the business of Local Government administration. Is that true or simply the perpetuation of positive gender stereotypes?

RM: In my experience, there are councillors who are very effective at their jobs and this can be men and women. What I have noticed is a strong focus by many women councillors on doing better for their community. They also bring with them a broad network of community groups which they can tap into when needing to gather feedback on council issues or to communicate council changes. And yes, I do believe they can be more collegiate – as an example, in Victoria 43 percent of mayors elected at the last election (2016) were women. They recently all joined forces to issue a collective statement against family violence; the first of its kind in Australian Local Government.

ALGA: The impostor syndrome – the belief by an individual that he/she lacks the skills to succeed, despite evidence to the contrary – is frequently cited as one reason women shy away from seeking elected office in Local Government. Do you agree?

RM: I think a lot of women live very busy lives, juggling family care responsibilities plus employment, study, volunteer work. Often, they don't have the spare time to dedicate to council, or the ability to make the financial sacrifice to take on a role which can pay less than their normal employment. However, when I hear women say they are not sure if they are capable of standing for council I often challenge them to look around at who is doing the job now in their local council; and if they think they can do better; then I encourage them to stand for council! The more women we see as councillors, the more "normal" it comes as "you can't be what you can't see".

ALGA: Are there any prerequisites a woman needs to win election to council?

RM: There are many capable women who have the skills and experience to stand for council which they have already gained through their professional life or as a volunteer. This includes familiarity with meeting procedures, ability to read large agendas, and clear thinking to get your head around complex decisions.

These skills can be built on though the training available for new councillors, and many women take to the role with gusto and professionalism. I will say that it helps to have a good support team around anyone when they run their campaign and then when they get elected. So, a supportive partner is important – and take advantage of council support for childcare if needed. This can make it a bit easier for women to combine being a councillor with parenting.

ALGA: What about the qualities needed to be a success on council – or to become mayor?

RM: Successful mayors make a difference by being competent, connected and committed. You know a masterful mayor when you see her in action. She is competent; meetings run respectfully and on time, she models good governance, and nurtures excellent relationships with fellow councillors, the CEO, staff and council stakeholders.

She is also well connected to her community and able to "keep her ear to the ground" on what the issues are for all (not just the loud groups) and engages people to take them though controversial changes. She is also 110 percent committed to the role. In my personal experience I found that it was possible to maintain my employment and career while I was an elected councillor, but once I stepped up to be mayor, it was a full-time job.

ALGA: Which state or territory jurisdiction is leading the way in achieving a more even gender balance on local councils, and how?

RM: Victoria is leading the way on gender equality in terms of the statistics of women elected on councils. At the last election Victoria had a record number of women candidates standing for council and 38 percent women elected, with 42 percent mayors. The state released a Gender Equality Strategy (Safe and Strong) in 2016, which set targets for women to be 50 percent of councillors by 2025.

ALGA: The Centre for Local Government at the University of Technology Sydney and the NSW branch of the Australian Local Government Women's Association offer a course to help women understand more about the sector and stand as candidates. Are there other instances of institutional support for women looking to stand for council?

RM: In Victoria, I know of several informal courses that have been designed specifically to encourage and support women for active leadership. The Victorian Women's Charter is now 21 years old, and for more than two decades councils have been using this to develop action plans to drive gender equality, diversity and active citizenship. The majority of Victorian councils are signatories to the Charter, and have put in place actions to further women's equality in local council. Other programs such as Think Women for Local Government and the more recent Go Women LG programs have rans workshops throughout the state to encourage women to stand, and there are targeted programs for women from Aboriginal and other culturally diverse backgrounds.

Evaluations of these programs by the Victorian Local Governance Association have shown that they were very important in encouraging more women to stand for council; and when these programs are not run in election years, the numbers of women elected fall backwards or stagnate.

In terms of institutional programs, I have recently graduated from the Melbourne University School of Government program called Pathways to Politics, which encourages and supports women to stand for local, state and federal government.

ALGA: The major parties potentially have a big influence on the numbers of women in government. Are aspirational aims good enough, or should they implement quotas to even up gender imbalance?

RM: The data shows that quotas make a difference, wherever they are in place, around the world. We don't have them, that's why we have slipped to 54th in the world ratings of female representation in parliament (according to the International Parliamentary Union). So yes, I think they do work and we should have them.

Recent data reported by Fairfax Media suggested that it would take another 10 elections until we gain equality in Federal parliament – that is 2046! And longer for many state governments. We can't wait that long for the "other half" of our population to have representation. That's just not fair, and quotas are the way forward.

ALGA: Many councils provide for training and development of their elected office-holders, and schedule meetings at family-friendly times. How many provide that other essential requirement for working mothers: child care?

RM: I can only comment about arrangements in my state, Victoria and yes child care is a right that is provided for all councillors who are parents; men and women. All councillors receive reimbursement for their care costs, and allowances are made for all council meetings, not just statutory ones.

ALGA: Presumably your ideal would be to have 51 per cent female representation on councils. But is that realistic given family responsibilities traditionally fall predominantly on women's shoulders?

RM: Yes, the ideal is for fair and just representation for the 51 per cent of our population that is female. I am optimistic and yes, I do think this is realistic. I have hope in the younger generation, that men will step up and shoulder some of the child-rearing responsibilities. I have observed that many of the younger fellas want to be more involved in parenting than the generations before them. Also, with childcare costs being reimbursed, for some women this actually makes it easier to combine parenting with being a councillor as it can allow them to hire care in the home.

I know one mayor who has five children and another newly elected councillor who said how wonderful it was that she could now afford to have a nanny come to her home during the days she had meetings, instead of a three-year wait for an opening at her local child care centre. So being a parent as a councillor actually made things easier for her to manage.

ALGA: Is time spent on Local Government good for a woman's career?

RM: Many women stand for council to make a difference in their communities. They are competent, connected and committed to the role and these are skills they take back into their professional and community lives after the are no longer a councillor. There are so many skills that you can learn as a councillor, such as public speaking, chairing meetings that you can take to your life after council. I know many women who used to be councillors that are now on boards and continuing with their careers with greater skills and confidence.

National injury reporting a priority: COAG

THE COUNCIL OF Australian Governments' Transport and Infrastructure Council wants a national approach to measuring serious road injury as a matter of priority, citing a recent spike in road deaths as a rationale.

At its meeting in Hobart on 10 November, the Council noted that the latest national data showed some improvement in the reduction in deaths from road crashes. There were 1237 deaths in the 12 months to the end of September 2017, a 2.8 per cent decrease compared to the total for the year ended on September 2016.

However, the 1296 road crash deaths in 2016 represented an increase of 7.5 per cent relative to 2015. By the end of 2016, only 9 per cent of the 30 per cent target to reduce deaths had been achieved – six years into the National Road Safety Strategy 2011-2020.

In 2015, Austroads began a pilot project to prove the feasibility of a national linked data source, and ministers agreed on Friday to support the project and ensure all necessary approvals are given, and data provided, by March 2018.

“This work is critical for establishing a national serious injury reporting baseline to measure performance under the next road safety strategy; and to produce annual updates to support stronger national action to reduce deaths and serious injuries from road crashes,” the official communique said.

The Council also considered recent Bureau of Infrastructure, Transport and Regional Economics data on the distribution of road trauma across Australia showing 66 per cent of deaths occur in regional and remote areas.

“Council was pleased to note that the draft [National Road Safety] Action Plan calls for the development of a national remote road-user strategy to address balancing speed limits with infrastructure standards, speed management, licensing and training issues, the safety of vehicles, and alternative transport options for people who live in more remote areas,’’ the communique said.

The Council also asked for the Action Plan – which is intended to support the implementation of the National Road Safety Strategy – to be amended to better reflect key national priority areas, including systematically improving the uptake and use of technology, safety of road infrastructure, improving vehicle safety standards and promoting the uptake of safer vehicles, especially by younger drivers, improving road safety enforcement, building awareness and implementation of safer speeds, and improving safety in regional and remote areas.

In September, Transport and Infrastructure Minister Darren Chester announced an inquiry into the National Road Safety Strategy’s effectiveness. Submissions to the inquiry close on 16 February, 2018.

NTC settles autonomous vehicle liability issue

HUMAN DRIVERS should be continue to be held legally responsible for maintaining control of their vehicles, no matter how fully automated these may be, the National Transport Commission has said.

The ruling is contained in a new NTC new Policy paper, Clarifying control of automated vehicles.

The NTC has identified more than 700 legislative barriers to the introduction of driverless vehicles, and is aiming to have all regulatory and legislative issues resolved by 2020 to allow driverless vehicles on the road.

In a foreword to the paper, NTC Chairman and Commissioner David Anderson said “A lack of clarity around responsibility presents a number of challenges to the deployment of vehicles with automated functions in Australia”.

“Uncertainty could create barriers to entry, disrupt effective and efficient enforcement of road traffic laws, and, where control is interpreted differently across jurisdictions, create consumer uncertainty”.

Mr Anderson said the policy paper’s directions and recommendations were part of a NTC project to develop national enforcement guidelines to ensure police were able to apply road traffic laws to vehicles with automated functions in a nationally consistent manner.

“The guidelines are a dynamic document that will be updated as automated vehicle technologies and international developments evolve,’’ Mr Anderson wrote.

COAG's Transport and Infrastructure Council (which includes Australian Local Government Association President David O’Loughlin) agreed to the National Enforcement Guidelines for Automated Vehicles at its meeting in Hobart last week.

The Council meeting also agreed that governments should aim to have “end-to-end regulation in place by 2020 to support the safe deployment of automated vehicles”.

NSW container deposit scheme catches a snag

THE RIVERINA Eastern Regional Organisation of Councils (REROC) has refused to take on a service delivery role for the NSW Container Deposit Scheme due to start in December.

Under the scheme, 10 cents will be paid for every drink container between 150ml and three litres bearing a NSW CDS label which is returned to a depot or reverse vending machine.

CDS-labelled containers processed through council-run kerbside collection services will be redeemed by councils, with the funds used to reduce the cost of residential waste collection services.

REROC chairman Rick Firman said that although the regional body was a strong supporter of a recycling scheme, it would not back a multinational venture subsidised by ratepayers' funds.

“Our member councils have undertaken a number of financial projections to determine the viability of our participation, and have reached the firm conclusion that the only way that we could be involved would be if councils decided to subsidise the service,” Cr Firman said.

REROC revealed the government’s appointed service providers, TOMRA-Cleanaway, had only submitted a delivery proposal for manual collection points in late October, and contract terms earlier this month – less than five weeks before the project’s scheduled rollout.

“I’d say that given how close we are to proposed commencement, most of our councils are concerned about the level of service TOMRA-Cleanaway will provide,” REROC CEO Julie Briggs said.

Coca-Cola Amatil and Lion have said that to cover CDS fees they will hike the prices of all affected beverage products; and the REROC decision will add to concerns about the “Return and Earn” scheme’s sustainability.

Cr Firman said TOMRA-Cleanaway was contractually obligated to deliver the scheme without council’s involvement.

“[They] must still provide access to collection points where residents can redeem their refunds,” he said.

Aged care homes 'mishandled' flu outbreaks

DEADLY INFLUENZA outbreaks at two aged care homes in Victoria and Tasmania in late winter were exacerbated by management errors and low staff vaccination rates, a federal review has found.

Infection control at the St Johns facilities in Wangaratta and the Strathdevon facility in Latrobe was poor, and contingency plans were overwhelmed by the scale of the outbreaks which occurred in August and September. Only around one-third of the staff at the two homes had been vaccinated ahead of the outbreaks, and dozens subsequently contracted the flu.

The reviews, conducted by the Australian Aged Care Quality Agency (AACQA), have found that the management of both homes failed to provide enough additional support and the professional guidance that was required to cope with the outbreak.

It is now mandatory for aged care facilities to have staff flu vaccination programs for staff, and the Commonwealth's Chief Medical Officer, Dr Brendan Murphy, is examining other options to boost vaccination rates.

The AACQA has since increased its focus on infection control measures at all aged care facilities, and is running staff seminars to strengthen quality monitoring around infection control and to increase staff and resident vaccinations.

Additionally, all aged care providers have been asked to review their infection control practices to ensure that they are well equipped to manage and respond to future influenza outbreaks.

Targeted aged-care communication and education materials will be developed for the 2018 influenza season to further promote staff influenza vaccinations.

The reports can be found at the AACQA's website.

Taswater reforms 'met most objectives'

TASMANIA'S water and sewerage industry reforms of 2009 and 2013 met all the expected goals, though in some instances only partially so.

