

CITY OF ARMADALE

AGENDA

OF COMMUNITY SERVICES COMMITTEE TO BE HELD IN THE FUNCTION ROOM, ADMINISTRATION CENTRE, 7 ORCHARD AVENUE, ARMADALE ON TUESDAY, 2 MARCH 2021 AT 7.00PM.

A meal will be served at 6:15 p.m.

PRESENT:

APOLOGIES: Cr H T Jones (Leave of Absence)
Cr Silver (Leave of Absence)

OBSERVERS:

IN ATTENDANCE:

PUBLIC:

“For details of Councillor Membership on this Committee, please refer to the City’s website – www.armadale.wa.gov.au/your_council/councillors.”

DISCLAIMER

The Disclaimer for protecting Councillors and staff from liability of information and advice given at Committee meetings to be read.

DECLARATION OF MEMBERS' INTERESTS

QUESTION TIME

Public Question Time is allocated for the asking of and responding to questions raised by members of the public.

*Minimum time to be provided – 15 minutes (unless not required)
Policy and Management Practice EM 6 – Public Question Time has been adopted by Council to ensure the orderly conduct of Public Question time and a copy of this procedure can be found at <http://www.armadale.wa.gov.au/PolicyManual>*

It is also available in the public gallery.

The public's cooperation in this regard will be appreciated.

DEPUTATION

CONFIRMATION OF MINUTES

RECOMMEND

Minutes of the Community Services Committee Meeting held on 2 February 2021 be confirmed.

ITEMS REFERRED FROM INFORMATION BULLETIN

Report on Outstanding Matters – Community Services Committee

If any of the items listed above require clarification or a report for a decision of Council, this item to be raised for discussion at this juncture.

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COMMUNITY SERVICES COMMITTEE

2 MARCH 2021

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1.1 - ROLEYSTONE HALL - RESCIND PREVIOUS DECISION OF INTENTION TO LEASE

WARD : HILLS
FILE No. : M/58/21
DATE : 1 February 2021
REF : AS
RESPONSIBLE MANAGER : Executive Manager
Community Services

In Brief:

- In February 2020, Council endorsed the City of Armadale to enter into a Lease with Roleystone Theatre Incorporated, for a portion of Cross Park – Lot 1 (No. 44) Jarrah Road, Roleystone on a two year term.
- In December 2020, following discussion throughout the year, the City was advised by Roleystone Theatre Incorporated of the Organisation's intent to rescind their intent to lease a portion of Cross Park to enable the Organisation to better regulate its expenses amidst COVID-19 disruptions.
- Recommend that Council rescind its previous decision to endorse the City of Armadale to enter into a Lease with Roleystone Theatre Incorporated for a portion of Cross Park – Lot 1 (No. 44) Jarrah Road, Roleystone.

Tabled Items

Nil

Decision Type

- Legislative** The decision relates to general local government legislative functions such as adopting/changing local laws, town planning schemes, rates exemptions, City policies and delegations etc.
- Executive** The decision relates to the direction setting and oversight role of Council.
- Quasi-judicial** The decision directly affects a person's rights or interests and requires Councillors at the time of making the decision to adhere to the principles of natural justice.

Officer Interest Declaration

Nil

Strategic Implications

- 1.1.1 Provide opportunities to connect individuals to each other and the wider community
- 1.3.1 Plan for services and facilities in existing and emerging communities

Legal Implications

Local Government Act 1995 Section 3.58 – Disposing of Property.

Local Government (Functions and General) Regulations 1996, Reg 30 – Dispositions of property to which s3.58 does not apply, i.e. exempt dispositions.

Local Government Act 1995, Section 5.25 – Regulations about council and committee meeting and minutes

Local Government (Administration) Regulations 1996, Reg 10 – Revoking or changing decisions

Council Policy/Local Law Implications

Council Policy ADM2 – Property Lease Rental is applicable.

Budget/Financial Implications

In the initial intention to lease report in February 2020, it was put forward that there will be costs to the City associated with the preparation of the Lease of approximately \$3,000-\$4,000. Roleystone Theatre Incorporation's intention to rescind Council's original motion now means that this cost will no longer be incurred by the City.

Consultation

1. Roleystone Theatre Incorporated
2. Roleystone Hall Regular Hirer
3. City Departments

BACKGROUND

In summary, Council resolved on 5 February 2018 (T5/2/18), to close the Roleystone Theatre while a detailed structural assessment of the building was undertaken and reported back to Council. This report was commissioned with the findings presented to Council in August 2018 (T61/8/18).

In December 2018, a preliminary needs and feasibility analysis on future options for the Roleystone Theatre was presented to Council (C37/12/18).

The decision of Council at the December 2018 meeting was as follows:

(C37/12/18) That Council:

1. *Commit to the reopening of the Roleystone Theatre for occupation and use;*
2. *Proceed with finalising a design that reflects the current scale, noting:*
 - a) *The main hall is to be repaired; and*
 - b) *Flytower to be restored or replaced; and*
 - c) *Other areas of the building to be rebuilt to similar sizes at current standards;*
3. *Consider and seek funding sources in preparation for consideration as part of the 2019/20 budget;*
4. *Consider user arrangements that support the Roleystone Theatre Group as a primary tenant but considers opportunities for others.*

5. *Commission a heritage assessment and impact statement.*
6. *Commit to the use of Roleystone Hall by the RTG until such time that the Roleystone Theatre is reopened.*

Following the closure of the Theatre in February 2018, the City worked with Roleystone Theatre Incorporated (RTI), to ensure the group was able to continue with its activities and modified Roleystone Hall to accommodate theatre productions.

In February 2020 Council resolved (C4/2/20):

That Council:

- A. *Enter into a Lease with Roleystone Theatre Incorporated for a portion of Cross Park – Lot 1 (No.44) Jarrah Road, Roleystone, as detailed on the attached plan to this report under the following basic terms and conditions:*

Occupier: Roleystone Theatre Incorporated as bordered red on the Plan attached to this report
Leased area: Roleystone Hall
Term: Two (2) years or earlier by mutual consent
Commencement: From the date the last party to the lease, signs the lease
Rent: \$50 per annum plus GST
Insurance: Lessor to be responsible for building insurance

Lessee to be responsible for:

The cost of all claims resulting from activities of Roleystone Theatre Incorporated that fall within the City's excess on building insurance (Currently \$5,000 per incident);

- *insurance for any property or equipment owned by Roleystone Theatre Incorporated;*
- *public liability insurance to a value of \$20 Million*
- *personal accident for volunteers insurance*
- *insurance for community groups hiring spaces*

Outgoings: Lessee to be responsible for normal outgoings of the premises.

Maintenance: In accordance with the schedule attached to this report

Other: Roleystone Theatre Incorporated be granted the power under the lease to hire the facility to the broader community and retain all monies received from the hire.

