

# CITY OF ARMADALE

## AGENDA

**OF COMMUNITY SERVICES COMMITTEE TO BE HELD IN THE COMMITTEE ROOM, ADMINISTRATION CENTRE, 7 ORCHARD AVENUE, ARMADALE ON TUESDAY, 27 JUNE 2006 AT 7.00 PM**

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*A meal will be served at 6:15 p.m.*

**PRESENT:**

**APOLOGIES:** Cr G T Wallace

**OBSERVERS:**

**IN ATTENDANCE:**

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Community Development

**DISCLAIMER**

The Disclaimer for protecting Councillors and staff from liability of information and advice given at Committee meetings to be read by the Chairman.

**DECLARATION OF MEMBERS' INTERESTS**

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**QUESTION TIME**

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**DEPUTATION**

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**CONFIRMATION OF MINUTES**

**RESOLVED**

**Minutes of the Community Services Committee meeting held on 23 May 2006 be confirmed.**

Moved Cr  
**MOTION CARRIED ( )**

**ITEMS REFERRED FROM INFORMATION BULLETIN – ISSUE NO. 12/2006**

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The following matters were included for information in the Community Services section:

- **Outstanding Matters**  
Report on Outstanding Matters – Community Services Committee
- **Monthly / Quarterly Departmental Reports**  
Library & Heritage Services General Monthly Report – May 2006  
Manager Ranger & Emergency Services Monthly Report – May 2006
- **Minutes from Occasional Advisory Committees**  
Community Safety & Advisory Committee – 20 March 2006  
Public History Advisory Committee – 6 April 2006  
Seniors Interests Advisory Committee – 16 March 2006

*If any of the items listed above require clarification or a report for a decision of Council, this item to be raised for discussion at this juncture.*

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**COMMUNITY SERVICES COMMITTEE**

27 June 2006

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Community Development

***PIONEER'S REUNION***

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WARD ALL  
FILE REF:  
DATE 21<sup>st</sup> June 2006  
REF YC  
RESPONSIBLE  
MANAGER Manager  
Community  
Development

**In Brief:**

- This item provides information and recommendations in response to Council's request for the Pioneers' Reunion venue, rationale and criteria eligibility of residents.

**Tabled Items**

Nil

**Officer Interest Declaration**

Nil

**Strategic Implications**

Building Our Community

- facilitate a wide of social and cultural experiences.
- cultivate community pride.
- foster a supportive and caring community.

Communicating and Marketing

- maintain dialogue to understand community needs and expectations.

Developing Our City

- sustain and maintain the distinctive character of the City.
- maintain Armadale as a special place.

**Legislation Implications**

Nil

**Council Policy/Local Law Implications**

Nil

**Budget/Financial Implications**

Council has provision within its current Budget and Fifteen Year Financial Plan to provide for the Pioneers' Reunion.

**Consultation**

- Community Development
- Mayors Office
- Library and Heritage Services
- Other Local Governments
- Elected Members

Community Development

**BACKGROUND**

The Community Services Committee has previously received a report as a result of a Councillor Item (C175/11/04) that requested officers to investigate holding the Pioneers' Reunion at the Armadale Hall on a continuous basis rather than at various venues throughout the district.

As a result of that report, Council resolved (C9/1/05):

*"That Council continues the current practice of rotating the Pioneers' Reunion at the Armadale, Kelmscott and Roleystone Halls and investigates additional venues at which to hold the function within the City of Armadale.*

*The matter of qualification to become a Pioneer to be investigated by officers and referred to a future meeting of the Community Services Committee."*

A further report was presented to Community Services in August 2005 recommending that Harold King Community Centre be included as an additional venue in the rotation of the event and that the criteria for qualification of a pioneer be amended to:

*Any person that has lived in the City of Armadale for a minimum of 50 years.*

The Community Services Committee discussion on the item included concern being expressed that given the age of the participants the standard of each venue (including car parking and accessibility) needed to be of the highest order. Committee was of the view that a number of issues in regard to qualification to become a pioneer and purpose of the Pioneers' Reunion should be discussed more broadly by Elected Members and officers and hence the recommendation was changed and resolved (C79/8/05):

*"That Council recommit the matter of the criterion of becoming a pioneer to a future meeting of the Community Services Committee pending broader discussion between Elected Members and officers in relation to the purpose of the function and qualification."*

Subsequently officers have investigated and discussed the qualification criterion for pioneers including other Local Governments' interpretations.

The City of Armadale's current criteria for being a pioneer are:

*A person who has been a: -*

- *Resident in the district from 1900 to 1920 for a period of ten years or more;*
- *Resident in the district for 40 years or more, before 1<sup>st</sup> January 1990;*
- *Resident in the district for 50 years, continuously or otherwise.*

The City of Canning, City of Gosnells, Shire of Serpentine/Jarrahdale and the City of Wanneroo adhere to the criteria of a pioneer being a person who has lived in the City for a minimum of 50 years of their adult life. It was previously proposed to Council that this was a

### Community Development

preferred criterion and would simplify the process for eligibility for the community and for the City administratively. Officers did not foresee that the change to the criteria would significantly change the number of people who attend the reunion.

After reviewing and discussing rationale with other Local Governments a number of key points in relation to the Pioneers' Reunion as an event have been identified and are summarised as follows:

- Celebrates the longevity of many individuals' residence in the City of Armadale.
- Provides an informal forum for residents to share their experiences and memories.
- Demonstrates that the City values the heritage of Armadale as personified by the pioneers.
- Facilitates an informal oral history process between the attendees and other community members that may attend in the capacity of carer/family.

In recent years, carers and family members have been attending with the pioneers and whilst this may slightly increase numbers for the event, from a community development perspective this can be a way of promoting community connectedness between generations and across social boundaries. The presence of family members enriches the Reunion itself as it encourages sharing of experiences with younger generations.

A display of artefacts from the History House Museum and Birtwistle Local Studies Library at the event provides an opportunity for the Historian/Local Studies Librarian to establish contacts for formal oral history recording, as well as opportunities for donations of other historical materials for the City's collections.

The Pioneers' Reunion has been a part of the City of Armadale for over 20 years. Officers from the Community Development and Heritage teams have discussed the event in its current form and believe that it may evolve differently over the coming years as the participants who will start to attend will be from a different era in Armadale's history. That is, the people who have been residents since the 50's and 60's will have a different recollection than those who currently attend.

Further to the previous reports to the Community Services Committee in regard to the rotation of venues it is noted that Council has not formally resolved to include the Harold King Community Centre in Westfield as yet. In previous the reports to Council the issues raised in relation to the rotation of venues included suitability for catering for 300 people, disability access, facilities and transport. In addition, officers have identified the need to consider our seniors' familiarity and comfort levels with venues.

With regular activities it has been noted that seniors prefer a venue they know well and are comfortable with. When there has been a need to temporarily relocate activities such as when the Books-on-Wheels group had to use the Armadale Library when the Westfield Library shelving was being installed, and when the AK Seniors had to relocate their activities during the redevelopment of the Greendale Centre, there was a drop in numbers attending and feedback given that in some instances it is preferable to cancel an event rather than change venues. Whilst the Pioneers' Reunion is an annual event which has been rotated between

### Community Development

three venues within the City, there may be validity in the idea that those returning from one year to the next may feel more comfortable knowing what to expect from the physical location. In particular, this would include parking, transport and accessible toilets. Some participants have expressed that they will be unable to attend the Roleystone event this year due to public transport issues. This would support the proposal to limit or reduce the number of venues used to host the reunion.