Tabling a report in the State Parliament this week, Auditor-General Rod Whitehead said improved public health, strategic asset management, and customer service outcomes had all been satisfactorily achieved.

However, efforts to boost environmental benefits had been only partially successful; and Mr Whitehead said that despite growth in, and renewal of, the water and sewerage network, "the extent of renewal had not been at a rate commensurate with the age and condition of the infrastructure assets".

And while the reforms had provided the regulated entities with increased revenues and cash flows, greater flexibility to deal with capital expenditure programs, and access to higher levels of debt funding, the Auditor-General noted "that some regulated entities have not taken advantage of the improved capacity to service debt by drawing on additional borrowings to accelerate infrastructure investment".

The tabling of the audit, which was announced in 2015, has coincided with a state government bid to wrest ownership of TasWater from Local Government.

Responding to the report, TasWater chairman Miles Hampton said TasWater had made significant progress across a significant number of activities.

“For the government to take us over now would set the reform agenda backwards considerably," Mr Hampton said. “We were assessed against 37 criteria and achieved or partially achieved 92 per cent of those criteria,” he said.

“This report adds to the strength of the Productivity Commission report that there is no substance to government claims [that it would run TasWater better] – and the sooner the matter is concluded the sooner the 900 employees who work for TasWater can get on with the job.

The Water and Sewerage Tasmania Bill 2017 – the legislative instrument for the TasWater takeover – had its first reading in the House of Assembly in August this year, and is awaiting its second reading in the Legislative Council.

The TasWater performance audit is on the Tasmanian Audit Office’s website.

News in brief

GOVERNMENTS are well placed to recover transport investment costs from the home-owners and business people who benefit financially from new infrastructure, a University of Sydney researcher said this week.

Professor Corinne Mulley says the practice of taking contributions in line with an increase, or uplift, in property values and profits flowing from new infrastructure already occurs in parts of the United States, has been tried in Queensland, and is now under consideration in NSW.

“Value uplift refers to the way in which when you put in new infrastructure, typically transport infrastructure, the land around that infrastructure becomes more accessible, it allows you to get to more destinations more quickly, and so the price of that land goes up,” Professor Mulley explained.

Professor Mulley’s research examined the degree of “uplift” related to infrastructure development in Britain and Australia, including bus rapid transit and heavy rail in Brisbane.

“On the Gold Coast, which has a new light rail system, residences have paid a small amount of extra tax in order to help fund it and I don’t see that that’s unreasonable,” said Professor Mulley, who holds the Chair in Transport at the University’s Institute of Transport and Logistics Studies.

“The NSW Government is referring to the concept as value-sharing, and I understand that it is going to put a limited process in place to help cover the cost of the Parramatta light rail system,” Professor Mulley said.

Pointing to the example of London’s Jubilee Underground line, which pushed up adjoining individual property values by more than $1 million when it opened, she said that, “it has always seemed to be quite wrong that individuals should benefit when the thing which produced that benefit is paid for by the public purse.”

Ideally, Professor Mulley says that governments should levy home owners and businesses as the infrastructure is being built.

“Transport infrastructure is really expensive, and governments are finding it difficult to provide the sort of infrastructure we need to produce the sustainable cities that we want for the future” Professor Mulley said.

However, she also acknowledges the political difficulties associated with such a contribution system, and says that it may be better to levy a charge when a house is eventually sold.

“Businesses are less of a problem, because new businesses and the entrepreneurs who build them, will take account of land value uplift when making investment decision.”

THE LOCAL GOVERNMENT Association of South Australia (LGASA) has called on the state’s political parties to take responsibility for collecting the Natural Resource Management (NRM) Levy if they win government at the March 2018 state election.

The levy is a state government initiative under the Natural Resources Management Act 2004 to provide extra money to help care for natural resources on behalf of local communities. Councils are required by law to collect it on the state government’s behalf.

LGASA President Lorraine Rosenberg said councils shouldn’t be compelled to collect a tax for another tier of government.

“Many ratepayers mistake increases to the NRM Levy for increased council charges, because the levy is administered through their rates notices,” Mayor Rosenberg said.

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1.1 EMPLOYEE MOVEMENTS

New Staff:

- Community Facilities Planning Coordinator – 6/12/2017
- Club Development Officer – 11/12/2017

Staff Leaving:

- Senior Assets Engineer – 30/11/2017
- Environmental Health Officer – 24/11/2017
- Senior Community Facilities Officer – 24/11/2017

Other Staff Movements (Internal):

- ICT Infrastructure Engineer (Extension) – 1/12/2017 to 30/11/2022

Current Recruitment Activity:

- Administration Assistant Building (12 month contract) – Recruitment Progressing
- Community Development Coordinator – Recruitment Progressing
- Community Emergency Services Officer (6 month contract) – Recruitment Progressing
- Executive Assistant Community Services – Recruitment Progressing
- Governance and Administration Officer (6 month contract) – Recruitment Progressing
- Human Resources Assistant – Recruitment Progressing
- Leading Hand – Maintenance – Recruitment Progressing
- Leading Hand – Waste Disposal – Recruitment Progressing
- Marketing and Communications Officer – Recruitment Progressing
- Planning and Building Liaison Officer – Recruitment Progressing
- Project Officer – Ranger and Emergency Services (2 year contract) – Recruitment Progressing
- Senior Technical Officer Waste – Recruitment Progressing
- Social Planning Coordinator – Recruitment Progressing
- Supervisor Construction – Recruitment Progressing
- Technical Officer Civil Works – Recruitment Progressing

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TECHNICAL SERVICES COMMITTEE REPORT ON OUTSTANDING MATTERS		
ITEM	**REFERRING COMMITTEE**	**COMMENTS**
Ordinary Council Meeting of Monday, 29 May 2017: Matters for Referral – Cr H Zelones: *"That the matter of barriers to prevent vehicle access to active sporting reserves be referred to the Technical Services Committee."*	Technical Services	Report was presented at the 2 October 2017 Technical Services Committee Meeting (T77/10/17) and was subsequently presented at the Ordinary Council Meeting of Monday, 16 October 2017.
Ordinary Council Meeting of Monday, 16 October 2017: Matters for Referral – Cr M Silver: *"That the matter of the outstanding works in Riva Estate be referred to the Technical Services Committee."*	Technical Services	Report was presented at the 6 November 2017 Technical Services Committee Meeting (T95/11/17) and was subsequently presented at the Ordinary Council Meeting of Monday, 13 November 2017.
Ordinary Council Meeting of Monday, 13 November 2017: Matters for Referral – Cr D Shaw: *"That the matter of alternative infrastructure in new development areas to reduce fill be referred to the Technical Services Committee."*	Technical Services	Report anticipated to be presented at a future Technical Services Committee meeting.

TECHNICAL SERVICES DIRECTORATE
Works Program – November 2017 – January 2018

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Department	November 2017	December 2017	January 2018
City Projects	• Piara Waters (South) – construction ongoing • Armadale Aquatic Centre redevelopment – demolition complete • Piara Waters (South-East) – continue design process • Armadale District Hall – design continuing	• Piara Waters (South) – construction ongoing • Armadale Aquatic Centre redevelopment – construction tender assessment • Piara Waters (South-East) – continue design process • Armadale District Hall – tender documentation advertised	• Piara Waters (South) – construction ongoing • Armadale Aquatic Centre redevelopment – construction commences • Piara Waters (South-East) – continue design process • Armadale District Hall – tender evaluation
Civil Works	**Construction** • Asphalt reseal to Railway Ave – Ryand to Wakehurst • Preparation works for asphalt reseal to Fourth Road – South West Hwy to Church Ave • Asphalt footpath construction to Settlers Common	**Construction** • Asphalt reseal to Foster Rd • Asphalt reseal to Canning Mills Rd • Asphalt reseal to Connell Ave • Asphalt reseal to William St • Asphalt footpath construction to Settlers Common	**Construction** • Improved pedestrian connectivity to Jarrah Rd • Asphalt reseal to Fourth Road – South West Hwy to Church Ave • John Dunn car park • Carradine Rd and Carawatha Ave intersection upgrade
	Maintenance • New footpath on Lake View Tce between Lake Rd and Gertrude Ave (RHS), Champion Lakes • Routine maintenance as per Program • Contract road sweeping • Car park and path sweeping • Footpath defects • Car park maintenance	**Maintenance** • New footpath on Brookton Hwy between Bernard St and shops, Kelmscott (tentative) • Routine maintenance as per Program • Contract road sweeping • Car park and path sweeping • Footpath defects • Car park maintenance	**Maintenance** • New footpath on Brookton Hwy between Bernard St and shops, Kelmscott (tentative) • Routine maintenance as per Program • Contract road sweeping • Car park and path sweeping • Footpath defects • Car park maintenance

Department	November 2017	December 2017	January 2018
Engineering Design	• Eighth Rd upgrade – Forrest Rd to Gribble Ave (MRA) • Forrest Rd upgrade – Eighth Rd to Townley St (MRRG) • Powell Cres Extension – Forrest Rd to Tijuana Rd (MRRG) • Carradine Rd and Carawatha Ave intersection upgrade • Balannup Rd ultimate upgrade – Ranford Rd to Reilly Rd (DCS) • Balannup Rd service relocation (DCS) • Fourth Rd power undergrounding • Linemarking plans for resurfacing projects (R2R/MRRG) • Connell Ave – Pries Park Rd to Lucich St • John Dunn ring road and car park	• Eighth Rd upgrade – Forrest Rd to Gribble Ave (MRA) • Forrest Rd upgrade – Eighth Rd to Townley St (MRRG) • Powell Cres Extension – Forrest Rd to Tijuana Rd (MRRG) • Carradine Rd and Carawatha Ave intersection upgrade • Balannup Rd ultimate upgrade – Ranford Rd to Reilly Rd (DCS) • Balannup Rd service relocation (DCS) • Fourth Rd power undergrounding • Lowanna Way drainage upgrade • Mason Rd/Warton Rd pre-deflection (DCS) • Linemarking plans for resurfacing projects (R2R/MRRG) • Bus shelters (various)	• Eighth Rd upgrade – Forrest Rd to Gribble Ave (MRA) • Forrest Rd upgrade – Eighth Rd to Townley St (MRRG) • Powell Cres Extension – Forrest Rd to Tijuana Rd (MRRG) • Balannup Rd ultimate upgrade – Ranford Rd to Reilly Rd (DCS) • Balannup Rd service relocation (DCS) • Fourth Rd power undergrounding • Fourth Rd streetscape upgrade • Lowanna Way drainage upgrade • Mason Rd/Warton Rd pre-deflection (DCS) • Bus shelters (various)

Department	November 2017	December 2017	January 2018
Parks Design and Documentation	• Cross Park hardcourt lighting audit/design and specification • Various project RFQs • Ranford Rd/Alexwood Dr median island landscape upgrade • Erica St POS design and documentation • Armadale Town Hall landscaping concept • Minnawarra dredge and landscape tender documentation • Memorial Park upgrade • Balannup Living Stream request for tender • Various civil works design input • Piara Oval East design • Sanctuary Lake & surrounds LED lighting project • Cross Park hardcourt lighting audit/design and specification • Various project RFQs	• Ranford Rd/Alexwood Dr median island landscape upgrade • Armadale Town Hall landscaping tender documentation • Minnawarra dredge and landscape tender documentation • Memorial Park upgrade • Various civil works design input • Piara Oval East design • Sanctuary Lake & surrounds LED lighting project • Cross Park hardcourt lighting audit/design and specification	• Various project RFQs • Piara Oval East design • Minnawarra dredge and landscape tender documentation • Migrant Park landscaping tender documentation • Various civil works design input • Benbeculla fitness and play equipment upgrade
	Harrisdale/Piara Waters • Various landscape works submissions under review • Various landscape works in pre-handover period	**Harrisdale/Piara Waters** • Various landscape works submissions under review • Various landscape works in pre-handover period	**Harrisdale/Piara Waters** • Various landscape works submissions under review • Various landscape works in pre-handover period
	Metropolitan Redevelopment Authority Area Works **Wungong** • Various landscape works submissions under review	**Metropolitan Redevelopment Authority Area Works** **Wungong** • Various landscape works submissions under review	**Metropolitan Redevelopment Authority Area Works** **Wungong** • Various landscape works submissions under review