- B. *Authorise the Chief Executive Officer and Mayor to execute a lease agreement incorporating the details in 1 above.**
- C. *Authorise the Chief Executive Officer to –*
 - a) *negotiate all other administrative terms and conditions of the lease*
 - b) *exercise all rights available and duties incumbent on the City under the lease.*

Before the documentation could be prepared, a State of Emergency was declared as a result of the COVID-19 Pandemic.

Amongst the restrictions enforced, was the closure of all community facilities for a period of time, following which there have been ongoing restrictions on the numbers of people that can gather in venues. These restrictions and the uncertainty around ongoing COVID-19 requirements have impacted on RTI's ability to operate effectively as a community theatre group.

In August 2020, RTI wrote to inform the City of its reluctance to commit to a lease due to the uncertain impact COVID-19 would have on its operations and advised that they would be ready to assess their financial position and state of the pandemic by the end of December.

In December 2020, RTI informed the City that that due to the possible chance of continued disruption in 2021 with COVID-19 restrictions including the potential limitations on audience numbers and therefore income, the group would like to remain as regular hirers instead of entering into a lease, to better be able to regulate expenses.

DETAILS OF PROPOSAL

As previously noted, RTI has been using the Roleystone Hall under a regular hirer arrangement. Given the limited use of the Hall other than by RTI, an exclusive use lease agreement was proposed to allow the group more flexibility to schedule its activities. However, due to the possible chance of disruption in 2021 with COVID-19, and restricted audience numbers bringing a smaller income, RTI's preference is to now remain as regular hirers to be better able to regulate expenses.

COMMENT

RTI currently uses Roleystone Hall under similar terms and conditions as other regular venue hirers. Under these arrangements, a set hourly rate is applied that incorporates all variables, outgoings and some insurances. In the case of Roleystone Hall, the subsidised community rate of \$23 per hour applies. The use of a set rate enables groups to accurately forecast and budget for these costs. For the 2019 calendar year RTI paid \$12,840 to the City for hiring Roleystone Hall. In 2020, RTI were invoiced a total sum of \$6,819.50 by the City in hire fees for the use of the hall and \$150 in storage fees. Of the total sum RTI have been invoiced for, \$2,346.00 is still outstanding.

Under the originally proposed lease there is a rental payment of \$50 per year with the lessee responsible for other variables, outgoings, some maintenance and insurances. Under this scenario, exact costs for outgoings such as electricity, water and cleaning cannot be forecast with any great accuracy, as the total amount depends on how much the facility is used.

Had the direction been to progress with a lease arrangement, any other usage of the hall would have been managed by RTI, rather than the City with hire fees paid to the lessee and not the City. In this instance, all bookings at Roleystone Hall will continue to be administered by the City's Recreation Services Department.

OPTIONS

1. That Council note the request of Roleystone Theatre Incorporated, to not proceed with entering into a lease at Roleystone Hall.
2. Rescind the decision Council originally endorsed in February 2020, which proposed that the City enter into a Lease with Roleystone Theatre Incorporated for a term of two years for the use of the Roleystone Hall.
3. Not rescind the decision endorsed in February 2020, and continue to negotiate the terms and conditions of a lease agreement with the RTI.

Options 1 and two are proposed.

CONCLUSION

The decision to enter into a lease with Roleystone Theatre Incorporated, for the use of Roleystone Hall was initially made with a view to fulfill Council's commitment to making Roleystone Hall available to the group for its activities until the theatre reopens.

Due to the possible chance of disruption in 2021 with COVID-19, in December 2020 Roleystone Theatre Incorporated advised the City that they will remain as regular hirers to be better able to regulate expenses.

RECOMMEND

That Council:

1. **Notes the request of Roleystone Theatre Incorporated, to not proceed with entering into a lease at Roleystone Hall.**
2. **Rescind its former decision (C4/2/20):**

That Council:

- A. *Enter into a Lease with Roleystone Theatre Incorporated for a portion of Cross Park – Lot 1 (No.44) Jarrah Road, Roleystone, as detailed on the attached plan to this report under the following basic terms and conditions:*

Occupier: Roleystone Theatre Incorporated as bordered red on the Plan attached to this report

Leased area: Roleystone Hall

Term: Two (2) years or earlier by mutual consent

Commencement: From the date the last party to the lease, signs the lease

Rent: \$50 per annum plus GST

Insurance: Lessor to be responsible for building insurance

Lessee to be responsible for:

The cost of all claims resulting from activities of Roleystone Theatre Incorporated that fall within the City's excess on building insurance (Currently \$5,000 per incident);

- *insurance for any property or equipment owned by Roleystone Theatre Incorporated;*
- *public liability insurance to a value of \$20 Million*
- *personal accident for volunteers insurance*
- *insurance for community groups hiring spaces*

Outgoings: Lessee to be responsible for normal outgoings of the premises.
Maintenance: In accordance with the schedule attached to this report
Other: Roleystone Theatre Incorporated be granted the power under the lease to hire the facility to the broader community and retain all monies received from the hire.

- B. Authorise the Chief Executive Officer and Mayor to execute a lease agreement incorporating the details in 1 above.***
- C. Authorise the Chief Executive Officer to –**
- a) Negotiate all other administrative terms and conditions of the lease.**
 - b) Exercise all rights available and duties incumbent on the City under the lease.**
- 3. Note Roleystone Theatre Incorporated's intent to continue as a regular hirers of the Roleystone Hall until such time as the Roleystone Theatre is ready to be occupied and a tenancy arrangement has been agreed to.**

ATTACHMENTS

There are no attachments for this report.

2.1 - SIX-MONTH PROGRESS REPORT OF SUBURB-LEVEL SOCIAL PRIORITIES

WARD : ALL
FILE No. : M/102/21
DATE : 10 February 2021
REF : RM
RESPONSIBLE MANAGER : Executive Director
Community Services

In Brief:

- This report presents an update on strategies to address endorsed suburb-level Social Priorities detailed in this report
- Recommend that Council note the update on strategies to address endorsed suburb-level Social Priorities detailed in this report

Tabled Items

Nil

Decision Type

- Legislative** The decision relates to general local government legislative functions such as adopting/changing local laws, town planning schemes, rates exemptions, City policies and delegations etc.
- Executive** The decision relates to the direction setting and oversight role of Council.
- Quasi-judicial** The decision directly affects a person's rights or interests and requires Councillors at the time of making the decision to adhere to the principles of natural justice.

Officer Interest Declaration

Nil

Strategic Implications

Community

- 1.1 Foster and strengthen community spirit
 - 1.1.3 Support the development and sustainability of a diverse range of community groups
- 1.2 Improve community wellbeing
 - 1.2.2 Facilitate the alignment of service and program delivery to identified social priorities within the community
- 1.4 An inclusive and engaged community
 - 1.4.2 Encourage the provision of inclusive and accessible facilities, services and programs within the community
 - 1.4.3 Ensure the provision of culturally appropriate services and programs within the City
 - 1.4.4 Facilitate the provision of facilities, services and programs to meet the needs of the City's current and future demographics

Legal Implications

Nil

Council Policy/Local Law Implications

ADM19 – Procurement of Good and Services

Budget/Financial Implications

The 2020/21 expense budget for the four Social Priorities across five suburbs is \$110,000.