Whilst there are positives and negatives with each venue, overall the current facilities are considered suitable for the event, providing issues of maintenance and accessibility are addressed. Comments regarding the familiarity of the venue may indicate a preference by those attending for one regular venue and from an administrative coordination view this would also be preferable, however without surveying all those attending its difficult to ascertain if this is an issue or not.

As part of Council resolution C79/8/05 the views of all Councillors were sought and one written submission was received. A meeting of Councillors to discuss the issues was held on Monday, 12 June 2006 and was attended by three Councillors. Councillor consideration of the information provided has raised the following matters:

- *Concern for the venues that they be suitably prepared for seniors' attendance, in particular, with regard to car parking, safety and access. The risks associated with steps and materials such as gum nuts etc. need to be considered and addressed prior to hosting each event.*
- *A simplification of the qualification criteria i.e. that residents who had lived for a cumulative 50 years or more in Armadale **or** that they had been residents for a continuous period of 50 years prior to each event, i.e. the event in 2006 will allow for qualification of all who have been resident in the City continuously since 1956.*
- *That officers consider a different name for the event other than 'Pioneers Reunion', given that the concept of 'Pioneer' does not truly reflect all those who do and will be attending the event. In essence, a reflection of the changing nature of the event and its qualification.*
- *A qualifying time period of 40 years.*

The first two matters have been taken into account by officers and whilst one is an administrative issue with the co-ordination and planning of the event, the other regarding the criteria has been included in the recommendation.

Officers have discussed a name change for the event to reflect it as a reunion of long standing residents rather than the concept of 'pioneers of the district'. It was difficult to consider a change in name that would be understood and accepted by those who have been attending the event and which would not create some confusion as to whether it was the same event. It was considered that a better approach would be to leave the event name as it is and consider it as part of the development of the event over the coming years. Most other Local Governments continue to use 'Pioneer' as their description of the event, however there is an opportunity for Armadale to be innovative in the changing direction of the event including the name.

Community Development

**DETAILS OF PROPOSAL**

It is proposed that:

The rationale behind the Pioneers' Reunion be defined as:

- Celebrating the longevity of many individuals' residence in the City of Armadale.
- Providing an informal forum for residents to share their experiences and memories.
- Demonstrating the City values the heritage of Armadale as personified by the pioneers.
- Facilitating an informal oral history process between the attendees and other community members that may attend in the capacity of carer/family.

The criteria defining a pioneer is any person that has lived within the City of Armadale:

- for a minimum of 50 years (cumulative) or
- 50 continuous years prior to each annual event.

That the venue for the event be rotated between:

- Armadale Hall;
- Kelmscott Hall; and
- Roleystone Hall.

**COMMENT**

Analysis

The Pioneers' Reunion is an event that was initially held by Council to acknowledge pioneers within the area and their contribution to the community. The concept of 'pioneer' may not be as appropriate as what it was when the event commenced 20 years ago with the event rationale now being more about those people who have been residents of the Armadale community for 50 years or more. It is equally difficult to define or quantify a person's contribution to a community, which can be and is a subjective opinion that will vary between individuals.

The Pioneers' Reunion will continue to evolve as the City grows and changes and there is an opportunity to develop the event from being a simple appreciation of the first residents in the district, to being one of capturing the history and memories of those who have seen the area grow and develop. The Community Development Team has discussed the possibilities and together with the Heritage Team may explore how the event can be used to develop some of these opportunities. Part of this approach will be to consider a name change for the event that accurately describes the rationale behind the event.

Community Development

Options

1. Agree to the rationale of the Pioneers Reunion as outlined, the definition for determining a Pioneer and the rotation of the event between the three existing venues.
2. Agree to part of the proposals as detailed above.
3. Amend the proposals as detailed above.
4. Discontinue the Pioneers' Reunion.

Conclusion

The Pioneers' Reunion is a worthwhile event that is well received by the community and one that is conducted by a number of Councils in recognition of their long standing residents. There is an opportunity for the City of Armadale to foster the event so that in addition to the primary recognition, it can be used as an opportunity to develop community awareness of the history of the district, the memories of its more senior residents and possibilities of intergenerational community connectedness.

**RECOMMEND**

**1. That Council endorse:**

**a. the Pioneers' Reunion rationale being defined as:**

- Celebrating the longevity of many individuals' residence in the City of Armadale
- Providing an informal forum for residents to share their experiences and memories
- Demonstrating the City values the heritage of Armadale as personified by the pioneers
- Facilitating an informal oral history process between the attendees and other community members that may attend in the capacity of carer/family.

**b. the criteria defining a pioneer being any person that has lived within the City of Armadale:**

- for a minimum of 50 years (cumulative); or
- 50 years continuous years prior to each annual event.

**c. the venue for the event being rotated between the:**

- Armadale Hall;
- Kelmscott Hall, and
- Roleystone Hall.

Community Development

2. **That Council note the name of the event be subject to further evaluation and be presented to Council at a later date.**

**Moved**

**MOTION CARRIED/LOST ( )**

Library & Heritage Services

***ATTENDANCE BY ELECTED MEMBERS AT AUSTRALIAN LIBRARY & INFORMATION ASSOCIATION BIENNIAL CONFERENCE***

WARD ALL  
FILE REF:  
DATE 16 June 2005  
REF PLW  
RESPONSIBLE Executive Director  
MANAGER Community  
Services

**In Brief:**

- The Australian Library & Information Assoc (ALIA) is holding its Biennial National Conference in Perth between 19 and 22 September 2006.
- Recommend that Councillor/s be nominated to attend.

**Tabled Items**

Nil

**Officer Interest Declaration**

Nil

**Strategic Implications**

Enhance our ability to embrace and manage change;  
Ensure the Council is a proactive, enquiring organisation.

**Legislation Implications**

Nil

**Council Policy/Local Law Implications**

Council Policy ADM3 – Conferences, Seminars and Training.

**Budget/Financial Implications**

Early Bird registration (before 14 July 2006) - \$1,025.  
Registration after 14 July 2006 - \$1,175.

**DETAILS OF CONFERENCE**

The Australian Library & Information Association (ALIA) is holding its National Conference, Click06 (Create, Lead, Innovate, Connect, Knowledge), between Tuesday, 19 September (opening ceremony only, papers commence on Wednesday, 20 September) and Friday, 22 September 2006 in Perth at the Perth Convention Exhibition Centre. A copy of the Conference brochure is attached. **(Refer to Attachment “A-1” – Summary of Attachments – buff page.)**

The brochure notes that ‘the conference theme Click06: ‘Create, Lead, Innovate, Connect, Knowledge’ deliberately challenges the norm; playing with words and sounds, and ask you to think about the library profession’s role and responsibilities in coming years.’ ”

Library & Heritage Services

Keynote speakers include:

- Josephine Bryant - Director, Toronto Public Library Canada
- Penny Carnaby - Chief Executive, National Library of New Zealand.
- Neil McLelland - OBE Director UK Literacy Trust (Independent charity dedicated to building a literate nation)
- Dr Dawn Casey - FAHA PSM CEO, Western Australian Museum
- Jason Clarke - Minds at Work, Australia

Other general sessions are divided into three concurrent themes that have been arranged to offer papers related to public libraries, academic libraries and special libraries/technology.