Department	November 2017	December 2017	January 2018
Parks Works	**Capital** • Various capital works projects • Master Plan implementation John Dunn Dog park • Sports Oval lighting upgrade -John Dunn Memorial Oval and Gwynne Park Main Oval • Cross Park cricket net relocation • Warton/Ranford/Skeet Rd landscaping contract admin • Groundwater production bores - Cross Park, Fancote Park, Springdale Oval • Erica St upgrade POS Strategy Precinct G • Champion Lakes beach playground • Cross Park hardcourt lighting • Morgan Park sporting facilities renewal • Greendale Centre landscaping • Ringwood Reserve POS Strategy Precinct G	**Capital** • Various capital works projects • Master Plan implementation John Dunn Dog park • Cross Park cricket net relocation • Warton/Ranford/Skeet Rd landscaping contract admin • Groundwater production bores - Cross Park, Fancote Park, Springdale Oval • Erica Street upgrade POS Strategy Precinct G • Cross Park hardcourt lighting • Piara Waters Oval chainmesh fencing • Greendale Centre landscaping • Ringwood Reserve POS Strategy Precinct G	**Capital** • Various capital works projects • Master Plan implementation John Dunn Dog park • Warton/Ranford/Skeet contract admin • Groundwater production bores - Cross Park, Fancote Park, Springdale Oval • Warton/Ranford/Skeet Rd landscaping contract admin • Erica Street upgrade POS Strategy Precinct G • Cross Park hardcourt lighting
	Maintenance • Contract landscape maintenance • Contract play space maintenance • Scheduled mowing and general maintenance • Irrigation maintenance • Bushland maintenance • Civic precinct maintenance • Contract new estate maintenance • Contract streetscape maintenance • Customer requests • Contract barbecue cleaning • Contract street tree maintenance • Urban Forest plantings maintenance and watering • Bridge and boardwalk upgrade	**Maintenance** • Contract landscape maintenance • Contract play space maintenance • Scheduled mowing and general maintenance • Irrigation maintenance • Bushland maintenance • Civic precinct maintenance • Contract new estate maintenance • Contract streetscape maintenance • Customer requests • Contract barbecue cleaning • Contract street tree maintenance • Urban Forest plantings maintenance and watering • Bridge and boardwalk upgrade	**Maintenance** • Contract landscape maintenance • Contract play space maintenance • Scheduled mowing and general maintenance • Irrigation maintenance • Bushland maintenance • Civic precinct maintenance • Contract new estate maintenance • Contract streetscape maintenance • Customer requests • Contract barbecue cleaning • Contract street tree maintenance • Urban Forest plantings maintenance and watering • Bridge and boardwalk upgrade

Department	November 2017	December 2017	January 2018
Property Management	**Design** • Kelmscott Hall construction tender reviewed • Champion Centre concepts under review	**Design** • Kelmscott Hall construction tender reviewed • Champion Centre concepts under review	**Design** • Kelmscott Hall Cost review & tender preparation. • Champion Centre In design Documentation
	New Works • Roleystone Theatre asbestos removal under review, report being prepared to the extent of works • Armadale Tennis Club and surrounding buildings power upgrade from sub-station, electrical consultant to liaise with Western Power • Landfill site rectification works to commence	**New Works** • Roleystone Theatre asbestos removal under review, report being prepared to the extent of works • Armadale Tennis Club and surrounding buildings power upgrade from sub-station, electrical consultant to liaise with Western Power • Landfill site rectification works to commence	**New Works** • Roleystone program of works to be established due to building issues. • Armadale Tennis Club and surrounding buildings power upgrade to include substation. Program and estimated costs to be available. • Landfill site scope to be redefined and program to commence
	Upgrade • Greendale Centre – upgrade/refurb – PC reached • Construction work completed, internal finishes completed • Landscaping/planting completed • AC Main Admin Building – works scheduled to commence	**Upgrade** • Greendale Centre – upgrade/refurb – PC reached • Construction work completed, internal finishes completed • Landscaping/planting completed • AC Main Admin Building – works scheduled to commence	**Upgrade** • Greendale completed defects addressed launch this month. • AC Main Admin Building – scope of work expanded due to power issues, tender to commence late January
	Maintenance • Programmed maintenance works continue in all of the City's buildings, and include: o Electrical Safety Program – Residual Current Devices (RCDs) o Air conditioning maintenance – monthly o Alarm change overs – domestic to commercial 4G units various sites o Fire Services maintenance in various sites • In addition to the above, property condition reports are being undertaken and reviewed against maintenance works program	**Maintenance** • Programmed maintenance works continue in all of the City's buildings, and include: o Electrical Safety Program – Residual Current Devices (RCDs) o Air conditioning maintenance – monthly o Alarm change overs – domestic to commercial 4G units various sites o Fire Services maintenance in various sites • In addition to the above, property condition reports are being undertaken and reviewed against maintenance works program	**Maintenance** • Programmed maintenance works continue in all of the City's buildings, and include: o Electrical Safety Program – Ongoing o Air conditioning maintenance – monthly, New contract entered into to provide better services o Security, including alarms – New service provider engaged and system under review. o Fire Services maintenance in various sites • In addition to the above, property condition reports are being undertaken and reviewed against maintenance works program – Ongoing

Department	November 2017	December 2017	January 2018
Subdivisional Development	**Strategic Referrals** • Shepherd Cl LWMS • Cell H Wungong • Precinct C Lake Rd SP • Anstey Rd SP • West of Rail	**Strategic Referrals** • Shepherd Cl LWMS • Precinct C Lake Rd SP • Cell H Wungong • Cell G Wungong	**Strategic Referrals** • Shepherd Cl LWMS • Precinct C Lake Rd SP
	Water Management • Champion Lakes Stage 7 • Hilbert Parks Stage 3 UWMP • Cell F – FP3 UWMP • Forrestdale Business Park West UWMP • Lot 104 Walliston	**Water Management** • Champion Lakes Stage 7 • Hilbert Parks Stage 3 UWMP • Cell F – FP3 UWMP • Forrestdale Business Park West UWMP • Precinct F WMP (Hold)	**Water Management** • Champion Lakes Stage 7 • Hilbert Parks Stage 3 UWMP • Cell F – FP3 UWMP • Forrestdale Business Park West UWMP • Precinct F WMP (Hold)
	Civil Works Assessment • Heron Park Stage 26 • Lot 501 Nicholson Rd Stage 1 • Forrestdale Business Park West (waiting for UWMP) • Lot 104 Wollaston • Sienna Wood Stage 2B	**Civil Works Assessment** • Madox Stage 2C • Lot 30 Armadale Rd • Lot 501 Nicholson Rd Stage 1 • Forrestdale Business Park West (waiting for UWMP)	**Civil Works Assessment** • Madox Stage 2C • Lot 30 Armadale Rd • Lot 501 Nicholson Rd Stage 1 • Forrestdale Business Park West (waiting for UWMP)
	Civil Construction • Sienna Wood Cell D Stage 5& 6 – road works • Onyx Rd (Grouped Housing) • Newhaven Grove Stage 11 • Newhaven POS C and POS F Civils • Heron Park Stage 26 • Lot 501 Nicholson Road E/W • Mason Green 6B & 7 • The Avenues Stage 6 • Sienna Wood Town Centre • Easthope Link • Karmara Stage1	**Civil Construction** • Sienna Wood Cell D Stage 5& 6 – road works • Heron Park Stage 26 • Lot 501 Nicholson Road E/W • Mason Green 6B &7 • The Avenues Stage 6 • Sienna Wood Town Centre • Springtime 3c & 4 • Karmara Stage1 • The Avenue Stage 6	**Civil Construction** • Heron Park Stage 26 • Lot 501 Nicholson Road E/W • Mason Green 6B &7 • The Avenues Stage 6 • Sienna Wood Town Centre • Madox Stage 2C • Springtime 3C & 4 • Karmara Stage1 • Newhaven Stage 9 • The Avenue Stage 6

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EVENTS CALENDAR – NOVEMBER TO DECEMBER 2017

Name of Event	Venue	Date
Hawker's Markets	Memorial Park, Armadale	3 November 2017
Hawker's Markets	Memorial Park, Armadale	10 November 2017
Christmas Parade and Carols by Candlelight	Jull Street Mall and Memorial Park	1 December 2017
Music in the Mall Concerts	Jull Street Mall	1- November to 22 December 2017 (every Friday)
Australia Day celebrations	Minnawarra Park	26 January 2018

LIBRARY UPCOMING EVENTS – NOVEMBER TO DECEMBER 2017

Positive Ageing - Pain Management and Freedom of Information	1.30-4pm	1 November
Golden Oldies afternoon	1-4pm	3 November
Natasha Lester and Tess Woods in conversation – author talk	6-7pm	14 November
Golden Oldies Afternoon	1-4pm	17 November
Connected Seniors with Telstra	6:00pm	22 November
Published: The ultimate goal with Peter Ramshaw	1:00pm	25 November
Baby Sensory Fun	10:00am	1 December
Settlement Services Orientation	12:30 pm	4 December
Positive Ageing – Memories with Alan Mannings and Meditation	1:30pm	6 December
Overseas Qualification Assessment Session	12:30pm	11 December

COMMUNITY SERVICES COMMITTEE REPORT ON OUTSTANDING MATTERS		
ITEM	**DEPT.**	**ACTION/S**
Investigation of Assistance Walks for Disabled Persons in Natural Environment *(Refer Item 5.2 of Committee Services Committee Meeting 4 April 2017)* That the matter be referred to the relevant Directorate for action and/or report to the appropriate Committee *(Cr Stewart)*	Community Development	Councillor Item currently being investigated
Drone Use *(Matters for referral – Council Meeting 16 October 2017)* That the matter of drone use within the City be referred to the Community Services Committee. *(Cr C Campbell)*	Ranger and Emergency Services	To be considered

COMMUNITY PLANNING

Planning for community facilities and services in the City's established and growth areas, involving;

- Community facilities planning
- Managing external grants for community facilities
- Advocating for related funding and services
- Aligning internal and external partners

Master Plan projects

Project	***Status***
Cross Park Pavilion Feasibility Study	• Endorsed by Council 10 July 2017 • CSRFF grant application lodged 28 September • Grant results will be announced in March 2018
Forrestdale Hub Feasibility Study	• Meetings held with internal Project Control Group • Community consultation workshops held in August • Interim report December 2017
John Dunn Memorial Park BMX Facility Feasibility Study	• Project Plan commenced
John Dunn Memorial Park Off-Leash Dog Exercise Area	• Technical Services budget approved • Draft design complete • Report to Council requesting amendments to Local Laws Relating to Dogs at John Dunn; approval for public notice • Amendments to local law approved by Council for public comment 10 July 2017 • Report to Community Services Committee and Council for final approval October 2017 • Approved by Council October 2017
Creyk Park Pavilion Upgrade	• Project Plan commenced

Other Community infrastructure projects

Project	***Status***
Kelmscott Community Garden	• Management agreement finalized and executed • Group held a launch on 2 September 2017
Performing Arts Needs Assessment	• Phase one consultation has commenced with education and arts community
Roleystone Community Garden	• On 26 September 2017, Council endorsed and Lease and Licence for the Roleystone Community Garden on Cross Park in Roleystone. The Lease and Licence are for a 5 years term with a further optional 5 year term.

Community Infrastructure External Grants Schedule

EXTERNAL GRANTS SCHEDULE (as at 14.6.17)				
Projects	**Lead Department - Construction**	**Funding Source**	**Grant Amount Sought($)**	**Status**
Armadale District Hall Upgrade	City Projects	Lotterywest	1,000,000	Notification of outcome in December 2016
Greendale Centre Upgrade	Property	Lotterywest	1,550,000	Grant being actively managed
Harrisdale East Pavilion	City Projects	DSR (CSRFF)	800,000	Grant being actively managed
Piara South Playing Field & Pavilion	City Projects	DSR (CSRFF)	500,000	Grant being actively managed
Indoor Aquatic Centre	City Projects	NSRF (National Stronger Regions Fund)	10,000,000	Grant being actively managed
Indoor Aquatic Centre	City Projects	DSR (CSRFF)	1,000,000	Grant being actively managed
Golf Course Upgrade	Parks	DSR (CSRFF)	315,590	Grant being actively managed
Lighting Upgrade - Gwynne Park - John Dunn - William Skeet	Parks	DSR (CSRFF)	550,000	Grant being actively managed
Seville Grove Library/Champion Centre	Property Services	Lotterywest	4,060,000	Grant confirmed
Cross Park Cricket and Netball Pavilion	Property Services	DSR (CSRFF)	430,000	Notification of outcome in March 2018

SOCIAL PLANNING

Social Planning is currently undertaking an in depth analysis of each to the City of Armadale's nineteen suburbs. This analysis is based on the 2016 Census and includes additional data such as child development, disadvantage by Local Government, education and City information.