Consultation

1. City of Armadale departments
2. Community organisations and service providers

BACKGROUND

Summary of the Social Priorities approach

The City’s Social Priorities approach is based on identifying the most important aspirations and issues in the City’s individual suburbs through a range of data sets and community/sector engagement. In 2019, four Social Priorities were selected across five suburbs comprising:

- Armadale South: Youth engagement and education
- Brookdale: Early Years and Family Support
- Camillo: Community Safety
- Harrisdale: Culturally and Linguistically Diverse Community (CALD) connection to groups and services
- Seville Grove: Community Safety

The data sets underpinning the selection of these Social Priorities and the suburbs included the following:

Locality	SEIFA	Housing stress	Social housing	Unemployment	Low income	No qualifications	Youth Disengagement	AEDC
Armadale South	843	21.2	7.6	15.6	29.8	48.2	27.3	20.2
Brookdale	910	18.9	6.2	12.6	17.9	49.3	21.4	10.9
Camillo	911	16.6	4.3	13	18.2	52.0	20.4	11.3
Harrisdale	1086	10.1	0	7.2	4.3	33.5	6.8	11.7
Seville Grove	986	15.4	1.7	9.0	11.3	45.9	13.6	12.8
Greater Perth	1025	10.7	3.1	8.3	15.7	38.1	9.4	9.4 (WA)

Analysing local data sets alongside other research is important to ascertaining the true picture of what is going on for residents in those suburbs. For example, according to the 2019 WACOSS Cost of Living report, households in poverty in the ‘housing stress’ category means they are spending between 30% and 72.3% of their income on housing. With 29.8% of households in Armadale South earning less than \$650 per week, spending a significant portion of that income on accommodation means that the household will not have much money left for other basics such as food. This lack of money for food is reflected in the same WACOSS report, stating that Brookdale is in the fifth quintile across localities in the state of

WA for people experiencing food stress. Other issues that are interlinked with poverty are mental health conditions, poor educational attainment, lack of accessible transport options, family violence and substance use.

The 'Growing our Community' survey conducted of 902 residents in 2019 and subsequently presented to Council identified the principle concerns of the respondents as follows:

- Crime: 52%
- Anti-social behaviour: 23%
- Social issues: 20%
- Services and facilities: 18%
- Residential environment: 15%

In addition, 59 local service providers noted the following issues across the five suburbs:

- Substance use
- Domestic Violence
- Isolation
- Crime and safety
- Lack of education
- Housing issues and homelessness
- Mental health
- Financial hardship
- Unemployment
- Racism and discrimination

Strategies to address the Priorities are based on researched good practice examples and are categorised as follows:

- Advocacy
- Coordination of internal and external stakeholders
- Contract of services
- Capacity building

Many suburbs are experiencing similar issues. Therefore it is important to consider that whilst a focus may be on particular suburb(s), the most effective strategies identified may be replicated in other suburbs. If similar strategies are employed in a number of suburbs, variations in approach and execution can be implemented to reflect individual differences in demographic and suburb characteristics.

Council resolutions

In August 2019, Council resolved (C27/8/19):

1. *Endorse four social priorities across five suburbs as detailed in this report as follows:*

- *Armadale South: Youth engagement and education*
 - *Brookdale: Early Years and Family Support*
 - *Camillo: Community Safety*
 - *Harrisdale: Culturally and Linguistically Diverse Community connection to groups and services*
 - *Seville Grove: Community Safety*
2. *Receive information on actions taken to address these suburb level social priorities.*
 3. *Through a biennial report, review suburb-level social priorities.*

Council also requested that a six-monthly report was presented on the progress of the Social Priorities. The first report was presented to Council in March 2020. In September 2020, the second progress report was presented to Council resulting in the following resolution (C24/9/20):

That Council note the update on strategies to address endorsed suburb-level social priorities detailed in this report.

DETAILS OF PROPOSAL

The attached tables comprises a summary of the responses for each social priority for the suburbs of Armadale South, Brookdale, Camillo, Harrisdale and Seville Grove.

Impact of COVID-19 on the Social Priorities' strategies

The restrictions associated with the COVID-19 pandemic during early-mid 2020 caused a delay or amendment of the delivery of some contracted services even after the community resumed near-normal activities in the latter part of last year. Based on discussion with service providers and assessments of the individual service agreements, the City extended two of the six-month contracts who were not able to deliver services from the original conclusion date of 30 June 2020, to the extended conclusion date of 31 December 2020. All other Service Agreements concluded on 31 December 2020, as these organisations were under a 12 month contract and were also able to amend their programs to accommodate the restrictions at the time.

Timeframe of the Service Agreements

In October 2020, the City requested Registrations of Interest for service providers' responses, to address current Social Priorities for short-term contracts from February 2021 until 30 June 2021. The purpose of this is primarily to ensure the contracted service is appropriate to the identified Social Priority, and it also aligns the Service Agreements with the financial year rather than the calendar year. The new Service Agreements reflecting the Council-endorsed Social Priorities as presented in June 2021 can then commence in August 2021.

Please note that in the attached summary of the Social Priorities, the Service Agreement section of each Social Priority refers to the outcomes of the 2019/20 Service Agreements.

This is because acquittals for the contracts, both those extended to December 2020 from an initial six-month term and those with a 12-month timeframe, have been received since the last update in September 2020. To provide a complete description of what has been achieved, the acquittal data from the organisations across the calendar year has been cited.

COMMENT

The Social Priorities' strategies presented in this six-month update report have been partly impacted by the COVID-19 pandemic and the associated restrictions. Whilst restrictions were eased in the latter months of 2020, the ripple effect of the delays still impacted on the full implementation of initiatives. This is reflected by the fact that contracted organisations amended or postponed their services to ensure they were compliant with the restrictions at the time. The City has worked with service providers to maximise the success of their programs by negotiating the terms of individual contracts.

The effects of the COVID-19 pandemic on the community is certain to be reflected in the City's engagement with residents, the results of which will be presented to Council in June 2021 as part of the biennial Social Priorities review.

OPTIONS

Council has the following options:

1. Note the update on strategies to address approved suburb-level Social Priorities detailed in this report
2. Request further information on strategies to address approved suburb-level Social Priorities detailed in this report

CONCLUSION

The aim of the Social Priorities approach, is to effect positive change in the community based on suburb-level data, community feedback and good practice examples. The COVID-19 pandemic will present further challenges for community members. These challenges may exacerbate existing issues or present new ones and will inform the City's responses after the next review of the Social Priorities, to be presented to Council in June 2021.

RECOMMEND

That Council note the update on strategies to address endorsed suburb-level Social Priorities detailed in this report.