**COMMENT**

It is not often that the opportunity arises to attend the National Conference of the Library and Information Association of Australia, in Perth. It offers an opportunity to attend the conference without the added cost of airfare and accommodation and also the opportunity to share one or more registrations. With the City's proposed library developments, this conference provides a timely opportunity to gain an insight into the issues facing libraries, and opportunities for change that should be embraced.

Conclusion

A number of registrations have been taken to enable the City's professional library team members to attend appropriate sessions of the Conference, and the item is raised for information for any Councillors who may wish to nominate to attend the conference.

**RECOMMEND**

- 1. That Cr..... be nominated to attend the Australian Library & Information Association Biennial Conference to be held Tuesday, 19 September (opening ceremony only, papers commence on Wednesday, 20 September) to Friday, 22 September 2006 in Perth at the Perth Convention Exhibition Centre with costs incurred to be charged to GL Account 210128.1046.02.**

**Or**

- 2. That Council makes no nomination for attendance at the Australian Library & Information Association Biennial Conference.**

**Moved**

**MOTION CARRIED/LOST ( )**

Library & Heritage Services

***MEMORIAL PLAQUES FOR PARKS AND RESERVES – PRIORITY LIST AND  
MEMORIAL PARK PLAQUE***

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WARD ALL  
FILE REF:  
DATE 19 June 2006  
REF PLW  
RESPONSIBLE Executive Director  
MANAGER Community  
Services

**In Brief:**

- This item recommends that Council:
  1. endorse the priority list for the next 12 parks to receive plaques, and
  2. endorse the wording and location for a plaque for Memorial Park.

**Tabled Items**

Nil

**Officer Interest Declaration**

Nil

**Strategic Implications**

To create a caring and vibrant City, rich in history, heritage and lifestyle.

**Legislation Implications**

Nil

**Council Policy/Local Law Implications**

Nil

**Budget/Financial Implications**

\$9,000 2005/06 Budget (carry forward money)

\$9,000 2006/07 Budget

\$1,500 funding Memorial Park works

**Consultation**

- Public History Advisory Committee
- Manager Parks

**BACKGROUND**

At its Ordinary Meeting on 4 April 2005, Council adopted resolution C23/3/05 in relation to memorial plaques to be placed in some parks and reserves:

1. *That Council undertakes an annual program of memorial plaque manufacture and installation at appropriate parks and reserves within the City.*

Library & Heritage Services

2. *That Council :*

- a. *Adopts the Council Crest as the basis for the memorial plaques for parks and reserves;*
- b. *Agrees the memorial plaques are to be of bronze and 400mm in diameter;*
- c. *Agrees that the heritage information on the plaques and their location at the park or reserve be approved by Council through the appropriate Committee.*

3. *That the Community Heritage Advisory Committee submit to Council a list of parks and reserves in order of priority.”*

An amount of \$9,000 per annum has been included in Council's 15 Year Financial Plan for the memorial parks. Additionally, there was an understanding that for any parks where major works are to be undertaken that a plaque would be purchased within those funds. Rushton, Kuhl and Cross Parks have all had plaques made from within major works funding. The \$9,000 allocated for six plaques in the 2005/06 budgetary period has not been spent and will be carried forward to the 2006/07 year. An additional twelve parks can therefore have plaques made in the coming financial year.

The Community Heritage Advisory Committee was requested to submit to Council a list of parks and reserves in priority order, but at its meeting of 15 December 2005, agreed that they should consider the parks by area and prioritize within those areas. They subsequently determined what they believed to be the next twelve priority parks. This list was considered by the Public History Advisory Committee at its meeting of 6 April 2006 and twelve parks were determined as the next priority parks for memorial plaques.

Additionally, as major works are being carried out on Memorial Park, a plaque should be included within that works program.

**DETAILS OF PROPOSAL**

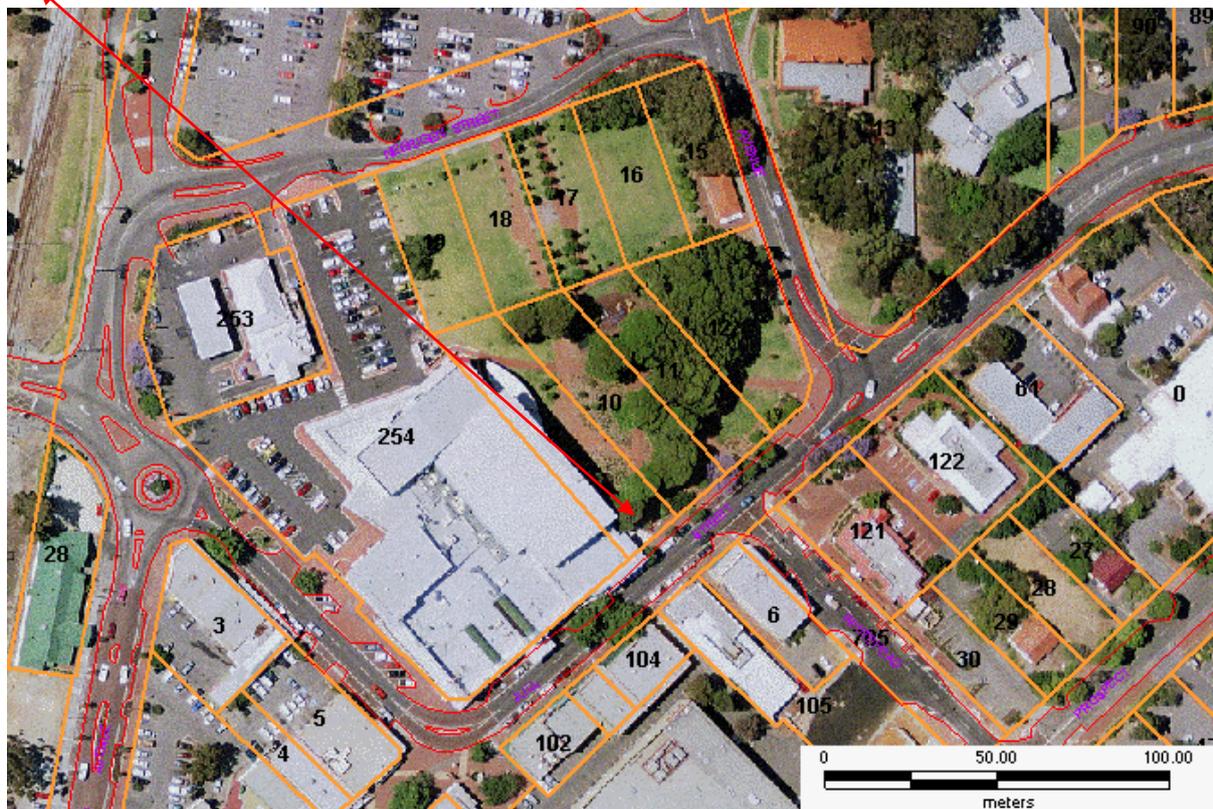
The proposal is that Council approve the following twelve parks as the next priority parks for memorial plaques,

1. Fancote Park
2. Borello Park
3. Skeet Memorial Park
4. Frye Park
5. Bryan Gell Reserve
6. Gwynne Park
7. Lina Hart Memorial Park
8. Warwick Savage Park
9. Lloyd Hughes Park
10. Matthew Stott Reserve
11. Barry Poad Reserve
12. Bob Blackburn Reserve

Library & Heritage Services

and, also approve the following wording for a plaque to be located in Memorial Park. It is recommended that the plaque be located in the recommended position in Memorial Park as shown on the map below.