In the short term this data will be used to create a snapshot of the demographic profile for each suburb in comparison to other catchments and in the long term will be an extremely useful tool for City Officers, Councillors and external service providers to make informed decisions.

COMMUNITY DEVELOPMENT

Community Group – Capacity Building

Community Chat E-Newsletter

The City's Community Chat E-newsletter has continued to connect local groups and promote community and City achievements, events and opportunities to over 200 subscribers. Published once a month, the e-newsletter is distributed to local community groups and engaged residents. This edition invited groups to nominate for the local Citizen of the Year Awards, called on a local group to champion activation of the Memorial Park ping pong table and featured a new regular segment promoting 'volunteer position of the month.'

Children and Families

National Children's Week

During National Children's Week (21 – 28 October 2017) the City hosted two events and partnered with Stockland Harrisdale. An interactive information session at Stockland Harrisdale sought feedback from families regarding potential activities that could be based at the shopping centre. This information will be shared with member organisations of the Armadale Early Years Network (AEYN) to help inform service provision in this area.

After including *ReadySteadyGoKids* (multisport) at the first Night Fields session with great success, it was decided to continue the sessions for the remainder of Night Fields.

Youth

Night Fields

The City has collaborated with WA Football Commission, YMCA, headspace Armadale and Netball WA to deliver the second Armadale Night Fields program. The program comprises free football and netball activities, with the trial program held in May 2017 attracting over 100 participants to each session. This was a record number for all of the Night Fields centres across the State.

The first Night Fields session held in October aligned with National Children's Week and therefore comprised sporting activities for both children and young people. Of the 90 young people who attended, 58% of the first week Night Fields participants were Aboriginal, or Culturally and Linguistically Diverse.

The Kinetic

The City has started receiving applications from young people to form *the Kinetic* core youth group in the new youth engagement project. The project is funded by a $10,000 grant from the Department of Communities and will comprise two key elements. The first part is a 12-month youth development program that provides a platform for a core group of young people to take the lead role in planning, designing and implementing projects in the community, with 24 workshops held to facilitate that process. The second part is a review of youth-friendly places, spaces and programs in Armadale based on research and engagement with the selected cohort of young people and the wider youth community. Applications for youth nominations close 6 November and the first workshop will commence the week of 21 November.

Skate Clinics and workshops

The City partnered with Skateboarding WA to activate its three skate parks; Armadale, Roleystone and Forrestdale. Two workshops took place last month with good attendances and the next workshop is scheduled on 30 November at the Youth Activity Area.

WA Youth Week 2018 Grant

The City has partnered with seven Armadale Youth Network (AYN) partner agencies to submit a grant application for $1,500 from the Department of Communities to fund part of the annual WA Youth Week event for 2018. *Artbeat Youth Fest* will activate Jull Street Mall with festival style entertainment, creative workshops and exhibitions by local community organisations, schools and young people in celebration of our local youth community.

Armadale Youth Intervention Partnership (AYIP)

A co-design workshop was held on 10 October with stakeholders including; DCPFS, WAPOL, the Department of Education, YMCA, Hope Community Services, Cecil Andrews, Neerigen Brook Primary School and local Aboriginal Elders to design the AYIP alternative education program to be based in Armadale. The Youth Partnership Project is collating the information and the results will be released shortly.

AYIP Breakfast Club

AYIP's collaborative Breakfast Club initiative has achieved significant results after only three weeks since its launch. The school attendance levels of the young people involved have increased to up to 40% each, with all showing improved attention, productivity and in-class behaviour. The program has brought together resources from initially four different agencies who contributed vehicles, youth workers, facilities and equipment. As word of the initiative spread, several community organisations and community members have offered support including the New Spring Church, Camillo Caravan Park, the Rotary Club of Armadale, additional Neerigen Brook Primary School Teachers and Beanthru Cafe who will not only be providing food but also hosting the Club on Mondays and Fridays.

Feedback from Neerigen Brook Principal, Jane Westcott included**:**

> *"In conjunction with the safe supportive learning environment that our school provides, the breakfast program has seen this young person's suspensions reduced, his attendance increased, he's coming to school calm and ready to learn; and is willing to take academic/social risks (e.g. reading aloud when other students can hear him). This is also providing powerful modelling to the family and wider community (getting up, routines, learning etc.).It's also had significantly positive outcomes for his younger siblings/cousins whose attendance has also improved. "*

Positive Ageing

'Stay On Your Feet: Build Your Balance Program' Update

The City was successful in an Injury Control Council, '*Stay on Your Feet: Build Your Balance*' Grant Application of $5,160 to develop, pilot and evaluate a *LiFE* Program and provide training to professionals in the *LiFE* exercise program. The training of the *LiFe* program to professionals is complete and the pilot program will be delivered during November 2017 to HACC day center groups.

Positive Ageing Sessions

The City's Positive Ageing Sessions are held on the first Wednesday of every month (excluding January) at the Armadale Library. The City held a Positive Ageing Session on 1 November at the Armadale Library. The topics were *'Pain and Chronic Pain Management'* presented by a representative from Juniper Community and 'Freedom of Information' presented by a representative from the Office of the Information Commissioner, with 38 people attending. The next Positive Ageing Session will be on 6 December at 1.30pm at the Armadale Library. The topics for this session will be 'Memories with Alan Mannings' and 'Meditation – All you want to know' by a representative from Kookaburra Yoga.

Age Friendly Communities Expo – For the Young and Young at Heart

The City, in partnership with Armadale Shopping City and New Spring Church, hosted an *Age Friendly Expo - For the Young and Young at Heart* on 26 October 2017 in Jull Street Mall Armadale and Armadale Shopping City. The expo was an intergenerational in celebration of Senior's Week and Children's Week. Activities included information displays, live entertainment, interactive experiences and demonstrations. Representatives from businesses, groups, organisations, schools and government departments participated. Comments from participating organisations included:

'It was a great day, even though the weather was not good'

'We saw a lot of people and gave out lots of information'

'The entertainment was great'

Positive Ageing Seniors Festival 2017

Seniors Week was celebrated across Western Australia from 29 October to 5 November 2017, featuring events and activities to acknowledge the older person and show appreciation for their valued contribution to society. The City produced a Seniors Festival booklet which promotes a range of events hosted by local businesses, community organisations and the City. The booklet also includes discount vouchers to be redeemed on the presentation of a Seniors Card.

Carer Wellbeing Workshops

The City in partnership with 'Carers Australia WA' provides a series of workshops in the community aimed at assisting carers. Each workshop focuses on ways to increase the wellbeing and confidence of carers through the provision of relevant information. Upon completing the series of workshops, carers will have created their own individual wellbeing goals and have practiced skills in communication, resilience and balancing care with self-care.

A workshop was held on 'Physical Wellbeing' on 18 October at the Armadale Library. Ten people attended. Future workshops include:

- *'Peace of Mind'* will be held on 22 November 2017
- *'Taking a Break'* will be held on 13 December 2017

Access and Inclusion

Club Abilities Project - Disability Access and Inclusion Plan 2016-2021 (DAIP) Outcome 1.2 Update

The City has partnered with Inclusion Solutions through a $47,000 grant to build capacity of community groups and clubs to include people with disability and mental health issues into existing structures/programs. A steering group has been identified to oversee the project. Memberships of this group includes; the City, Inclusion Solution, local clubs, and people with disability. The proposed timeframe for the project is from March 2017 – March 2018. To date, 18 clubs/groups have been identified.

Disability Access and Inclusion Reference Group

The next Disability Access and Inclusion Reference Group (DA&IRG) meeting will be on 14 December 2017.

Community Safety

Community Safety Day 2017

Community Safety Day 2017 was held on Sunday 15 October. This year the event incorporated a multicultural twist, combining with the first Piara Masala in partnership with the Piara Punjab Club. An estimated 2000 people were in attendance and encouraged to use the passport system to interact with all the community groups present, which worked successfully. The passport provides the community a way of really understanding what each service does and how they can benefit from this service. Feedback from the community was extremely positive based on the feedback forms, with a number of community organisations who did not participate in 2017 interested in participating in the 2018 event after hearing positive feedback from those present this year.

White Ribbon Day 2017

Planning for the annual White Ribbon March on Friday 24 November is well underway with all service providers back on board again this year The *White Ribbon Day Campaign* is a unique campaign by men promoting non-violence to end violence against women.

Men will be carrying a giant white ribbon as a symbol of standing together for families and for solving problems without aggression and abuse. The March commences at 11.30am from the Jull Street Mall and concludes with a small ceremony at Minawarra Park.

Community Arts and Cultural Development

Armadale Hills Open Studio Arts Trail 2017

The 2017 Armadale Hills Open Studio Arts Trail has been a strong success delivered over nine days in September 2017. There were 4,826 public visitations with people attending from all over the Perth metropolitan area, regional, interstate and international visitors, and $60,175 of art sales for the participating artists (average $6,686 of sales per day). These 2017 results represent a 32% attendance increase and 16% sales increase on the 2016 AHOSAT event. The entire participating artists are keen to do the event again in 2018. They have increased their studio registration fees by 50% and are keen to build more community partnerships to support the initiative.

Major Events

Hawkers Markets

The Markets were held on 3 and 10 November in Memorial Park and were well attended by community members of all ages.

Friday 3 November featured the following performers:

1. **Kadence Tahana** is a year 12 student studying at Cecil Andrews College and is part of the specialist performing arts program. He has plans to go to Western Australian Academy of Performing Arts after school and he has performed at multiple concerts and competitions.

2. **Othman Hishmeh** is an Australian man with strong Palestinian heritage who used his music to recover from head trauma after a motorcycle accident.

3. **The Struggling Kings** are a Perth-based Aboriginal band, with local connections, founded by brothers Luke and Daniel Riches. Hailing from One Arm Point, WA, the brothers have recruited a group of exceptional musicians to form the now 6-piece sensation, The Struggling Kings. Striking a blend of rock, acoustic and alternative fusions with a unique twist, the group is on its way to better things.

Friday 10 November will feature the following performers:

4. **Fred Penny,** grew up at Wandering Mission and then Pallotine Mission in Perth. As a singer and songwriter he has been concerned with issues such as injustice and intolerance, especially as they affect Australia's Aboriginal people.

5. **City Slickers** is a renowned award winning acoustic band, featuring local resident Ian Simpson, playing a mixed bag of music from bluegrass, country to everyone's favourite songs.

6. **Huaira** (pronounced *why-ra*) play traditional music from the Andean region of Chile, South America using traditional South American instruments.

Volunteer Services

International Volunteer Manager's Day

International Volunteer Managers Day (IVMD) is celebrated every year on November 5 and is a time to recognise and thank those who enhance and enable the spirit of volunteering. November 5 this year fell on a Sunday so celebrations were held on Thursday 2 November.

To celebrate, the Cities of Armadale and Gosnells hosted a Cultural Competence workshop to say thank you to Volunteer Managers across the South East Corridor. Metropolitan Migrant Resource Centre delivered the workshop which allowed attendees to:

- Be more aware of one's own world view;
- Assist them with developing positive attitudes towards cultural difference;
- Gain knowledge of different cultural practices and world views;
- Develop skills for communication and interaction across cultures.

The session attracted 23 attendees. The majority of attendees stating their knowledge of cultural competence had improved after the workshop. All of the attendees were delighted to receive recognition for their valuable work in the community as it is usually them that are recognising volunteers.

All of the attendees received a lovely lunch and a box of mint chocolates in recognition of their work. The mint chocolates were a play on words and were accompanied by a note thanking them for their Commit"mint", Encourage"mint", Invest"mint" and Involve"mint."

Thank a Volunteer Day

Armadale Volunteer Services in partnership with the City of Gosnells will be hosting a Turning Goals into Reality workshop and lunch for volunteers on December 5. This event has been partly funded by a grant received from the Department of Local Government and Communities and recognises Thank a Volunteer Day – an international day of recognition for volunteers.

The workshop will provide volunteers with tools to:

- Create SMART goals
- Identify your personal obstacles
- Develop self-motivation

The workshop will include a light lunch and will be held at Piara Waters Pavilion.