ATTACHMENTS

1.   Social Priorities update - March 2021

COUNCILLORS' ITEMS

Nil

EXECUTIVE DIRECTOR COMMUNITY SERVICES REPORT

Nil

MEETING DECLARED CLOSED AT _____

COMMUNITY SERVICES COMMITTEE		
SUMMARY OF ATTACHMENTS		
2 MARCH 2021		
ATT NO.	SUBJECT	PAGE
2.1 SIX-MONTH PROGRESS REPORT OF SUBURB-LEVEL SOCIAL PRIORITIES		
2.1.1	Social Priorities update - March 2021	17

Armadale South: Youth engagement and education

The social priority of youth engagement and education was identified as maximising youth engagement in employment or education can assist with addressing other social issues such as ‘breaking the cycle’ of welfare dependency for that young person and children they may have in the future.

2020/21 Budget: \$25,000

Table of responses

Coordination	Contracts	Capacity building
<p>Armadale Youth Network (every two months)</p> <ul style="list-style-type: none"> The Armadale Youth Network is chaired and run by the Community Development team to improve and work towards optimal outcomes for young people by providing a platform for collaboration, increased information sharing, reduction in duplication and strengthened relationships between key stakeholders. The AYN has 259 contacts in the network. Two meetings and one professional development workshop have been held in the last six months: <ul style="list-style-type: none"> September 2020 meeting – 24 attendees and presentation from Wungening Aboriginal Corporation December 2020 combined meeting with Armadale Early Years Network – 38 attendees and presentations from CarersWA about Young Carers and Communicare’s Make Your Move Project January 2021 – professional development workshop for 35 attendees with Red Ginger Wellness on Australian Youth Sexual Culture 	<p>Social Priority Service Agreements 2019/2020 Youth Pastoral Care in Schools – YouthCARE (12 month contract – concluded December 2020)</p> <ul style="list-style-type: none"> The City of Armadale’s funding contributed towards the provision of additional chaplaincy days at three schools – Westfield Park Primary School, Grovelands Primary School and Willandra Primary School. Needs identified by the School Chaplains in the Armadale area included Breakfast Clubs, family hamper support, school supplies for students, family relationships, and student behaviour. Chaplains provide programs and one-on-one pastoral care around these needs to help build their school communities. One big barrier for school chaplaincy in 2020 was the Covid-19 pandemic. Chaplains had to adapt the way they supported their school communities. There was a significant increase in pastoral care via phone and online as well as programs that were delivered online. Overall, the three school chaplains had contact with 979 children and 452 adults. Chaplains had over 500 formal conversations with students (for every one formal conversations, chaplains have four informal conversations) 106 parents and families were supported by the schools through pastoral care, home visits and hampers. Over 1800 meals were served through Breakfast Club programs in the three supported primary schools. Over 100 pastoral connections via online and phone during Covid-19 15 student leadership and mentoring programs were run 	<p>TEDxYouth@Armadale</p> <p><i>Background</i></p> <ul style="list-style-type: none"> The City was successful in its application for a TEDx license, allowing the City to hold a TEDx event; this is a program of local, self-organised events that bring people together to share a TED-like experience. TED Talks video and live speakers will combine to spark deep discussion and connection in a small group. Holding a TEDx event utilises the branding of TED and facilitates promotion through official TED channels. The City of Armadale was the third local government in WA to hold a TEDx event. <p><i>Project</i></p> <ul style="list-style-type: none"> The City held TEDxYouth@Armadale on 28 November. The event was attended by over 60 people, and is being uploaded to the Official TED YouTube page which is available and promoted globally. The event highlighted the achievements, ideas and stories of eight local young people, and two local musicians. Topics addressed included living with autism, the pressures of conformity in the education system, connection of culture and struggling with multiple identities, living in a family of drug-affected people, the influence of music, and Aboriginal culture. All speakers and performers were under the age of 24, with the youngest being in Year 11. Feedback from the event was highly positive, with 85% of attendees saying they supported the event and would like to see more TEDx events hosted in Armadale. 66% rated the event 10/10; and 16% rated it 9/10. <p>Feedback included “the event was engaging, welcoming and educational”; “Great event. We need more of them for Armadale!!!”; “Awesome arrangements, friendly staff, great youth speakers”; “This is a wonderful way to showcase the amazing depth and talents of young people. It also helps to educate people about the challenges young people are facing today as they move into adulthood”.</p>

Coordination	Contracts	Capacity building
	<ul style="list-style-type: none"> • Most significant change – during the March to May 2020 COVID-19 lockdown the YouthCARE chaplaincy program became vital in keeping the community together. <ul style="list-style-type: none"> ○ Westfield Park Primary School – the chaplain went to local churches and they donated board games, food hampers, technology for learning online for the chaplain to distribute to school families. ○ Groveland Primary School – the chaplain increased pastoral conversations, especially with at-risk families. She also read stories online weekly to students within the school. <p>Willandra Primary School – the chaplain sourced and created food hampers for families in need and facilitated home visits with staff to check on at-risk families</p> <p>Youth Counselling – Hope Community Services (12 month contract – concluded December 2020)</p> <ul style="list-style-type: none"> • The project started off providing two half days of support for young people in Cecil Andrews College, however, as the project matured and the impact of COVID-19, the service changed to provide ‘online’ services during this time and once schools returned, staff were present in school for one full school day of counselling support per week. • A qualified Social Worker provided face to face, one to one sessions for young people to have a safe space to talk about issues which are affecting them, proposed issues included but not limited to: social and emotional issues, mental health, self-esteem and self-confidence, alcohol and/or drug misuse, gaming addiction, bullying, personal identity crisis, low self-esteem, poverty, academic pressures, relationship and family dysfunction, and wanting extra support with school issues. • The social worker offered group sessions as an alternative way for young people to access support when appropriate, however, this was not required. Young people had the opportunity to refer themselves to the service or they were referred by teachers or student support services. • The social worker had the ability to refer to other agencies to further support the young people as required and used existing agency networks to help them in the areas they identify as areas of need. 	<p>Project Youth</p> <ul style="list-style-type: none"> • The City facilitated the pilot project, Project Youth, for a 17 week period from 20 August 2020 to 14 January 2021. • This project provided local young people with a safe space to engage in a series of activities – basketball, homework assistance, life-skill classes, colouring in, LEGO, board games, facilitated boxing classes, and access to free fruit and sausage sizzle. • The project was held on Thursday evenings from 3-6pm to capture disengaged young people, and prevent antisocial behaviour as this is the most common time for young people to engage in crime, loitering, and petty criminal activities. Activities were aimed at anger management, emotional regulation, mental health promotion, educational assistance, and providing a soft-entry approach to accessing services and supports. • The project was attended by WA Youth Police, APM Communities, YMCA Youth Workers, headspace Armadale, the Salvation Army and Wanslea. • The Project also included a visit and workshop from the Perth Wildcats, and a Bike Maintenance workshop from Dismantle. • The project received an average weekly attendance of 50 young people. Young people ranged in age from 8 to 19. There was a significant Aboriginal attendance, and a significant attendance from young people with disability. • Feedback from the project was highly positive, including a letter being written to the City asking for the project to continue beyond the pilot period. • The Project was successful in receiving grant funding to the sum of \$17,142 from the WA Police Crime Prevention Fund to run the program from March – December 2021. <p>Youth Mental Health Week</p> <ul style="list-style-type: none"> • On Friday 16 October 2020 the City supported APM Communities and headspace Armadale to host a Youth Mental Health Week event in Jull Street Mall. Organisations involved with information stalls included APM Communities, Headspace Armadale, Communicare, CarersWA, Befriend, Wanslea and Aboriginal Medical Care 360. <p>Armadale Youth Advisory Council</p> <ul style="list-style-type: none"> • The Armadale Youth Advisory Council (AYAC) was established. It consists of eight young people aged between 12 and 25 years old.