**Proposed Location of Plaque in Memorial Park**



**MEMORIAL PARK**

On 28 February 1920, this land was purchased for a Memorial Park to commemorate the 28 soldiers from the district who gave their lives in the Great War. The first Anzac Day Service was held in the Park in April 1920.

In 1921 trees were planted to form an Honour Avenue, and in May 1956 the obelisk (originally erected in 1916) was moved to this Park from its former location and updated to include World War II and Korean conflicts.

**COMMENT**

Analysis

The Manager Parks advises that within the funding available for works on Memorial Park, \$1,500 can be allocated for the memorial plaque. It is considered appropriate that the plaque for Memorial Park be completed to coincide with the unveiling of the three plaques in Memorial Park by the Governor in August 2006. Those three plaques will commemorate the conflicts that each of the three major Australian Defence Services have served in.

Library & Heritage Services

Work has begun on researching the history of the next twelve parks recommended for plaques, to ensure that the plaques will be installed in the 2006/07 budgetary period.

Options

1. Endorse the wording and locations proposed for the memorial plaque for Memorial Park.
2. Recommend alternative wording and/or location for the memorial plaque for Memorial Park.
3. Endorse the recommended list of parks as the priority parks for plaques in the 2006/07 budgetary period.
4. Amend the recommended list of parks as the priority parks for plaques in the 2006/07 budgetary period.

Conclusion

It is recommended that Council endorse the proposed wording and location for a memorial plaque for Memorial Park, and also endorse the recommended list of priority parks for plaques to be completed and installed in the 2006/07 budgetary period.

**RECOMMEND**

**That Council**

- a. **Endorse the wording of the memorial plaque for Memorial Park as follows:**

**MEMORIAL PARK**

**On 28 February 1920, this land was purchased for a Memorial Park to commemorate the 28 soldiers from the district who gave their lives in the Great War. The first Anzac Day Service was held in the Park in April 1920. In 1921 trees were planted to form an Honour Avenue, and in May 1956 the obelisk (originally erected in 1916) was moved to this Park from its former location and updated to include World War II and Korean conflicts.**

- b. **Endorse the following list of parks as the twelve priority parks for memorial plaques for installation in the 2006/2007 budgetary period.**
  1. **Fancote Park**
  2. **Borello Park**
  3. **Skeet Memorial Park**
  4. **Frye Park**
  5. **Bryan Gell Reserve**
  6. **Gwynne Park**

Library & Heritage Services

- 7. Lina Hart Memorial Park**
- 8. Warwick Savage Park**
- 9. Lloyd Hughes Park**
- 10. Matthew Stott Reserve**
- 11. Barry Poad Reserve**
- 12. Bob Blackburn Reserve**

**Moved**

**MOTION CARRIED/LOST ( )**

Miscellaneous

**VACANCY – WA LOCAL GOVERNMENT ASSOCIATION METROPOLITAN MEMBER – LIBRARY BOARD OF WESTERN AUSTRALIA**

WARD All  
 FILE REF:  
 DATE 16 June 2006  
 REF YW  
 RESPONSIBLE Executive Director  
 MANAGER Community Services

**In Brief:**

- WALGA is seeking nominations for appointment of a Metropolitan Member (panel of 3 names) on the Library Board of Western Australia (Ministerial Appointment).

**DETAILS OF PROPOSAL**

Nominations are sought from Elected Members for a Metropolitan member (panel of 3 names) on the Library Board of Western Australia. **The Closing date for the receipt of nominations for the vacancies is close of business on Friday, 21 July 2006.**

*Ministerial Appointments*

Ministerial appointments require a panel of (3) names to be submitted to the Minister for each position. The Minister will nominate one person for appointment to each position to the Governor. It is **ESSENTIAL** that curriculum vitae (brief background details) be submitted with your nomination form.

<b>Gender Equality</b>	It should be noted that the Government is committed to providing equal selection opportunity for both genders and the WA Local Government Association encourages nominations accordingly.
<b>Term and Commencement Date:</b>	The term of appointment is for four years. Commencement date is 11 November 2006 and expires on 11 November 2010.
<b>Current Representative and Reason for Vacancy:</b>	The positions are vacant due to the expiry dates on 11 November 2006 of Mrs Pat Gallaher and Cr Joe Marino.
<b>Meeting Details:</b>	<p>Meetings: Monthly.</p> <p>Venue: State Library of WA Boardroom, Alexander Library Building, Perth Cultural Centre.</p> <p>Day/Time/Duration: First Thursday of each month (except January) at 8.45am for approximately 3 hours.</p> <p>Travel Allowance: Travel for country members in accord with Premier's Circular 2006/01 Reimbursement of Travel Expenses for Members of Government Boards and Committees.</p>
<b>Selection Criteria:</b>	<p>Nominee to address the following Selection Criteria:</p> <ul style="list-style-type: none"> <li>• Are you a current Elected Member? Yes/No</li> <li>• What is your relevant experience as an Elected Member? Please provide examples.</li> <li>• What are your experiences, skills, attributes or qualifications to support the nomination? Please provide examples.</li> </ul>

Miscellaneous

	<ul style="list-style-type: none"> <li>• Please demonstrate your interest in the position.</li> <li>• If successful, what do you see as your role and how would you represent Local Government and the Association?</li> </ul>
<b>Terms of Reference/Background Information:</b>	The Terms of Reference for the Library Board are as per the <i>Library Board of Western Australia Act 1951</i> . The Board considers issues such as financial statements, annual reports and policy decision for reporting to the Minister.
<b>Board Membership:</b>	The Board will have representation from: <ul style="list-style-type: none"> <li>• Ministerial appointees</li> <li>• Director General of Education Representative</li> <li>• Director General of Culture and the Arts</li> <li>• Australian Library and Information Association</li> <li>• City of Perth</li> <li>• City of Fremantle</li> <li>• WA Local Government Association Representatives</li> </ul>
<b>For further particulars about the Committee please call:</b>	Margaret Allen Chief Executive Officer and State Librarian Telephone (08) 9427 3328.
<b>For further particulars about the Nomination process please call:</b>	Margaret Degebrod WA Local Government Association Telephone (08) 9213 2036 or email <a href="mailto:nominations@walga.asn.au">nominations@walga.asn.au</a>

In the event of there being no nomination from Committee, the matter will be referred to the 3 July 2006 Council Meeting for other Councillors to consider a nomination.

**RECOMMEND**

**That Cr..... be nominated by Council for the position of WA Local Government Association Metropolitan Member to the Library Board of Western Australia.**

**OR, if there are no nominations at the Council Meeting of 3 July 2006, then the resolution be as follows:**

**That Council make no nomination for the position of: WA Local Government Metropolitan Member to the Library Board of Western Australia.**

**Moved**

**MOTION CARRIED/LOST ( )**

Recreation

**ARMADALE ARENA – MANAGEMENT AGREEMENT**

WARD All  
FILE REF: 22656  
DATE 20 June 2006  
REF PGQ  
RESPONSIBLE Executive Director  
MANAGER Community Services

In Brief:

This report:

- Provides an update on the status of matters relating to the Management Agreement between the City and the Federation of Police and Citizens' Youth Clubs (PCYC), and possible alternative management models.
- Presents a request from the PCYC for a number of changes to be made to the Management Agreement for the Armadale Arena, and for the PCYC to continue managing the Arena for a further trial period under an amended Agreement.
- Recommends that Council approve the proposed changes to the Management Agreement, and approve the continuation of PCYC management under the amended agreement through until 31 March 2007.
- Recommends that regular reviews be undertaken of Armadale Arena's operational and financial performance, with a major review to occur in January 2007. Subject to the outcome of the major review, Council would seek discussions with the Federation to determine the best and most viable management model for Armadale Arena in the long term.