Indigenous Development

Club and Culture Open Day

On 8 October 2017, The Champion Centre and Kelmscott Bulldogs Baseball Club partnered to hold a Club and Culture open day for the purpose of introducing baseball/tee ball to Aboriginal children and young people, and to celebrate Aboriginal culture as a community. According to the Baseball Club, there were many new people playing their first game of baseball and many more enjoying the traditional Aboriginal dancing and smoking ceremony by local community members.

This event was developed after the Men's Health Day was held at the Champion Centre in March 2017. There are plans to hold the Club and Culture Open Day on an annual basis.

Recreation Services

Armadale Aquatic Centre Redevelopment

A major milestone in the redevelopment of the Armadale Aquatic Centre has now commenced with the demolition of the Aqua Tubes, Administration Building and 25m Pool. With the summer months and the weather heating up there have been a number of public enquiries regarding the centre and therefore the demolition will act as a visual reminder that the centre is closed for redevelopment. The demolition is expected to take up to 6 weeks. All enquires to the Armadale Aquatic Centre is redirected to the Armadale Arena where staff are providing further information to customers.

Figure 1: Demolition of Aquatic Centre Administration Offices

Figure 2: Demolition of the Aqua Tubes

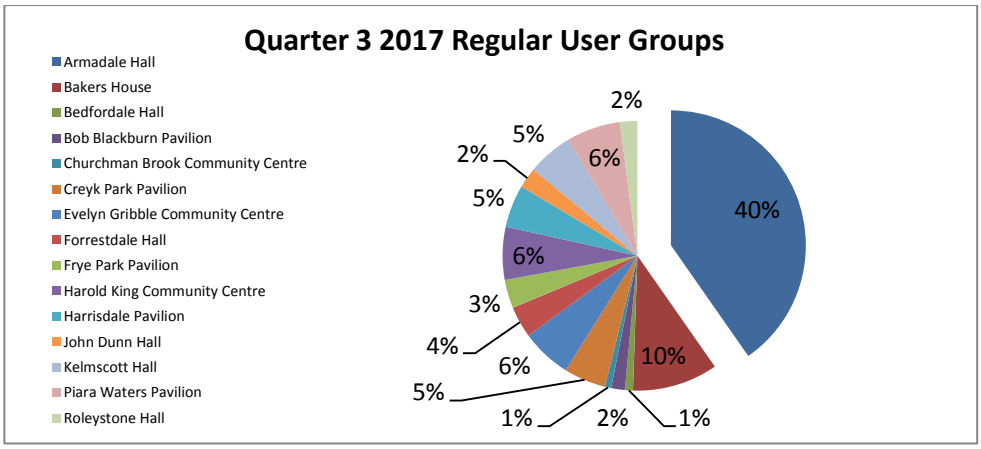
Community Facilities

Kelmscott Hall Closure

All the regular hirers of Kelmscott Hall have been successfully relocated to new facilities for the duration of the closure period of the Kelmscott Hall renovation. Inductions have been held at the new facilities to ensure all hirers are comfortable with the move and their new premises. Kelmscott Hall was officially closed to hirers after the annual Kelmscott Show held on the 20 & 21 October 2017.

Regular Hire Invoicing

Quarter 3 invoices were raised mid-October 2017 with a record of $90,000 invoices sent to the regular user groups using the City's facilities. The use of 40 Jull Street raised 40% of the total invoiced amount which has been allocated to the Armadale Hall. This stream of income will finish on 1 December 2017 for the pending renovations.



Club Development

Armadale Arena

Marketing

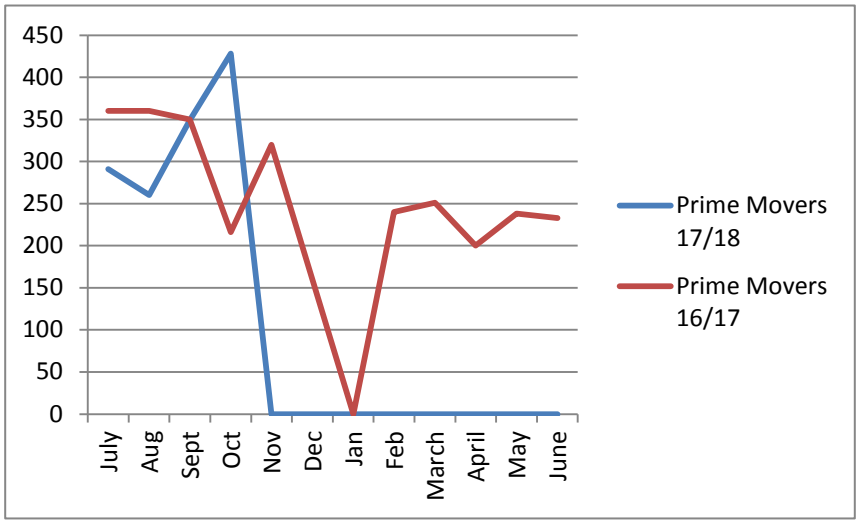
A promotional membership has been launched for the Armadale Arena in the lead up to Christmas. An advertisement appeared in The Examiner Newspaper on 2 November and marketing campaign is planned to promote the 30 Days for $30 to the Community.

Kelmscott Show – Show Bags

At the recent Kelmscott Show 500 x 30 Days for $30 Membership Vouchers were distributed in the Visitors Centres show bags. This was a fantastic opportunity to promote the Arena to the general public.

Bookings – Prime Movers

The last few months have seen a significant increase in attendance to the Prime Movers program at the Centre. October saw an increase of 23% from September figures – that is 80 extra attendees. This can partly be contributed to their program from Kelmscott Hall amalgamating with one of the sessions at the Arena due to the Kelmscott Hall closing for refurbishments.



New Junior Basketball Competition

The Armadale Arena was buzzing with activity at the launch of the Seville Dragons Junior Basketball Competition on Friday 27 October 2017. Within a matter of weeks, the Seville Dragons Basketball Club (SDBC) received over 130 registrations of children and teens eagerly waiting to join the brand new competition. The club has a number of sponsors, volunteer coaches, referees and committee members who are wholly dedicated to the success of the program.

Why is this a big deal?

The new competition will bring an estimated 28,800 people in to the centre per calendar year and play a key role in achieving proposed outcomes outlined in the City of Armadale Strategic Community Plan 2016-2031; for example:

- Develop a strong sense of community spirit
- Create an active community life that is safe and healthy

- Ensure the community has the services and facilities it needs
- Promote opportunities for economic growth
- Provide diverse employment and education opportunities
- Create a desirable destination
- Be an innovative and progressive organisation

We are closely monitoring the competition to understand how the Armadale Arena and the City of Armadale can further support the growth and development of this program. More updates to come.

Group Fitness Spring Launch Events – 24 and 28 October

The group fitness team delivered yet another successful launch with a 'scary' theme. Group fitness launches occur 2-3 times per year, over two days, and it is the perfect opportunity to introduce new choreography, debut an up-coming instructor Nicola Cox and introduce the new recreation centres coordinator Mick Harkin to customers.

The Halloween themed decorations were proudly supplied by our little artists from the crèche, who also dressed for the occasion (see pics below).

Attendance numbers were almost at capacity with a full team of instructors and participants for both sessions.

Acknowledgement: The group fitness team always go above and beyond for the launches; with hours of preparation and practice, costume design and promotion of the event. We are so fortunate to have a dedicated group of ladies who love to share their passion for fitness at the Armadale Arena and its members.

LIBRARY SERVICES

Statistical Performance Indicators

The Library Department's statistical performance indicators report for the month of October 2017.

Overall library usage remains significantly reduced mainly as a result of the long-term and ongoing computer issues being experienced. It is recognised that it will take some time to restore the confidence and goodwill of computer users in respect of this service.

Activities and community information sessions

A total of 28 sessions, both regular and special were held. A total of 466 people participated in these various activities.

In any month regular sessions could include: story time, Baby Rhyme Time, school holiday programs, English conversation classes, reading & writing groups, computer training sessions, 3D printing workshops, games mornings and the Men's Social Group. Special sessions could include workshops, author talks, presentations, demonstrations, specialist programs, and community information sessions.

273 children, teachers, parents or community members were reached through six external visits to schools, childcare centres, and community facilities or events.

For adults and seniors:

Workshops and presentations

Topic	Creating Characters
Presenter	Shane McCarthy
Date	Saturday, 28 October 2017
Venue	Armadale Library
Number of Attending	16

Comments:

Internationally published comic book author Shane McCarthy spoke about creating believable characters and the influence and interaction these characters have with the plot. The informed and engaged audience asked many questions and were keen to take home these ideas and apply them to their own work.

Very positive feedback was received from all the participants. This session was presented as part of National Novel Writing Month and Write Along the Highway.

For young people and teens:

Programs and activities

Topic	Song writing for Teens
Presenter	Leon Ewing
Date	3 October 2017
Venue	Armadale Library
Number of Attending	7

Comments:

A small but attentive group attended this session presented by Perth music producer and songwriter, Leon Ewing. This workshop offered teens an opportunity to hear tips and tricks of the trade, and to listen to valuable processes and techniques to use in developing their skills as song writers. The group wrote a song, with all attendees contributing words to which Leon then put to music.

Topic	Out of this World – School Holiday Programme
Presenter	Scitech – Shirley Reilly, Jenny Ramshaw, Rita Lenon
Date	2 to 6 October
Venue	Armadale, Kelmscott and Seville Grove Libraries
Number of Attending	114 children and 65 adults

Comments:

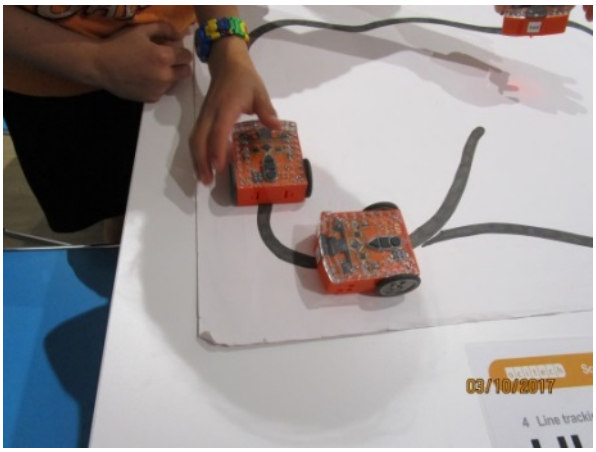
Captain Underpants movie promotion
The libraries participated in a state-wide library promotion of Captain Underpants: the First Epic Movie with prizes provided by 20th Century Fox. Children could enter a competition draw including books, movie passes and Captain Underpants merchandise. Colouring in sheets and other activities were provided in the library. 194 entries were received and the winners were thrilled to receive their prizes. Copies of the books were available for loan.

Crafternoon
Although there were no flying saucers in sight, imaginations were soaring as the kids turned unplayable CDs and DVDs into fantastic creatures and objects that were out of this world. Books on space, aliens and folklore creatures were on display to stimulate ideas, and these were browsed during the session.

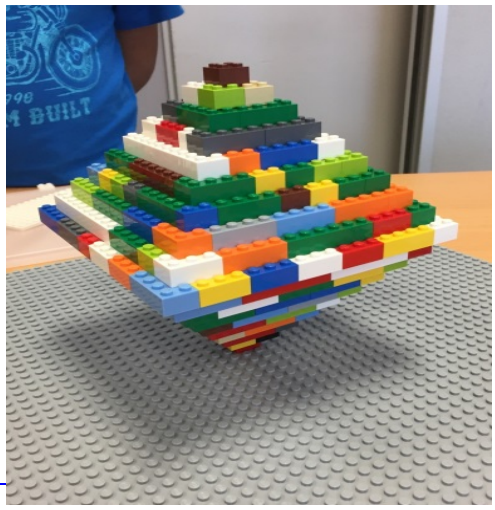
Edison Robotics with Scitech
Corey from Scitech began the sessions with a few short videos on what robots can actually do in today's world. Then everyone had the opportunity to have hands on practice barcode programming their Edison models to do a series of tasks including making the model move by the sound of clapping, keeping inside and following a black line. The presenter is very passionate about robotics and inspired the children to learn more about coding.

Blast Off! Storytime and craft
A special session was held inside the Stargate Shopping Centre to promote the library. Lots of fun was had with space stories and a rocket craft.

Lego at the Library
An enthusiastic group enjoyed using their imagination to build aliens, rockets and planets, both individually and in groups. Lego books were borrowed after the session.



Scitech robotics



Lego creations

Other library matters of interest

State-wide public library matters: Celebrate Reading Conference 2017

Several staff attended the sixth annual *Celebrate Reading National Conference* with a focus on promoting quality Australian literature for primary school age children.