Coordination	Contracts	Capacity building
	<ul style="list-style-type: none"> • As the social worker was based in school for the day, she made herself available at recess and lunch time to go out and meet young people and promote the service. By doing this it, it provided a space for young people to have a chat on an informal basis and then have the option to receive more formal support if they so required. • The social worker had a total of 231 contacts (85 one-on-one contacts and 146 recess/lunch contacts) with young people. Of these contacts 12 attendees identified as CaLD and 37 identified as ATSI. • One student stated that the support he has received has helped him to change positively and that he is glad he attended youth counselling as it helped him a lot. He stated <i>"I used to feel depressed and tired every single day due to unresolved issues I was experiencing but since I talked through those issues, I feel better and can focus more in class now"</i>. • Another young person stated <i>"I am glad you came here, you have helped me to understand my strengths and how to take care of myself, which motivated me to engage in activities and enhanced my ability to focus and improve my grades"</i>. • Most significant change – male, age 13. The referral was sent via Student Services and the purpose of the referral was to help young person (YP) to build coping skills to address his low emotional resilience. YP said <i>'after exploring ways to increase self-esteem and improve mental health, I do not hate myself anymore, I have learnt to take care of myself and focus more on positive things than my issues, which helped me to push through'</i>. This YP also stated <i>'I have learnt to accept how I look and love myself first and others can also love me.'</i> At the end of term 4, this YP acknowledged staff and stated that the services opened his mind, as he learnt how to be optimistic and to find the positive side in every situation. <p>Social Priority Service Agreements 2020/2021</p> <p>Bike Rescue Youth Program - Dismantle (six month contract – to conclude June 2021)</p> <ul style="list-style-type: none"> • Dismantle is a not-for-profit organisation that exists to see at-risk young people rise above their current circumstances and lead lived of hope and transformation. 	<ul style="list-style-type: none"> • The role of an AYAC member usually includes: <ul style="list-style-type: none"> ○ representing the views of young people to local government ○ developing and organising activities and events for local young people ○ encouraging greater participation of young people in community initiatives, and ○ helping distribute information to young people and the wider community. • YACs provide young people with: <ul style="list-style-type: none"> ○ a means of coming together to generate ideas and make decisions about matters that affect young people ○ developmental opportunities through learning about their local community ○ a means of engaging with local governments on local matters, and ○ an opportunity to meet new people, participate in activities and projects and develop funding applications. • The first meeting was held on 2 November 2020. The first meeting for 2021 was cancelled due to Perth's sharp lockdown in February and the next meeting is scheduled for 29 March 2021.

Coordination	Contracts	Capacity building
	<ul style="list-style-type: none">• Dismantle's two main initiatives are BikeRescue, a hands-on mentoring program based on bicycle mechanics, and ReNew Property Maintenance, a transitional employment and work-readiness program accompanied by individualised case management.• Dismantle will deliver two Bike Rescue programs at high schools Armadale Senior High School and Cecil Andrews College (awaiting school confirmation), where young people develop the mechanical skills to restore two bicycles whilst exploring conversations around mental health, home life, interest and vocational aspiration. Throughout bike rescue, Mentors (Occupation Therapists or Youth Workers) then nominate up to six young people for three months paid work placements at ReNew Property Maintenance to develop further work readiness skills. Youth Employees are provided with tailored support and case management to assist their personal growth and transition onto meaningful long-term employment.	

Brookdale: Early years and family support

The social priority of early years and family support was identified because the data indicates that families are experiencing disadvantage reflected by statistics from the Australian Early Development Census, Department of Communities and WA Police.

2020/21 Budget: \$20,000

Table of responses

Coordination	Contracts	Capacity building
<p>Armadale Early Years Network (AEYN) (every two months) Meetings were held: August/September 2020: Face to Face – Terms of Reference Workshop October 2020: Online – Presentations from The Smith Family and Playgroup WA December 2020: Face to Face – joint meeting with Armadale Youth Network with presentations from Make Your Move (Communicare) and Carers WA as they related to both Networks. The next meeting is scheduled for 17 February 2021 with a presentation from Department of Child Protection and Family Support.</p> <p>Children’s Week 2020 Officers coordinated a Pop Up Space at Armadale Shopping City for National Children’s Week from Monday 26 to Friday 30 October 2020. Service Providers from the AEYN were invited to host a trestle table and provide a children’s activity and information on their services. Due to COVID-19 restrictions, activities were encouraged to be take-away bags that children could do at home.</p> <p>Approximately 80 families visited the space during the week to talk to service providers and gain valuable information</p>	<p>Social Priority Service Agreements 2019/2020</p> <p>Mobile playgroup at Gwynne Park - Armadale Community Family Centre (two terms, six month contract – extended until December 2020) The Mobile Playgroup <i>Vera the Van</i> was contracted to operate at Gwynne Park in Terms 1 and 2 in 2020. 7 sessions were hosted before COVID-19 restrictions were put into place. Armadale Community Family Centre sought an extension due to COVID-19 and kept in touch with families through social media during Term 2 2020. They recommenced face to face sessions at Gwynne Park on Friday 24 July and operated in Term 3 2020, finishing 25 September. This service agreement has now been acquitted with some great outcomes supporting local families. Majority of families attending were residents of Armadale (30 regular attendees), with Brookdale (10) residents and neighbouring Hilbert (12) residents also attracted to the sessions.</p> <p>Feedback from an attendee is below: <i>“The importance of what you are investing in cannot be underestimated - a safe place, without prejudice and judgment, where people can come without fees or commitment is invaluable- the very fact that it’s outdoors allows for a relaxed environment where children can run free, and parents/ carers can be as social as they wish without the confines of walls, and a need to feel they must engage - it should be remembered that a group targeting community in an area of such low socioeconomic status, attracts people of vulnerability- the outdoor environment gives them space, and over the weeks, you can see how they open up and engage more freely - therefore is likely supporting the mental status not only of the children but of the parent/carers too - and with this their attendance rates are likely higher too, as it is less intimidating/ overwhelming than walking indoors to a an established group.”</i></p>	<p>Nutrition in Schools 2020/2021 – supporting school breakfast clubs including Gwynne Park Primary School P & C – annual program Funding is available to assist public primary schools within City of Armadale in their school nutrition or breakfast club program. Funds of up to \$300 per public primary school per financial year is available. Applications must come via the schools P&C Association. The Nutrition in Schools Funding application form was sent to 16 public primary schools on 27 January 2021. Three primary schools, including Gwynne Park PS have already submitted applications.</p> <p>Nature Play Passport to encourage parents to visit parks with their children The City of Armadale Nature Play Passport was finalised in October 2020 in conjunction with Nature Play WA. A 28 page passport was developed, highlighting 6 special nature spaces within City of Armadale for residents (particularly families) to enjoy and partake in the suggested activities. A further 15 ‘Things to Do’ are listed on the back page. The Nature Passport was launched for Children’s Week 2020, with passports handed out at the AEYN Pop Up Space and at various City locations. Hard copy Passports can be collected from Armadale Library, Kelmscott Library, Seville Grove Library, Armadale Fitness and Aquatic Centre, The Champion Centre, Perth Hills Armadale Visitors Centre and Main Administration. An electronic version is available on the website. Passports have been extremely popular with over 50% take up within the first month of release. A reprint is planned this financial year.</p> <p>Protective Behaviours Education The City’s libraries have been stocked with Protective Behaviours and Child Safety resources available for the community to borrow.</p> <p>Officers have been working with Holly-Ann Martin from Safe4Kids to offer community the opportunity to access an online Protective Behaviours Parent Information Course for free.</p>