**Tabled Items**

Nil

**Officer Interest Declaration**

Nil

**Strategic Implications**

Relates to Council's aim to maintain and upgrade physical infrastructure for the economic and physical well being of the local community.

**Legislation Implications**

Nil

**Council Policy/Local Law Implications**

Nil

Recreation

**Budget/Financial Implications**

An allocation of \$100,000 has been provided in Council's 2006/07 draft Budget as an operating subsidy for Armadale Arena.

**Consultation**

Armadale Police and Citizens' Youth Club (PCYC)  
Federation of Police and Citizens' Youth Clubs

**BACKGROUND**

A report to the January 2006 Community Services Committee provided an update on the financial operation of Armadale Arena and advised of some concerns with the management and financial performance of the Arena.

The report presented a number of changes that the PCYC had requested to the Management Agreement and also briefly canvassed options for changes to the current management model.

Council subsequently Resolved (C6/1/06) in part as follows:

*That Council:*

1.     b)     *Advises the PCYC of its concerns with the level of operating deficit for Armadale Arena and seeks further discussions with the PCYC about possible changes to the current management arrangements along the lines of that put forward in option 3 of this report.*
  
- c)     *Defers making a decision on the requested changes to the Management Agreement between the City and the PCYC for Armadale Arena pending the outcome of discussions referred to in part b) above.*

A brief update on the status of this matter is provided as follows:

- Since that time several meetings have been held between the City (Mayor, CEO and Officers) and PCYC representatives to discuss management issues and concerns, and identify the best way forward. All of the discussions have been positive and focussed on how to improve the partnership so that it remains viable in the long term.
  
- Aside from 2 or 3 members of the Management Committee and the former Centre Manager, all other stakeholders have expressed strong support for the Armadale PCYC to remain based at the Armadale Arena rather than relocate back to the old premises.
  
- Two management models have been canvassed with the PCYC. Further detailed financial analysis of the two models is still required.
  
- The PCYC has expressed the view that it wishes to retain the current model, albeit with certain amendments to the Management Agreement, as opposed to the alternative

Recreation

of the City resuming direct management of the Arena and the PCYC remaining based at the Centre as a tenant.

- There has recently been a change to the PCYC's management reporting structure whereby the Clubs in the south east corridor report through the Kensington PCYC Manager (Sgt Simon Leaning). This is seen as a positive and will result in the Kensington Manager providing a higher level of support and involvement in the management of the Centre than has been the case in the past.
- The former Centre Manager (S/C Geoff Sims) has transferred to the Armadale Station and has been replaced on a job share basis by S/C Tracey Uchtman and S/C Kayleen McTernan. Whilst the change in management is welcome, there are some concerns about the management role being job shared. Both the new Managers appear very enthusiastic and committed to the challenge of producing good outcomes for the PCYC, the City and wider community.
- The City has been advised that the current Assistant Manager has taken leave and is unlikely to return. The PCYC has informally put forward the option of the Assistant Manager's position being upgraded from a Level 2 to a Level 4, which would allow the PCYC to employ a qualified Centre Manager rather than an Administration/Clerical level employee. For this to be viable, the City/Arena would need to fund the difference of approximately \$12,000 however, this cost may well be a worthwhile investment in terms of improving the Centre's financial performance. A weakness of the previous management team has been the lack of expertise and experience in managing a facility such as the Arena.
- There has been some improvement in the Arena's financial performance since the start of the year, as shown by the monthly deficits in the following table:

<b>Year/Month</b>	<b>03-04</b>	<b>04-05</b>	<b>05-06</b>
July	+2,023	14,346	9,836
August	9,646	23,088	8,476
September	422	9,144	11,719
October	8,308	12,341	*46,199
November	1,629	21,527	12,363
December	142	12,030	11,085
January	20,932	26,514	10,226
February	2,473	6,504	10,220
March	16,941	13,383	10,071
April	13,000	7,298	8,352
May	18,422	16,834	
June	16,132	6,375	
<b>Totals</b>	<b>106,024</b>	<b>145,294</b>	<b>138,547</b>
<i>*Note: The figure of \$46,199 in October includes an annual Insurance premium payment of approx. \$30,000.</i>			

This report identifies the two management models under consideration and seeks direction from Council as to its preferred approach for the management of Armadale Arena.

Recreation

**DETAILS OF PROPOSAL**

A summary of the two management models under consideration is provided as an attachment to the Agenda. **(Refer to Attachment “A-3” – Summary of Attachments – buff page.)** Further details of the two models are as follows:

**1. PCYC Management**

This model involves the PCYC continuing to manage the Armadale Arena for a further trial period under an amended Management Agreement.

The PCYC believe that with the new and enthusiastic management team in place, it can significantly improve the management and financial performance of the Arena, and wishes to be given the opportunity to continue managing the Centre for a further 12 month trial period.

For this option to be viable, a number of changes would be required to the current Management Agreement. The PCYC has requested that Council consider the following changes to the Management Agreement. For ease of referral, some of the information provided in the earlier report is again provided in this report.

Fundraising

Under the current Agreement, a concern of the PCYC is that there is no incentive to conduct specific fundraising activities when the proceeds are simply applied to reduce the operating deficit of the Centre. This is a reasonable concern and it is proposed that a suitable clause be included in the Management Agreement that allows the PCYC to conduct fundraising for a particular purpose, as agreed by the Management Committee, and for those funds to be kept separate from the Centre's operating revenue and used for the agreed purpose.

Financial Underwriting

Clause 6.5 of the Management Agreement relates to the City underwriting the operational deficits of the Centre up to a maximum of \$100,000 in the first year and reducing by \$25,000 each year thereafter, eventually decreasing to a nil operating subsidy in the fifth year. In the initial period of the partnership it has become evident that the Centre is unlikely to operate at break even at least in the short to medium term, and will require an ongoing operating subsidy from Council.

Historically there has only been one or two years when the Centre did operate at break even, and when the contract with the previous commercial managers was terminated in 2001, that company indicated that it could only continue to manage the centre if Council provided an annual operating subsidy of \$80,000. Since that time *Foxy's Indoor Sports Centre* and more recently the Shire of Serpentine Jarrahdale Recreation Centre in Byford have opened, and compete directly with Armadale Arena for patronage.

### Recreation

The exact amount of the annual operating deficit is yet to be determined, and to some extent will depend on whether Council is supportive of some of the changes to the Management Agreement proposed in this report. An amount of \$100,000 has been allocated in Council's draft 2006/07 budget and it is likely that an ongoing subsidy of this order or possibly greater will be required at least in the short term.