Participants were inspired and delighted with vibrant and uplifting talks and panel discussions by interstate and local Australian children's authors and illustrators, including Australian Children's Laureate Leigh Hobbs.

The conference is an invaluable professional development resource for librarians providing services to young people and reinforces the passion and belief in the value of how books can educate and entertain children on many levels.

HERITAGE SERVICES

Statistical Performance Indicators

The Heritage Department's statistical performance indicators report for the month of October 2017

Year to date statistics – July to September:	**2017**	**2016**
Visitor Numbers The number of visitors to History House Museum, Bert Tyler Vintage Machinery Museum and the Birtwistle Local Studies Library	**1664**	**1629**
Education Programs The number of students and teachers interacted with through the Museum's Australian Curriculum based education programs, both incursions and excursions, as well as the Museum in a Box (MiaB) program .	**907**	**859**
Public Programs The number of people attending talks, workshops, exhibition openings, school holiday programs, presentations and other events.	**237**	**338**
Reference and Research The number of reference enquiries responded to, or major research undertaken in response to all public enquiries received (volunteer hours may assist with the research).	**41**	**32**
Volunteer Hours The number of volunteer hours spent on customer service, data entry, conservation tasks, family history assistance, oral history recording and transcribing and other duties.	**1248**	**1080**

The visitor numbers, (to the Museum in particular), correlate to the current temporary exhibition and any official opening or public programs associated with the exhibitions.

The number of students and teachers interacted with in the Education programs is dependent upon the school year, with some school terms being more popular for visits by schools, depending on curriculum and timetabling.

Birtwistle Local Studies Library

Projects and activities

Special Events

Let the trees do the walking
Local historian and botanist, Kim Fletcher, led a walk for a group of 20 people telling them the history of the trees, the places and the people in Armadale's CBD.

Pioneer Reunion
The Assistant Local Studies Librarian attended the Pioneer Reunion at Kelmscott Hall to screen a newly-produced video presentation that celebrates the 30th anniversary of relocating the old Armadale School building to the Minnawarra Historic Precinct.

Armadale and District History: Q&A

Twenty two people attended this very successful sharing of a potted history of the City of Armadale. To ensure that the snippets of the otherwise unknown or un-recorded history were not lost, the discussions were filmed by Jeff Green.

Oral History

- Staff working through the DVDs of local events donated by Jeff Green to select sound recordings suitable for transcribing.
- Aquatic Centre audios being transcribed. The latest transcript to be completed is with competitive swimmer Leann Eifler.

Research requests

The following research requests have come into the BLSL during June

- City of Armadale staff member requesting origin of local street names
- Query regarding the Tchan / Stevens family buried in St Mary's Cemetery
- Request for any photos of the original Roleystone Hall now extended and known as the Roleystone Theatre
- Request for information on Councillor J.L. Wallis (1928-1932)

Photo exhibition

Photos from the collection of World War 1 enlistees used to promote the Birtwistle Wiki *Our contribution*.

Family Tree Group meeting

Fourteen family historians attended the October meeting which had a focus on new genealogical websites for 2017 and what they can offer researchers.

Other Birtwistle Local Studies Library matters of interest

Armadale Aquatic Centre history project

The demolition of the Aquatic Centre and Aqua Slides began on 21 October. The Assistant Local Studies Librarian was on site to film and photograph various stages of the project, capturing useful high-definition footage.

Conference: State History Conference hosted by the History Trust of South Australia

Historian / Local Studies Librarian Susan Hall gave a 30 minute presentation, *Stirring up interest in local history*. The talk included the many events that have been organised as part of the National Trust WA heritage festivals. The variety of ways Birtwistle Library has showcased local history were highlighted – theatre plays, heritage tree walks, cemetery walks and bus tours – with the rationale behind each explained.

History House Museum

Projects and Activities:

Exhibitions - Jack de Vos: A Retrospective Exhibition
Planning is underway for an exhibition which will examine the work of local wood turner Jack de Vos, who passed away earlier this year. Examples of his work have been kindly loaned to the museum by the de Vos family and the MRA. The exhibition will open on 9 December at 2pm and will run through to late April.

Education Programs - School Visits
St John Bosco College Year 4s visited the Museum to participate in two of our programs: Local Government and Nidja Noongar Boodjar. The children found out how local government works with a talk in the Council Chambers by Cr Campbell, saw the Museum's local government collection, and went through the process of how an idea for the community can become reality through Council. The children also learnt a few Noongar words, the Noongar seasons and the Noongar people themselves.

Programs – General Information
The staff from Grovelands Primary School visited the Museum as a part of their Professional Development Day. They were shown the resources that are available to them and were given an information pack.

From the beginning of the 2018 school year programs will be offered for a whole day [9:30am – 2:00pm] as well as half days. This may encourage schools to attend the Museum as it is more cost effective. Each program can be enriched and extended or two programs can be combined.

Other History House Museum matters of interest

Vale Bert Tyler
Bert Tyler the founder of the Bert Tyler Vintage Machinery Museum passed away in late September. The funeral which was held in Kelmscott was well attended by family, friends and the COA was represented by Councillors and staff. The wake was held at the Bert Tyler Vintage Machinery Museum.

Dumsday Family Piano in concert (Part of Positive Aging Seniors Festival)
On October 31 History House hosted a small concert where the Dumsday/Skeet family piano was played by local pianist Kate Roe for 27 people. In the crowd were Mr and Mrs Skeet, who were very happy to see the piano being played for an audience for the first time in over 50 years. This event was also promoted in the Comment News with a story featuring members of the Skeet family.

ARMADALE

Piano tells of family history

FREE AGEING SENIORS EVENT

AN ICON of Armadale is set to entertain local audiences once more.

The Dumsday family piano has been playing to residents for over 100 years, and will turn out tunes at History House Museum on Orchard Avenue on Tuesday, October 31.

Robert Skeet's grandmother Lillian was part of the Dumsday family who brought the piano over to Perth from Melbourne in the late 1800s.

"It was in the family house that they built in Forrest Road in Forrestdale," Mr Skeet said.

"It was used for Christmas functions and parties, and transported by horse and dray down to the lake."

It was a fortuitous move for the Dumsdays, with Lillian soon to meet Mr Skeet's grandfather.

"My grandfather came out from England when he was 13 in 1876. He and his brother settled on a block near the lake in Forrestdale. They lived in a bark hut.

"Lillian Dumsday, who became Lillian Skeet, moved in with her parents at the property across the road."

Maureen Skeet, Robert Skeet and Margaret Shoosmith posing with the piano.
Picture: Matt Jelonek

The pair married and lived on their farm in the area until 1943.

Mr Skeet said there's quite a few Skeet family items around in Armadale, from the piano donated to History House, to the 1900s christening set and trunks, and diaries held at Birtwistle Local Studies Library.

Mr Skeet said the area means a lot to him and his family.

"It's not until you retire that you really get the worth of your family history," he said.

"I was brought up out here, and lived here for the first 10 years of my life. The Skeet family and my mum's family both lived in Armadale."

Tunes from the Dumsdays' own collection of sheet music will be played, along with other classical and popular tunes at the free Positive Ageing Seniors Festival event.

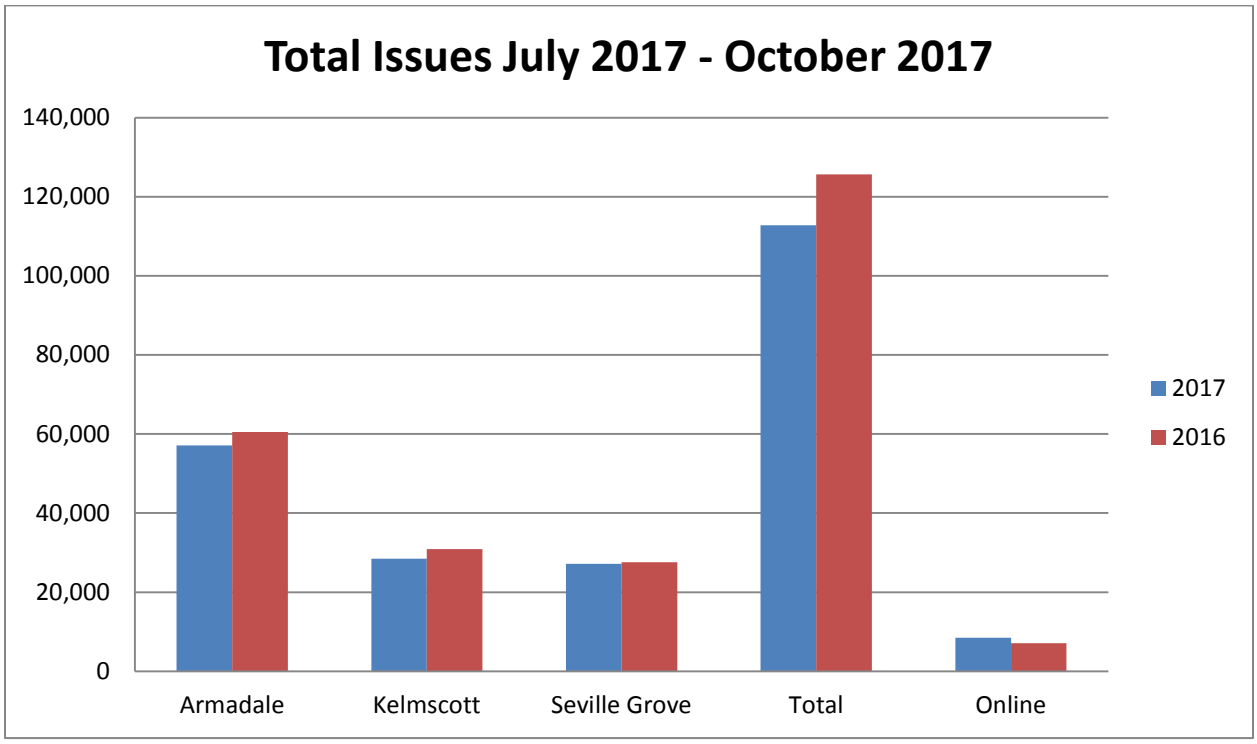
However, donations will be accepted. For more information, call the City of Armadale on 9394 5000.