Coordination	Contracts	Capacity building
<p>on services available in the area. Service providers were pleased to have the opportunity to meet local residents. Parents that came and had a chat were able to enter a draw to win a 'Maggie Dent Book Pack'.</p>	<p>Supported playgroup at Evelyn Gribble Community Centre – Kis4Life (two terms, six month contract – extended until December 2020)</p> <p>Kis4Life were contracted to operate Kis4Kids Community Playgroup at Evelyn Gribble in Terms 1 and 2 2020. 4 sessions were hosted before COVID-19 restrictions were put into place and Kis4Life remained in contact with families that had attended the sessions and those that had enquired via social media and email. Take home activity packs were also made and dropped off to families. This organisation sought an extension and the face-to-face program re-launched 5 August 2020 and operated in Term 3 and Term 4 2020. This service agreement has been acquitted with strong outcomes for children and families. Weekly participation was between 12 and 32 children with their families with most weeks attracting 16 to 22 children. A high proportion were from the Brookdale area (19 persons in total). This program connected attendees with services operating from Evelyn Gribble such as the HIPPY Program (Communicare) and the Child Health Nurse service that residents had not been aware of.</p> <p>Some of the program feedback was:</p> <p><i>“A group of mums said that what they had been lacking in the area, was a place that they could learn parent skills and play ideas for their children. They are first time mums and wanted ideas to keep little ones busy that also didn't cost heaps. Giving ideas for fathers to engage with their children and why that is invaluable to a child. Information about the importance of reading to their children from birth and face to face engagement.”</i></p> <p>Safety behaviour change program in local Primary and Secondary schools including Gwynne Park Primary School – Constable Care (12 month contract)</p> <p>Constable Care was contracted to operate their in-school incursion program at various schools across the City, with the theme of the incursion meeting the social priority location. In-school programs were postponed at the end of Term 1 and beginning of Term 2 during COVID-19 restrictions. Constable Care continued to deliver their services online and returned to in-school programs as soon as they were allowed.</p> <p>By end of June 2020, 25 performances had been conducted in 7 different local schools to 2,079 students. An acquittal is yet to be submitted for the final outcomes of the project.</p>	<p>50% of the courses were offered direct to community during National Child Protection Week (September 2020) and 50% were offered to parents and carers through key service providers within the Armadale Early Years Network (June 2020). This will be an ongoing project. Community Development is committed to ensuring all parents have access to Protective Behaviours Education and face-to-face workshops are planned for National Child Protection Week in September 2021 (new financial year).</p> <p>Parenting Information Sessions</p> <p>A series of parenting workshops is planned for April and May 2021, to build up to Families Week. Information will be presented by Women's Health and Wellbeing Services and focus on parenting attachment in the early years, the importance of brain development and the impact of trauma, and emotional regulation in children. A crèche service will be available for some of the workshops, with the focus being on suburbs with the highest proportion of young children. One session will be hosted at Evelyn Gribble (Brookdale/Hilbert), with the others in Seville Grove (Armadale Fitness and Aquatic Centre to utilise crèche) and Piara Waters.</p> <p>Me@1 Passport</p> <p>The Community Development Team will be developing a Me@1 Passport. This project will empower parents and educate them on the importance of child brain development in the early years and show the vital role parents play in this development and the importance of providing a safe and healthy family environment. In conjunction with a working group from the Armadale Early Years Network, a Passport of significant baby milestones will be created. The Passport will also indicate to parents the importance of talking, eye contact and physical touch in connecting with their baby. This will follow the same design and structure as the Me@3 Passport developed by the Peel Early Years Collective and the Me@2 Passport developed by Connecting Community for Kids in Cockburn.</p> <p>Families Week 2021</p> <p>City of Armadale Community Development staff aim to host a Me@1 Passport launch event for Families Week (15-21 May 2021) to officially launch the Passport, with service providers attending and a 'Building Brains' theme community event. This event is subject to budget, staff allocation and COVID-19 restrictions.</p>

Coordination	Contracts	Capacity building
	<p><i>Social Priority Service Agreements 2020/2021</i></p> <p><i>Supported playgroup at Evelyn Gribble Community Centre – Kis4Life (two terms, six month contract – to conclude June 2021)</i> Kis4Life has been successful in receiving social priority service agreement funding to continue the KIS4Kids Community Playgroup for a further six months.</p> <p><i>Sing&Grow Australia at Gwynne Park Primary School (two terms, six month contract – to conclude June 2021)</i> Sing&Grow Australia has been successful in receiving social priority service agreement funding to deliver their music therapy program at Gwynne Park Primary School in partnership with Child and Parent Centre Westfield Park.</p>	<p><i>Children, Youth and Families Service Directory</i> Officers were working with service providers across the AYN and AEYN to develop a Children, Youth and Families Service Directory; however this is currently on hold as it may be able to be developed through the City’s current online directory, My Community Directory.</p>

Camillo and Seville Grove: Community Safety

The social priority of community safety was identified because both Camillo and Seville Grove have consistently experienced high levels of crime reflected by WA Police statistics and feedback from the community and other service providers.