If Council wishes to maintain the partnership with the PCYC in its current form, it will need to amend clauses 6.5 and 6.7 of the Management Agreement to reflect the higher level of annual subsidy. The alternative would be to terminate the current agreement and investigate alternative management options for the centre, with the PCYC to either relocate back to its previous premises, or remain at Armadale Arena as a tenant.

As an incentive for the PCYC to manage the Centre as efficiently as possible, Council may consider including a new clause in the Management Agreement that states that in the event of the annual operating deficit being less than Council's budgeted allocation, Council will consider requests from the PCYC Management Committee for capital improvements to the centre or replacement of equipment, up to but not exceeding the amount of Council's budget.

### Maintenance & Capital Expenditure

Clause 9.1 requires the PCYC to replace any item or thing that may need to be replaced, with an entirely new item whereas clause 9.3 provides the option for the City to replace any major items with a second hand item. To address this inequity, it is proposed that clause 9.1 be amended to allow the PCYC to replace the item with a good quality item that is in similar or better condition than the replaced item.

Clause 9.3 also identifies that the City is responsible for major items of maintenance that exceed \$5,000 in value, with the PCYC being responsible for any items that cost less than \$5,000. The agreement was deliberately set up this way so as to avoid the City being responsible for the day to day maintenance of the centre. The PCYC is concerned about its exposure to large items of maintenance and has requested that the amount be reduced to \$2,000.

### Performance by the PCYC

Section 12 of the Management Agreement contains a number of clauses that provide a process for addressing unsatisfactory performance by the PCYC. The various clauses identify a number of steps that could be taken by the City should the PCYC fail to perform or be in breach of the agreement, and provide ample opportunity for whatever the problem is to be rectified. The City does however, retain the right to terminate the agreement after all other steps and processes have been exhausted.

Clause 12.5 (b) stipulates that the City must provide 30 days notice should it decide to terminate the agreement in the unlikely event that all the processes identified in section 12 have failed. The PCYC has requested that this notice period be increased to 90 days to allow it sufficient time to make alternative arrangements.

### Recreation

Although the request would not be in the City's interests if this situation did arise, the chances of it occurring are considered to be minimal, and for the sake of preserving the partnership, Council may be happy to make this concession.

Clause 13 requires the PCYC to give not less than 6 months notice should it wish to terminate the agreement, and the PCYC has requested that this be reduced to 3 months. Although this would create problems for the City in terms of putting in place alternative management arrangements, should the PCYC decide that it wishes to terminate the Agreement, it may be in the interests of all parties for this to occur as soon as possible.

### Operating Hours

Clause 15 identifies the operating hours of the Centre that the PCYC will use its best endeavours to maintain. Although the clause does not state that the operating hours must be maintained at all times, the PCYC believes that operational savings could be achieved by not opening during times when there is little or no use of the Centre. From an economic and financial perspective this makes sense however, any reduction in the Centre's operating hours equates to a reduced service level and reduced community access to the centre.

If Council were to amend this clause so that the operating hours were at the sole discretion of the PCYC, there would be the potential for a reduction in service levels. This would not be recommended and may cause conflict if the PCYC decided to cut back opening hours to a bare minimum. The recommended approach would be to include in the clause a process for the PCYC Management Committee to review the operating hours of the Centre, and recommend changes to the City based on usage levels and community needs.

### Champion Drive Premises

Clause 17 (c) of the Management Agreement relates to the Lease Agreement between the City and the PCYC for the previous premises in Champion Drive. This agreement is still in place and provides the option for the PCYC to relocate back to these premises in the event that the arrangement at the Armadale Arena was not satisfactory to either party. The clause stipulates that within three years of the commencement of the Lease and Management Agreements for Armadale Arena, the PCYC must elect to either surrender the Champion Drive Lease or surrender the lease at Armadale Arena, and provide at least six months notice to Council of its decision.

With the commencement date of the Armadale Arena Lease and Management Agreements being 28 July 2003, the Agreement requires the PCYC to advise Council of its decision by 28 January 2006. In view of the ongoing discussions that are occurring with the PCYC, the City has administratively extended this date to 31 July 2006.

The PCYC has requested that it retain the option to relocate back to its old premises, until the end of the extended trial period.

Recreation

**2. City of Armadale Management**

Under this model the City would resume direct management of the Arena, with the PCYC to remain based at the Centre as a tenant, and continue delivering its crime prevention and other programs without the day to day responsibilities of managing the Centre.

A summary of how this model might work is outlined in the attachment to this Agenda. Although a detailed financial analysis of this model has not been carried out, initially at least there would be some additional cost to the City to set up separate office facilities for the PCYC and employ a new Centre Manager. There would also be some loss of income for the Centre due to the PCYC retaining the revenue from its own activities.

**COMMENT**

Analysis

The desired outcome is for both parties to come to agreement on the way forward, whether that is an extension to the current arrangements for a further period under an amended Management Agreement, or the City resuming direct management of the Centre. The outcome that would not be in anyone's best interests is for the PCYC to relocate back to the old premises in Champion Drive.

The success of any Recreation Centre is largely dependent on the capability and commitment of the management team. The PCYC now believes that it has two very capable and enthusiastic managers in place, who have the ability and drive to significantly improve the Arena's management and financial performance.

Given that the PCYC is not supportive of the option of the City resuming direct management of the Arena at this time, Council may be prepared to continue the trial with the current management model (as amended) for a further period, to give the new management team the opportunity to increase usage and improve the management of the Centre. If this were Council's preferred approach, it would be recommended that regular reviews of the Arena's operational and financial performance be undertaken during the trial period, with a major review to take place in January 2007.

The alternative is for Council to resume direct management of the Centre, and offer the PCYC the option of either remaining at Armadale Arena as a tenant (along the lines of Management Model 2), or relocating back to its old premises in Champion Drive.

Although the financial operation of Armadale Arena under PCYC management is of concern, the presence and involvement of the PCYC has provided many benefits in the area of crime prevention programs and reduced vandalism to the Centre and surrounding buildings. When considering the long term future of the partnership, Council needs to weigh up the cost of subsidising the service against the benefits that the PCYC's presence at Armadale Arena provides to the community.

### Recreation

The dilemma for Council is deciding at what point and at what cost does the partnership become unviable. If Council decides to resume direct management of the Arena against the wishes of the PCYC, there is no guarantee that the PCYC will remain at the Armadale Arena as a tenant.

The PCYC has been made aware of Council's concerns with the financial operation of the Armadale Arena and believes that with the new management team in place it can significantly improve the Centre's management and financial performance.

On balance, it is recommended that Council agree to the recommended amendments to the Management Agreement, and to extend the period whereby the PCYC has the option to relocate back to its old premises until 31 March 2007.

Should the PCYC not be successful in reducing the current level of deficit by March 2007, Council may decide at that point to resume direct management of Armadale Arena as of the commencement of the 2007/08 financial year.

### Options

As outlined in the report.

### Conclusion

For the reasons outlined in this report, it is recommended that Council:

1. Approve the proposed amendments to the Management Agreement between the City and the Federation of Police and Citizens Youth Clubs for the management of Armadale Arena as outlined in this report.
2. Advise the Federation of Police and Citizens Youth Clubs that:
  - a. It approves the continuation of the Management Agreement between the City and the Federation for the management of Armadale Arena, with the inclusion of those amendments referred to in part 1 above, through until 31 March 2007.
  - b. Council remains concerned with the financial operation of Armadale Arena and looks forward to an improved management and financial performance under the new management team.
  - c. It intends to conduct regular reviews of the Armadale Arena's operational and financial performance during the trial period, with a major review to take place in January 2007. Subject to the outcome of the major review, Council would seek discussions with the Federation to determine the best and most viable management model for Armadale Arena in the long term.
  - d. Council approves an extension of the period referred to in clause 17 (c) of the Management Agreement through until 31 March 2007, whereby the PCYC must

Recreation

notify the City of its decision to remain based at Armadale Arena or relocate back to its old premises in Champion Drive.