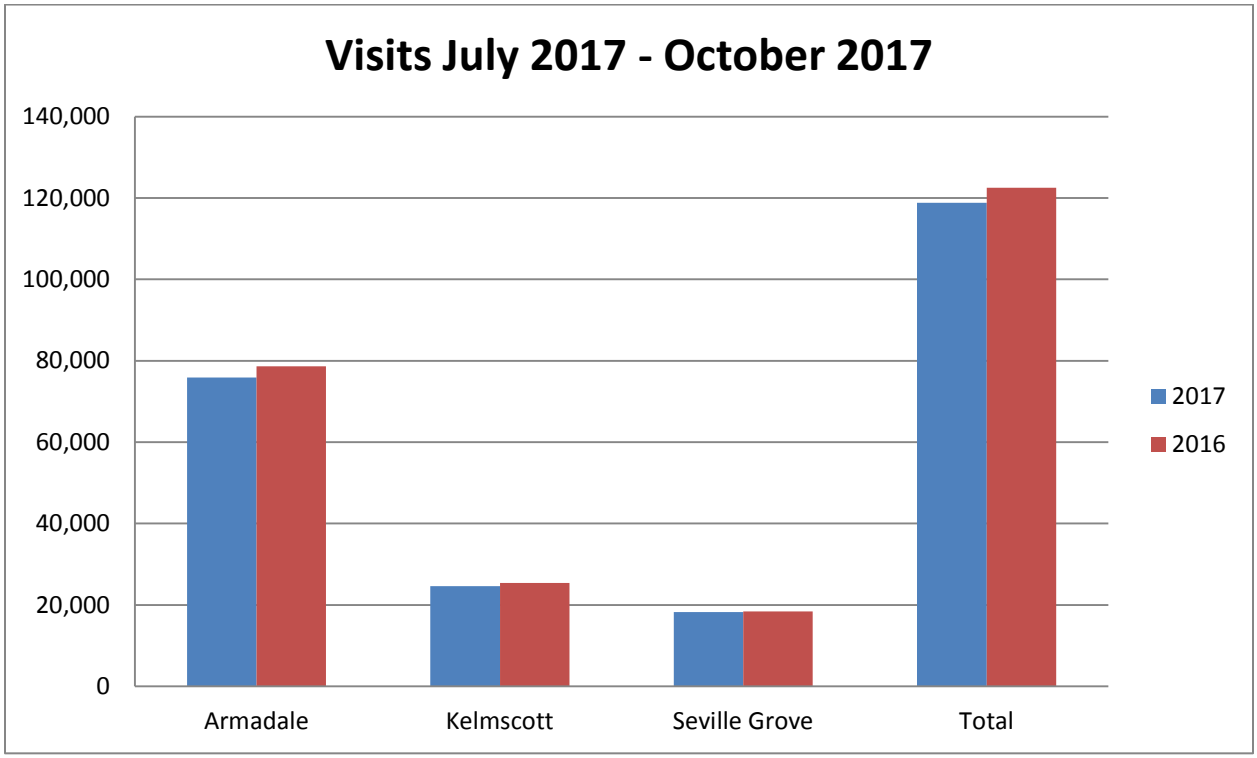
Comment News, 24 October 2017

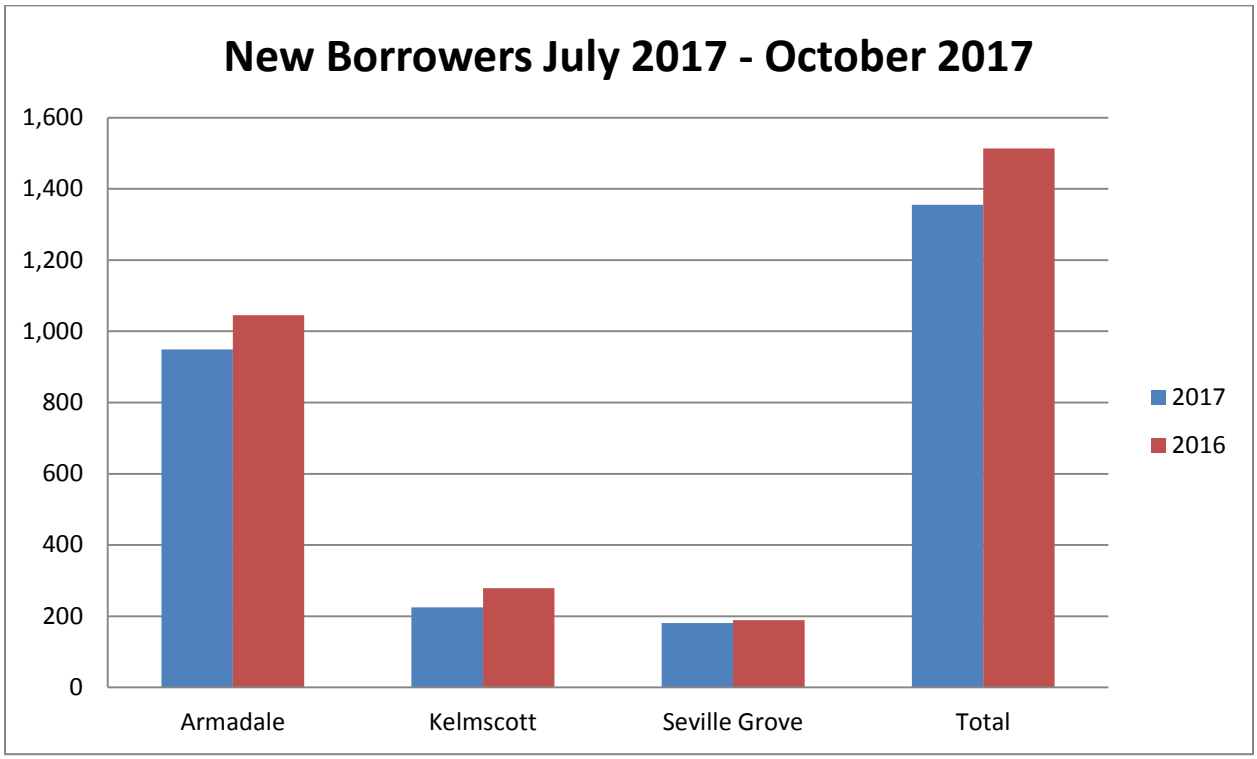
Kate Row and Lesley Staiger playing the Dumsday Piano.

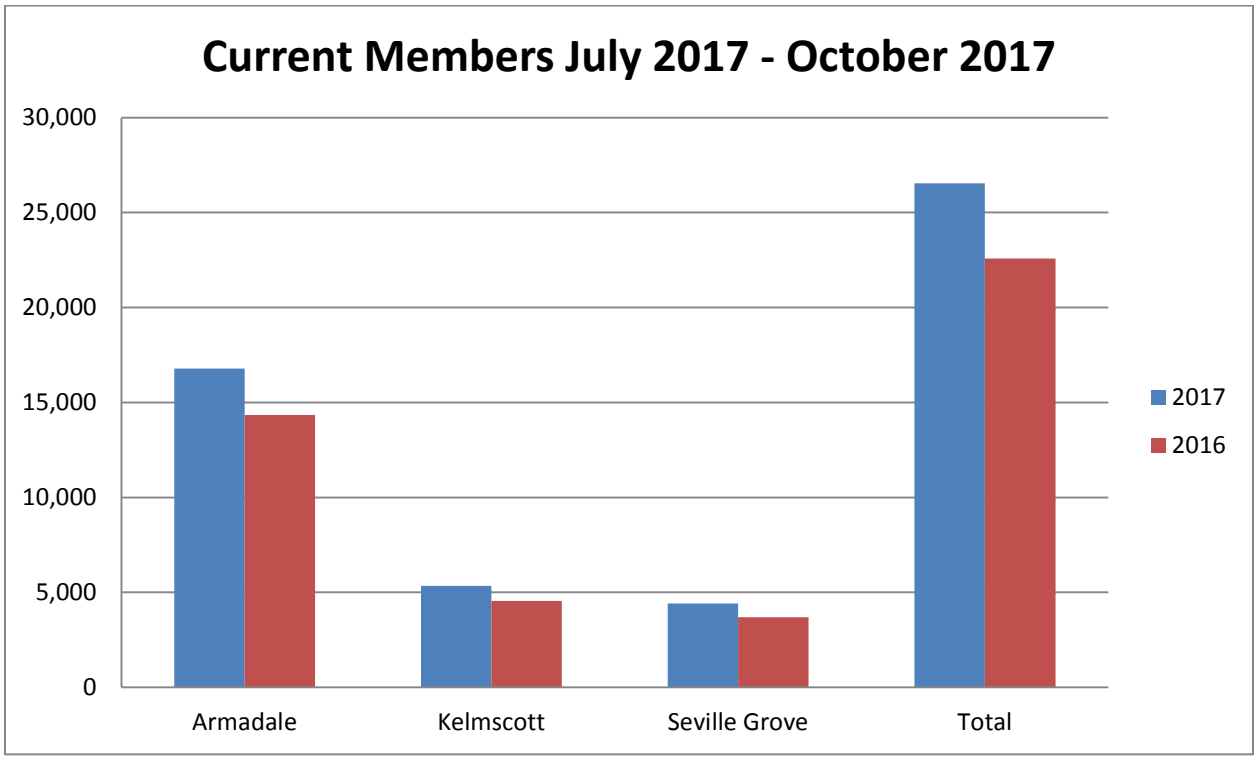
Statistics: October 2017

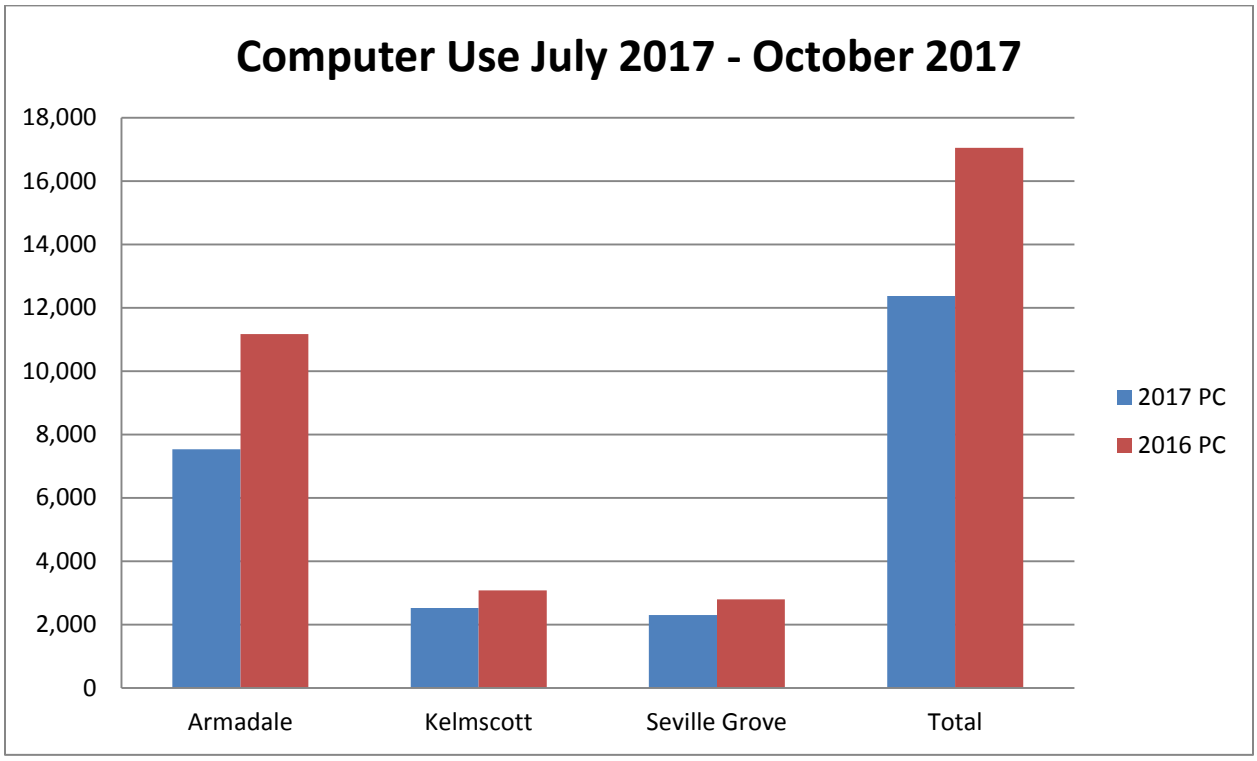
Hours of Operation	ARM	290	KMS	210	SVG	210		
Visitors (door to counter)	ARM	18731	KMS	6053	SVG	4703		
New members	ARM	205	KMS	43	SVG	42		
Current members	ARM	16781	KMS	5350	SVG	4412		
Issues(i.e. Loans)	ARM	13999	KMS	6792	SVG	6866	Online	2220
Reference enquiries	ARM	1960	KMS	1071	SVG	1166		
Volunteers/hours	ARM	-/-	KMS	-/-	SVG	1/3		
PCRes Sessions	ARM	1885	KMS	631	SVG	573		
Wifi Usage	ARM	2600	KMS	691	SVG	422		
Selfcheck Loans	ARM	6831	KMS	1797	SVG	923		
Website/Catalogue Visits	5226/	2713						
Stock added / deleted	2325/	1422						
Community Engagements sessions / attendance	2323/	1422						