2020/21 program budget: \$45,000

Table of responses

Coordination	Contracts	Capacity building
<p>Stakeholder on South East Metro Safety Group (chaired by WA Police and held once per month)</p> <ul style="list-style-type: none"> Meetings were cancelled during COVID-19. The Network has developed a series of short animation videos to promote the Gone in Less than 60 Seconds campaign, which targets theft from motor vehicles. Screenwest have played Gone in Less than 60 Seconds campaign videos in Yagan Square to promote the initiative. The Network are developing a campaign to address Family and Domestic Violence, as this is an emerging crime trend across the South East corridor. The Gone in Less than 60 Seconds vehicle was utilised at City of Armadale Street Meet and Greets addressing hot spot crime areas. 	<p>Social Priority Service Agreements 2019/2020</p> <p>Positive Possums: Safety Behaviour Change Program in local schools - Hope Community Services (12 month contract – concluded December 2020)</p> <ul style="list-style-type: none"> The project aimed to help prepare young people in Year 6 for their transition from primary school to entering high school in February 2021. The objectives were to provide a safe space for young people to explore issues and ask questions, increase confidence, reduce anxieties, and develop coping mechanisms for issues. The target cohort was young people from families with a history of offending. Referrals were made via teachers or self-referring. A social worker supported by volunteers developed and facilitated a program of activities responding to the needs of the young people in the group as they presented. Staff and Aboriginal mentors supported the project and helped mentor and share culture. Sessions were held after school twice a week during term time and was limited to the same cohort of 10 young people attending each session for 10 weeks. Deliverables: COVID interrupted the delivery of this program, as did school administration. Overall, Hope had contact with 180 young people under the age of 12 during the implementation of this project. They also engaged with 30 CaLD and 15 Aboriginal participants. The project helped young people to develop self-confidence, build resilience, navigate high school relationships, importance of time management and organisational skills, and stress management and emotional regulation. <p>Case Management Support Project – Hope Community Services (xix month contract – to conclude June 2021)</p> <ul style="list-style-type: none"> Hope Community Services has been awarded a Service Agreement until 30 June 2021 to deliver a school based, informal case management support service to assist young people requiring additional support to transition to improved life outcomes. 	<p>Community Safety Information Sessions</p> <p>The first Safety Information Session was held in Harrisdale in October 2020. Presenters comprised the WA Police, Neighbourhood Watch, and City officers from the Departments of Ranger & Emergency Services, Health Services, Building Compliance and Community Development. Further sessions will be planned for each suburb including Camillo and Seville Grove.</p> <p>Safety Information sessions will be held after business hours evenings to inform residents about how to respond to anti-social (and other) complaints that may arise in their neighbourhood. Relevant stakeholders will be invited to do a presentation so that residents can be equipped with knowledge on how to report matters, the evidence that will help agencies in determining a response and timelines that would be expected for outcomes.</p> <p>Community Safety Crime Prevention Project</p> <ul style="list-style-type: none"> The City of Armadale was successful in receiving grant funding to the sum of \$59,127.12 from the Department of Justice Criminal Property Confiscation Grants Program to carry out a community safety project. The project entails the following areas (and includes their current level of progress): <ul style="list-style-type: none"> Contracting a Community Safety Project Officer for the duration of the project (12 months) The identification of six hot-spot areas in Seville Grove and Camillo (three per suburb): The locations are being monitored, to ensure that the project targets consistent hot-spot areas. Locations will be finalised in February to ensure they are relevant. Hot spot areas and surrounding crime statistics will be monitored to evaluate whether a diffusion of benefits has occurred (surrounding areas observe a reduction in crime) or whether a displacement of crime has occurred (the crime moves

Coordination	Contracts	Capacity building
	<ul style="list-style-type: none"> • The service will engage and support young people to explore their concerns, provide information, and develop strategies to address these, provide community connections and referrals. • 2 Outreach Workers (1 Aboriginal male, and 1 female) will work within Cecil Andrews College 1 day a week for Term 1 and 2 in 2021. They will conduct various social and recreational activities during recess and lunch time to build rapport and a sense of community, provide one on one support, and provide small group workshops as required. • Workshops will cover such topics as: alcohol and drug abuse, risk taking, self-care, health, family and community, strength and resilience, anger management, anger, and safety. • The Hope Street Van will be present at several sessions to provide a safe youth engagement space with activities and resources. • The service is open to all young people; however the individualised services aim to target young people at risk of falling through the gaps. • Each case worker will have a caseload of 4 young people at one time. • All activities and programs will reach 360 young people through lunch activities, 30 young people through group workshops, and 8 young people through individual support. 	<p>away from the targeted area to a nearby area): this will occur throughout the project.</p> <ul style="list-style-type: none"> ○ Establishment of a Steering Committee to meet regularly to discuss project and develop initiatives: this committee has been developed and comprises the Community Safety Project Officer, Community Development Officer, Communications and Marketing Officer, 2x representative from WA Police, 2x representative from neighbourhood Watch. ○ Development of a resource pack to deliver to hot-spot areas: Community Safety Handbook currently in development, other resources being finalised. ○ Website updates and development of additional content: website text finalised and ready to be uploaded once project commences ○ Armadale Neighbourhood Watch to host six street meet and greets in identified hot spot areas: to be delivered throughout 12-month period. ○ Delivery of CPTED and Active Bystander Training: to be delivered in April - June 2021. ○ Delivery of Safety Incentive Scheme offering a rebate to community members who implement home security measures: the application form is finalised and website text is ready to launch once project commences. ○ City to develop a COVID-19 Safety Plan outlining risk mitigation: This has been completed and lodged with both the Department of Justice and the City of Armadale. <ul style="list-style-type: none"> • The notification of the outcome of the grant was delayed due to COVID-19, which caused a delay in the implementation of the project The City will commence this project in February/March 2021. <p>Sneak Theft Initiative</p> <ul style="list-style-type: none"> • The City was successful in receiving \$11,000 in grant funding in addition to \$5,000 of promotional materials from the National Motor Vehicle Theft Reduction Council to promote their 'Pop Lock Stop' campaign. • This is an initiative of Australian governments and the insurance industry to deliver a culture of continuous and sustainable vehicle theft reduction in Australia. The Pop Stop Lock campaign is an education based campaign about reducing theft of vehicles that occur through residential burglaries in order to access keys. • The City has promoted this campaign through partnering with local police and neighbourhood Watch through street meet and greet events, holding information displays at City events and programs,

Coordination	Contracts	Capacity building
		<p>uploading information and resources on the website, and promoting the campaign on social media.</p> <ul style="list-style-type: none"> • This education-based campaign aligns with the Gone in Less than 60 Seconds campaign; targeting theft from motor vehicles. Both initiatives were heavily promoted and implemented over the summer period to follow seasonal patterns in criminal victimisation trends, where instances of burglary, motor vehicle theft, and household larceny appear consistently higher. <p>Growing our Neighbourhoods The City has launched 'Growing our Neighbourhoods'; a universal, capacity building approach to improve neighbourhood connections and cultivate safe communities as part of the community safety Social Priority focused on Seville Grove and Camillo. There is growing evidence that connected neighbourhoods increase overall feelings of community safety and wellbeing. People are more likely to look out for each other which increases passive surveillance – as a prevention measure this is conducive to lower levels of crime; connected neighbourhoods contribute to the protection, care, health and wellbeing of children and young people in their surroundings; and contribute to a sense of community pride. From early 2021, officers will deliver a number of initiatives that will assist residents in getting to know each other and explore their own neighbourhood.</p> <p>Know your Neighbour Workshops The City will be hosting 'Know your Neighbour' Workshops facilitated by Neighbourhood Connect Inc., a national not-for-profit community organisation helping people connect and strengthening community. The workshops will assist residents in gaining the tools, support and confidence to connect with their neighbours. Workshop One will guide residents on how to bring neighbours together and explain the why, what how and where of running a neighbourhood event. Workshop Two will bring both groups together in an online workshop on a date determined by the group.</p> <p>Community Places and Spaces Maps – all Social Priority areas A series of Community Places and Spaces Maps will be created for the purpose of connecting community to their suburb. Passively activating the City's numerous parks and playgrounds by having information available at the finger-tips of residents can link people to place and space, foster community pride and encourage social interaction. It can also have a positive impact on crime reduction and prevention.</p>