**RECOMMEND**

**That Council:**

- 1. Approve the following amendments to the Management Agreement between the City and the Federation of Police and Citizens Youth Clubs for the management of Armadale Arena:**
  - a. A clause be included in the Management Agreement that allows the PCYC to conduct fundraising for a particular purpose as agreed by the Management Committee, and for those funds to be kept separate from the Centre's operating revenue and used for the agreed purpose.**
  - b. Clauses 6.5 and 6.7 be amended to provide an annual level of operating subsidy up to a maximum of \$100,000, with the amount of the subsidy to be reviewed each year as part of preparation of the Centre's annual Business Plan.**
  - c. A new clause be included in the Management Agreement that states that in the event of the annual operating deficit being less than Council's budgeted allocation, Council will consider requests from the PCYC Management Committee for capital improvements to the Armadale Arena or replacement of equipment, up to but not exceeding the amount of Council's budget.**
  - d. Clause 9.1 be amended to allow the PCYC to replace the item with a good quality item that is in similar or better condition than the replaced item.**
  - e. Clause 9.3 be amended by reducing the maintenance threshold from \$5,000 to \$2,000 i.e. the City accepting responsibility for any individual maintenance items that cost over \$2,000, and the PCYC being responsible for maintenance items up to a maximum of \$2,000.**
  - f. Clause 12.5 (b) be amended to increase the notice period should the City decide to terminate the Agreement from (30) days to (90) days.**
  - g. Clause 13 be amended to reduce the notice period for the PCYC from 6 months to 3 months should the PCYC wish to terminate the Agreement.**
  - h. Clause 15 be amended to include a process for the PCYC Management Committee to review the operating hours of the Centre,**

Recreation

and recommend changes to the City based on usage levels and community needs.

2. Advise the Federation of Police and Citizens Youth Clubs that:
  - a. It approves the continuation of the Management Agreement between the City and the Federation for the management of Armadale Arena, with the inclusion of those amendments referred to in part 1 above, through until 31 March 2007.
  - b. Council remains concerned with the financial operation of Armadale Arena and looks forward to an improved management and financial performance under the new management team.
  - c. It intends to conduct regular reviews of the Armadale Arena's operational and financial performance during the trial period, with a major review to take place in January 2007. Subject to the outcome of the major review, Council would seek discussions with the Federation to determine the best and most viable management model for Armadale Arena in the long term.
  - d. Council approves an extension of the period referred to in clause 17 (c) of the Management Agreement through until 31 March 2007, whereby the PCYC must notify the City of its decision to remain based at Armadale Arena or relocate back to its old premises in Champion Drive.

Moved

MOTION CARRIED/LOST ( )

***EXECUTIVE DIRECTOR COMMUNITY SERVICES REPORT***

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***COUNCILLORS' ITEMS***

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**COMMUNITY SERVICES COMMITTEE**

**SUMMARY OF “A” ATTACHMENTS**

**27 JUNE 2006**

<b>Attachment No.</b>	<b>Subject</b>	<b>Page</b>
A-1	ALIA 2006 BIENNIAL CONFERENCE – REGISTRATION BROCHURE	30 - 45
A-2	ARMADALE ARENA - SUMMARY OF THE TWO MANAGEMENT MODELS	46-50



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A photograph showing a person in a library setting, looking at a book or document.



A logo for the Australian Library and Information Association (ALIA) featuring a stylized starburst design.

Australian Library and Information Association

## ALIA 2006 Biennial Conference

19 - 22 September 2006  
Perth Convention Exhibition Centre  
Perth, Western Australia

### Registration Brochure

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<http://conferences.alia.org.au/alia2006/>



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### IMPORTANT DATES

Earlybird Registration closes	14 July 2006 (5pm WST)
Submission of full papers closes	30 June 2006
Pre Conference Tours & Meetings	16-18 September 2006
Conference dates	19-22 September 2006
Post Conference Tours & Meetings	23 September 2006

### Welcome from the Chair of the Organising Committee

Welcome to click06, the ALIA Biennial Conference which will be held in Perth from 19-22 September 2006 at the new Perth Convention Exhibition Centre.

The click06 theme is deliberately broad and dynamic... from the conference program featuring highly respected speakers, to the library tours, extensive trade exhibition, satellite events and social extravaganza. There'll be diversity and challenges, networking opportunities with over 500 delegates from the Australia, New Zealand and the Asia-Pacific region, vibrancy and creativity, knowledge and innovation... there's sure to be something for everyone and every sector.

We look forward to welcoming you to Perth.

Imogen Gardner  
Chair, Organising Committee

### ORGANISING COMMITTEE

Imogen Garner	Chair
Deanne Barrett	Treasurer
Margaret Allen	Social Chair
Michelle Brennand	Marketing Chair
Kay Poustie	Program Chair
Kerry Smith	Satellite events and Tours Chair
Alison Sutherland	Exhibition & Sponsorship Chair
Nadine Gibbons	Committee Member



### CONFERENCE SECRETARIAT

Congress West Pty Ltd  
PO Box 1248  
West Perth WA 6872

Tel 08 9322 6906  
Fax 08 9322 1734  
Email [click06@congresswest.com.au](mailto:click06@congresswest.com.au)

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### click06 Conference

The ALIA 2006 Biennial Conference is to be held at the new Perth Convention Exhibition Centre from 19-22 September 2006.

The Conference theme click06: 'Create, Lead, Innovate, Connect, Knowledge' deliberately challenges the norm; playing with words and sounds, and asks you to think about the library profession's role and responsibilities in coming years.

### KEY SPEAKERS



#### Josephine Bryant

Director, Toronto Public Library, Canada

Josephine Bryant is City Librarian at Toronto Public Library, Canada's largest public library system.

Created in 1998, through the merger of seven former municipal libraries, Toronto Public Library has 98 branches and an annual budget of \$115 million. It is the fifth largest system in North America.

Jo received her Bachelor of Library Science in 1970, and her Masters in 1974, from the University of Toronto. She held a variety of positions in corporate and public libraries before joining North York Public Library in 1983. Rising quickly through the ranks, she achieved the position of Chief Executive Officer at North York Public Library in 1988. She became the first City Librarian for the merged Toronto Public Library in 1998.

Innovation has been a mainstay of Jo's leadership style, and has played a major role in the consolidation of the seven former library systems into one.

Jo is active in the library profession through library associations and as a speaker. She is a member of the International Network of Public Libraries sponsored by the Bertelsmann Foundation, a member of the Board of Directors, Canadian Institute for Historical Micro-Reproductions and a member of the Canadian and American Library Associations.

#### Penny Carnaby

Chief Executive, National Library of New Zealand, NZ

Penny was appointed Chief Executive of the National Library of New Zealand and National Librarian in January 2003. From 2000-2002 she was University Librarian and Deputy Librarian at Macquarie University in Sydney working with Professor Neil McLean to develop her understanding of next generation e-learning and digital library environments.