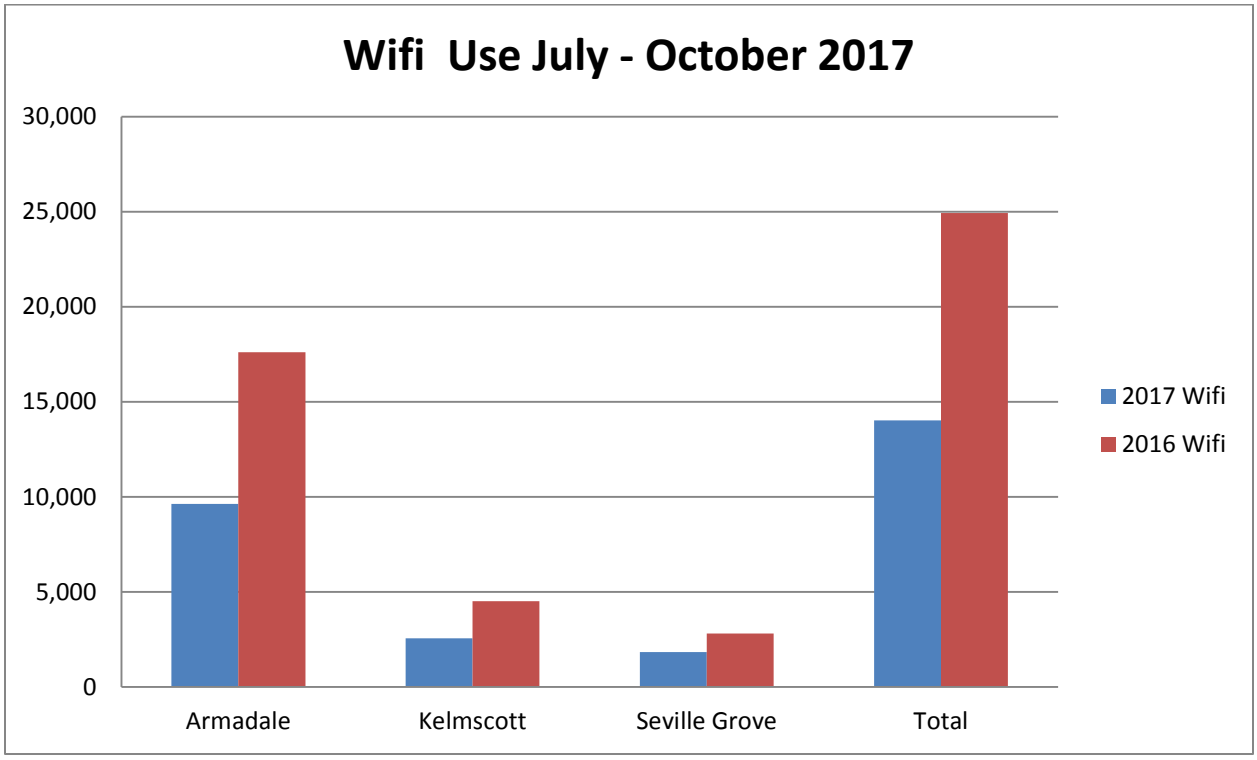

Total Issues July 2017 - October 2017
140,000
120,000
100,000
80,000
60,000
40,000
20,000
0
Armadale
Kelmscott
Seville Grove
Total
Online
2017
2016


Visits July 2017 - October 2017
140,000
120,000
100,000
80,000
60,000
40,000
20,000
0
Armadale
Kelmscott
Seville Grove
Total
2017
2016


New Borrowers July 2017 - October 2017
1,600
1,400
1,200
1,000
800
600
400
200
0
Armadale
Kelmscott
Seville Grove
Total
2017
2016


Current Members July 2017 - October 2017
30,000
25,000
20,000
15,000
10,000
5,000
0
Armadale
Kelmscott
Seville Grove
Total
2017
2016


Computer Use July 2017 - October 2017
18,000
16,000
14,000
12,000
10,000
8,000
6,000
4,000
2,000
0
Armadale
Kelmscott
Seville Grove
Total
2017 PC
2016 PC


Wifi Use July - October 2017
30,000
25,000
20,000
15,000
10,000
5,000
0
Armadale
Kelmscott
Seville Grove
Total
2017 Wifi
2016 Wifi

RANGER AND EMERGENCY SERVICES

Animal Control

Dogs

The Ranger team has amended some of its previous processes which now see that all dogs are checked for ownership before being impounded. It is believed that this will result in fewer dogs being seized and increase the chances of a dog being returned to their owner with an educational warning given to the owner on what could happen if the dog continues to get out. The officer will also assist our dog owners by carrying out property inspections to let the community members know where the dog may be escaping. By doing this, it provides our community with a reward service for being a responsible dog owner by having your dog registered, microchipped and wearing its identification disk

The primary focus of Ranger Services is managing the response to the community for requests for service. Ranger Services received three hundred and forty (342) requests for assistance during the reporting period. There has been a slight increase in this area of animal control during the past twelve (12) months as can be demonstrated by the overall number of requests for assistance compared to the same period in 2016.

1223 dog registration were renewed in October 2017.

Cats

Since the implementation of the *Cat Act 2011* (WA) all domestic cats within the City have to be microchipped, registered and sterilised. As the Cat Act 2011 was implemented to deal with feral cats, the Rangers have a trapping program within our community. If a member of the public has an issue with an unidentified cat, we will arrange for trapping to occur. If a cat is found to be owned, we will do everything to attempt to get the cat home before impounding it.

The Ranger Services Team received 47 requests for assistance during this reporting period, and 127 cat registrations were renewed in October 2017.

Vehicles

Parking

Parking restrictions, education and enforcement are ongoing for our City Centre and schools. We have identified that parking issues are starting to increase in the areas of Harrisdale and Piara Waters. We have been working with our Engineering team to provide the community with a suitable solution to the parking enquiries we are receiving. These issues are due to the community members not being aware of the Parking laws to deal with parking on a footpath, parking close to an intersection, parking to cause obstruction (especially in alley ways, small streets at the rear of properties in cottage block area's) and other general offences.

As a result of parking complaints received from the community and normal parking duties, Ranger Service attended to 124 matters relating to the unlawful parking of vehicles during this reporting period.

Litter

Ranger Services have received some complaints from concerned members of the community, regarding household rubbish being deposited onto reserves and road verges throughout the city. Keeping roadsides, reserves and other areas litter-free is a significant focus of the City of Armadale and Rangers are ever vigilant in identifying and apprehending litter offenders.

Fire & Emergency Services

Prevention

During September, the Fire Prevention Officer (FPO) in conjunction with the Community Emergency Services Coordinator (CESC) has been preparing inspection areas for the Rangers during the fire preparation period. The FPO has also completed some inspections on environmentally sensitive City reserves. Work orders have been raised against these reserves and sent to Parks & Gardens.

There were 431 enquires relating to fire during the September reporting period; however, these matters were principally associated with Bush Fire Act burning permits.

October 2017

DOGS	**October 2017**	**October 2016**	**2017/18 Progressive Total**	**2016/17 Progressive Total**	
Wandering	56	49	215	237	Down9%
Dogs for Pick Up	67	37	172	157	Up 10%
Barking	28	29	82	75	Up 9%
Attacks	15	22	71	90	Down 21%
Lost & Found	47	52	152	194	Down 22%
Multiple / Restricted Inspections	11	4	21	19	Up 11%
Vet collection & Cremation	30	33	163	141	Up 16%
Impounded Dogs	43	45	156	208	Down 25%
General Information	45	34	139	140	Down 1%
Sub Total	**342**	**305**	**1171**	**1261**	Down 7%
Office Phone Enquiries	282	353	801	1140	Down 30%
Total	**624**	**658**	**1972**	**2401**	Down 18%

CATS	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
Cats for Pick Up	10	17	82	85	Down 4%
Lost & Found	11	12	50	44	Up 14%
Impounded Cats	20	24	107	99	Up 8%
Nuisance	1	0	15	3	Up
General Information	4	6	8	27	Down
Dead Cats	1	5	14	20	Down 30%
Total	**47**	**64**	**276**	**278**	Down

PARKING / VEHICLES	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
General Parking	52	41	168	182	Down 8%
Trucks	1	3	8	6	Up 3%
School Parking	50	52	207	206	Up
Illegal Parking in CBD	22	20	85	82	Up 4%
Total	**125**	**116**	**468**	**476**	Down 2 %
Impounded Vehicles	2	19	12	42	Down 71%
Abandoned Vehicles	25	46	99	183	Down 46%
Off Road Vehicles	7	11	28	51	Down 45%
Total	**34**	**76**	**139**	**276**	Down 50%
Office Phone Enquiries	70	47	262	244	Up 7%
Total	**229**	**239**	**869**	**996**	Down 13%

LIVESTOCK	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
Lost & Found	0	0	0	7	Down
Impounded Livestock	1	1	1	4	Down
General	11	7	27	33	Down 18%
Sub Total	**12**	**8**	**28**	**44**	Down 36%
Office Phone Enquiries	23	6	100	36	Up 177%
Total	**35**	**14**	**128**	**80**	Up 60%

LITTER	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
General Information	0	0	2	1	Up
Private Property	1	8	10	23	Down 57%
Roadside / Reserve	60	43	234	161	Up 45%
Verge	90	34	369	134	Up 175%
Sub Total	**151**	**85**	**615**	**319**	Up 93%
Office Phone Enquiries	4	0	16	32	Down 50%
Total	**155**	**85**	**631**	**351**	Up 80%

FIRE	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
Burning Off / General Information	4	7	8	12	Down 33%
Firebreak / Hazard	27	98	43	122	Down 65%
Firebreak Variation Requests	44	46	49	56	Down 13%
Firebreak Variations Issued	8	14	12	14	Down 14%
Fire Permit Enquiries	96	107	98	107	Down 8%
Permits Issued	251	336	251	336	Down 25%
Nuisance Smoke - Legal Burning Off	1	0	3	5	Down 40%
Sub Total	**431**	**608**	**464**	**652**	Down 29%
Fire Hazard - Verge Inspections	1	0	1	2	Down
Sub Total	**432**	**608**	**465**	**654**	Down 29%
Office Phone Enquiries	212	180	313	272	Up 15%
Total	**644**	**788**	**778**	**926**	Down 16%

GENERAL	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
General Information	10	52	28	128	Down 78%
Shopping Trolleys	0	7	2	18	Down
Sub Total	**10**	**59**	**30**	**146**	Down 80%
Office Phone Enquiries - Trolleys	0	0	12	5	Up
Office Phone Enquiries - Cats	57	97	193	281	Down 31%
Office Phone Enquiries - General	0	0	1	13	Down
Total	**67**	**156**	**236**	**445**	Down 47%

TOTAL	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
Sub Total Reports / Complaints	**1365**	**1321**	**4005**	**3454**	Up 16%
Total Office Phone Enquiries	648	683	2077	2023	Up 3%
Total Reports / Complaints	**2013**	**2004**	**6082**	**5477**	Up 11%

WARNINGS	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
Dogs	34	20	89	114	Down 22%
Parking	2	0	6	1	Up
Off Road Vehicles	0	0	0	0	Same
Litter	0	0	0	0	Same
Fire & Fire Orders	27	69	34	93	Down 63%
Shopping Trolleys	0	0	0	0	Same
Cat Control Notices	0	4	15	21	Down 29%
Other (Inc Abandoned Vehicles)	20	31	64	102	Down 37%
Total	**83**	**124**	**208**	**331**	Down 37%

INFRINGEMENTS	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
Dogs	20	26	79	116	Down 32%
Parking	44	123	299	361	Down 17%
Off Road Vehicles	0	4	0	11	Down
Litter	10	10	34	54	Down 37%
Fire	0	0	3	1	Up
Cats	1	0	10	4	Up
Shopping Trolleys	0	0	0	0	Same
Other	4	0	8	3	Up
Total	**79**	**163**	**433**	**550**	Down 21%
NUMBER WITHDRAWN	**15**	**28**	**82**	**159**	Down 48%
Number Paid	**93**	**51**	**348**	**367**	Down 5%

COURT PROSECUTIONS	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
Dog	0	2	8	6	Up 33%
Fire	0	0	1	0	Up
Parking	0	0	2	0	Up
Litter	0	0	0	0	Same
Off Road Vehicles	0	0	0	0	Same
Total	**0**	**2**	**11**	**6**	Up 83%
No. of Guilty Verdicts	0	2	11	6	Up 83%
Withdrawn	0	0	0	0	

FINES ENFORCEMENT	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
Infringements sent to FER	**51**	**104**	**153**	**187**	Down 18%

DOG & CAT REGISTRATIONS	October 2017	October 2016	2017/2018 Progressive Total	2016/2017 Progressive Total	
New Dog Registrations	186	200	495	703	Down 30%
Renewed Dog Registrations	1223	1125	1416	1315	Up 8%
Total	**1409**	**1325**	**1909**	**2018**	Down 5%
Total Dogs on System	**11510**				
New Cat Registrations	54	49	133	168	Down 21%
Renewed Cat Registrations	127	232	129	233	Down 45%
Total	**181**	**281**	**262**	**401**	Down 35%
Total Cats on System	**2945**				

PHONE CALLS	**October 2017**	**October 2016**	**2017/2018 Progressive Total**	**2016/2017 Progressive Total**	
Office – Rangers calling Office	111	116	393	402	Down 2%
Office – Messages for Staff	51	50	151	221	Down 32%
Office - Front Counter	46	42	134	146	Down 8%
Office – Referred to Other	36	25	122	163	Down 25%
Calls to Rangers' Private Residences from After Hours Service	5	2	15	14	Up 7%
TOTAL	**249**	**235**	**815**	**946**	