Coordination	Contracts	Capacity building
		<p>When surroundings are well used by the public, passive surveillance is increased, reducing the time and opportunity for individuals to commit crime. There is growing evidence that connected communities increase overall feelings of safety. When people know their community and environment, they are more likely to look out for each other and the natural space; also increasing opportunities of passive surveillance. Each map would be double sided and each suburb would have its own map (or grouped for smaller areas). Side one will include a list of the main highlights of the suburb and some suggested activities (including children, families, older couples, single persons) that would encourage recreation and exploration of their neighbourhood. Side two will display the visual map of the area. Icons would indicate where the playgrounds, parks, schools, exercise equipment, neighbourhood centres, dog parks, walking trails, shopping districts are located. These maps will then be promoted to residents by encouraging them to discover their own neighbourhood and will link to the 'Growing our Neighbourhoods' campaign. They will also complement the Nature Passport.</p> <p>Community Activity Trailer</p> <ul style="list-style-type: none"> • The Community Activity Trailer has been complete and is available for public hire. All information including booking forms, user manuals, FAQs, and a Safe Working Procedure have been developed and are available on the City website. • The Trailer has been used by the City at various programs including Project Youth, Street Meet and Greets and Community Safety Information Evenings. The trailer has also been hired by RoadWise, Neighbourhood Watch, and is to be used at the Heron Park Harmony Festival event. • Consultations regarding artwork are underway, involving the Champion Centre to ensure the design is reflective of the community and culture.

Harrisdale: Culturally and Linguistically Diverse community connection to groups and services

The social priority of Culturally and Linguistically Diverse (CaLD) community connection to groups and services was identified because working to improve the accessibility and connection to services with the residents from CaLD backgrounds is conducive to improved social outcomes. The fact that the 2018 Australia Early Development Census indicated that the percentage of children developmentally vulnerable in Harrisdale was similar to the City's average may be a reflection of lower levels of engagement with the wider community and needed services.

2020/21 Budget: \$20,000

Table of responses

Coordination	Contracts	Capacity building
<p>Multicultural Advisory Group The Multicultural Advisory Group has been recently formed, comprising community leaders and residents from multicultural backgrounds, service provider organisations who work with CaLD communities. A City officer assists with the administration of the group.</p>	<p>Social Priority Service Agreements 2019/2020</p> <p>Delivery of a local services awareness program for CaLD communities - Multicultural Communities Council of WA INC (12 month contract – concluded in December 2020). The acquittal has been received from Multicultural Communities Council of WA INC (MCCWA). To recap what was cited in the September update, 3500 copies of the community services resource in four languages flyer were printed. According to the MCCWA, the feedback from the communities was very positive.</p> <p>MCCWA held three stalls in the Harrisdale Shopping Centre in July and August 2020 attended by a total of 710 people. Each stall was facilitated by three bilingual team members. On the spot 69 clients were referred to different organisations including; Minnawarra House, Department of Housing, TAFE, Communicare and Access Housing. MCCWA received 63 self-referrals for Emergency Relief. Local community members provided positive feedback about the program such as: <i>“it has never been easy for me to ask questions due to language problem, but these information stalls solved my problem”</i>. Another client who attended the info stall twice mentioned, <i>“previously due to language I was hesitant to ask questions, but the information stalls providing awareness in different languages helped me to get information”</i>. 92% of clients were confident to pass on this information to their neighbours, friends and wider community, and 96% of attendees felt more knowledgeable of the community services and how the services could be accessed</p> <p>Information about the services were shared with local CaLD communities through social media, flyers placed in the libraries and medical centres and emailed to various community organisations.</p>	<p>Officer assistance with the Heron Park Harmony Festival working group The Heron Park Harmony Festival organising committee has been meeting regularly since October 2020 to work towards the 2021 Heron Park Harmony Festival. It was established at the first meeting that the 2021 Harmony Festival would be the last year that Satterley Property Group would be able to support. Due to this, the representatives on the committee from the Harrisdale Piara Waters Residents Association agreed to step into management of the Festival from next year. The Heron Park Harmony Festival was due to be on 28 February but due to the lockdown and uncertainty that outdoor limits on events may not be back to pre-lockdown guidelines, the Festival date has been postponed to 21 March.</p> <p>Community Safety Information Sessions Safety Information sessions will be held after business hours evenings to inform residents about how to respond to anti-social (and other) complaints that may arise in their neighbourhood. Relevant stakeholders will be invited to do a presentation so that residents can be equipped with knowledge on how to report matters, the evidence that will help agencies in determining a response and timelines that would be expected for outcomes.</p> <p>The first Safety Information Session was held in Harrisdale in October 2020. Presenters comprised the WA Police, Neighbourhood Watch, and City officers from the Departments of Ranger & Emergency Services, Health Services, Building Compliance and Community Development.</p>

Coordination	Contracts	Capacity building
	<p>In June 2020, a variation was made to the Service Agreement for the MCCWA to provide a food security program fortnightly (over three months) to CaLD residents due to the fact restrictions made it difficult for the MCCWA to access the shopping centres and because the need for emergency relief emerged as a priority in the community.</p> <p>2021 service agreements</p> <p><i>Developing Respectful Relationships - Multicultural Communities Council of WA (six month contract – to conclude in June 2021)</i> <i>Developing Respectful Relationships</i> is an early intervention program for potential perpetrators of domestic violence specifically for people from CaLD background. Developing Respectful Relationships is an educational initiative that seeks to develop the skills people need to treat their partners and other family members including children with respect. This program aims to raise awareness of the consequences of their actions on their partner and children and other family members.</p> <p><i>Empowering CaLD Communities – Health & Wellbeing Awareness - Multicultural Communities Council of WA (six month contract – to conclude in June 2021)</i> The <i>Empowering CaLD Communities – Health & Wellbeing Awareness</i> initiative will provide information stalls, community information seminars, workshops for workers and community leaders, one on one support, and compilation and translation of community resources. This will help increase mental health awareness and how to address mental health-related issues, increase community connection, and increase help-seeking behaviour.</p> <p><i>Drum Fun – Armadale Community Family Centre (six month contract – to conclude in June 2021)</i> <i>Drum Fun</i> is underpinned by the following points; Respect for families, their children and their strengths, shared responsibility including peer to peer learning, mutual agreement between staff and families for what is helpful, child safe practices. The service will provide families access to high quality, age appropriate, planned, play based activities for families and carers to enjoy.</p>	