Between 1977 and June 2000 Penny held various positions at Christchurch Polytechnic Institute of Technology including Polytechnic Librarian and Director of the Library/ Learning Resource Centre. She has a Bachelor of Arts degree and a Diploma of Education from the University of New South Wales, and is a member of CLIP and an associate of ALIA. Penny served as National President of the Library and Information Association of New Zealand Aotearoa (LIANZA) in 1999/2000 and was awarded a Fellowship of the Association in 2001.

Penny has a particular professional interest in creating national frameworks and strategies which enhance the flow of information to all parts of society and believes that New Zealand Aotearoa has the potential to become a leading information democracy.

She is currently the Deputy Chair of the ICT Steering Committee for Education, established by the Minister of Education, was recently elected to the Public Sector Training Organisation Board, and is a member of the Library and Information Advisory Commission (LIAC).

Her personal interests include the environment and wildlife of Australia and New Zealand, and the management of a small farm on the Banks Peninsula, growing native trees.

#### Neil McLelland OBE

Director UK Literacy Trust (Independent charity dedicated to building a literate nation)

Neil McClelland started his career as a teacher before moving into educational administration. He has worked as the deputy director of schools for the Inner London Education Authority, the director of education for the London Borough of Greenwich and is currently the director of the National Literacy Trust (UK).

In 1988 Neil was a member of the UK delegation to the United States that reported on issues of inner city education. He was a co editor and contributor to *Teaching and learning in cities* (Whitbread 1993) and *Building a literate nation* (Trentham Books 1997).

Neil has served on various advisory groups to the UK government, including the stakeholders' group for the review of the strategic framework of the public library service. In 2002 he was awarded an OBE for services to education.



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## KEY SPEAKERS

**Dr Dawn Casey FAHA PSM**  
CEO, Western Australian Museum, Australia

Dr Dawn Casey is widely known nationally and internationally for her work as the Director of the National Museum of Australia. She was responsible for the construction and development of the museum that opened as a Centenary of Federation project in 2001.

In a world first for the building construction industry Dr Casey used Alliancing, a new form of project delivery developed by BP for North Sea oil and gas projects. The Alliance contract promoted a 'no dispute' culture prohibiting litigation and avoided the traditional adversarial approaches. The museum was completed on time and on budget – a rare achievement for a major public sector building project.

In addition Dr Casey managed the transition of the museum from an organisation of some forty staff with an annual budget of \$4million to a fully operational museum with 210 paid staff, 200 volunteers, an annual budget of \$43million and approximately 2 million visitors within the first two and a half years of opening.

Dr Casey's other experience includes her major contribution to Indigenous policies and programs and Australia's Cultural Heritage nationally. Her career includes the establishment of the Council for Aboriginal Reconciliation and she initiated the joint Commonwealth/State response to the Royal Commission into Aboriginal Deaths in Custody as a senior executive in the Department of Prime Minister and Cabinet.

As Assistant Director General, AusAID, Dr Casey's responsibilities included: Multilateral Development Banks, United Nations, World Health Organisation and other international programs.

Dr Casey has represented Australia internationally including being on the Development Board for Commonwealth Countries and the Global Environment Facility and on various United Nations Delegations.

Dr Casey is currently an Adjunct Professor to the University of Queensland, Griffith University and the University of the Sunshine Coast and serves on a number of boards and committees. These include the University of Canberra Council, the Indigenous Education Advisory Committee at Charles Sturt University, three advisory bodies at the Australian National University and Chairing the Advisory Board for the Centre for Cultural Materials Conservation at the University of Melbourne and the ACT Cultural Council.

Dr Casey's awards for achievement include:

- Honorary Fellow of the Australian Academy of the Humanities (FAHA)
- Honorary Doctorate of Arts, Charles Sturt University
- Honorary Doctorate of Philosophy, University of Queensland
- Australia Day Public Service Medal (PSM)
- Centenary of Federation Medal
- Centenary of the Australian Public Service Medal
- 3 Commonwealth Public Service Australia Day Medals (1985, 1988 and 1996)
- The Clem Cummings Award for the Royal Australian Institute of Architects

**Jason Clarke**  
Minds at Work, Australia

Celebrated author, documentary maker and popular TV chef, Jason Clarke is none of these things. At least not yet.

However, he has staged operas at Covent Garden and La Scala, and conceived and designed multi-million dollar tourist attractions, like the Melbourne Aquarium and the revamped Penguin Reserve at Phillip Island.

He's won international awards for his work in the commercial film industry and been the Creative Director of Australia's largest multi-media company. Today he is one of the most sought after creative thinkers in the country and the founding father of Minds at Work, a commercial collective of professional thinkers hell bent on changing the world.

He is currently teaching courses both in logic and creativity as part of the MBA degree at Mt Eliza Business School. He doesn't know what he'll be doing by 2010 but is open to suggestions.

### Minds At Work

Minds At Work is a dynamic collective of working thinkers. We are deeply and actively involved with our clients and their developments. Through ongoing programs, workshops and presentations, we address cultural and creativity issues within organizations.

Minds At Work has worked with oil industry executives, teachers, lawyers, children, CEOs and secretaries, police and stock analysts. Brainstorming sessions, planning sessions, and creative discussions are standard fare. Behind everything Minds At Work does is the desire to unlock people's innate creativity; to slake the thirst for new solutions and to empower people to think creatively for themselves.



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## PROVISIONAL PROGRAM

### MONDAY 18 SEPTEMBER, 2006

#### Workshops

EVENT	VENUE
Acquisitions National Seminar:	State Library of WA
Amlib National Meeting	PCEC
Leadership and knowledge services:	PCEC
Rewarding Reading:	PCEC
ACDC (Australian Committee on Cataloguing)	TBA

#### Tours

**Parliament House & Library**  
(Free Tour) – 9.30 a.m.

#### Social

Acquisitions National Group Dinner  
Aurora Dinner

**Special Interest Dinners**  
will be advised as organised

### TUESDAY 19 SEPTEMBER, 2006

#### Workshops

EVENT	VENUE
Library stars:	PCEC
Rewarding Reading:	PCEC

#### Paid Tour

**Pre Conference Library Bus Tour**  
9am to 3/3.30pm

#### Free Tours

White Gloves Tour – State Library of WA  
Half Day Walking Tour (AM)  
Half Day Walking Tour (PM)

#### Social

Australian Geoscience Information  
Assn Inc (AGIA) Dinner

**Special Interest Dinners**  
will be advised as organised

5.30pm **WELCOME COCKTAIL PARTY IN THE TRADE EXHIBITION**  
Perth Convention Exhibition Centre

### WEDNESDAY 20 SEPTEMBER, 2006 – THEME: LEADERSHIP

8.00am	Registration	9.20am	Welcome to Western Australia – Governor Dr Ken Michael, AC
9.00am	<b>OPENING CEREMONY AND KEYNOTE SPEAKER</b>	9.30am	Short address by the Minister for the Arts Hon Sheila McHale
9.05am	Welcome – Conference Chairman - Imogen Garner	9.40am	<b>KEYNOTE SPEAKER</b>
9.10am	Welcome to Country - Mort Hansen		Josephine Bryant, Director Toronto Public Library

#### 10.30am MORNING TEA IN THE EXHIBITION – ALIA JOB NETWORKING AT THE ALIA STAND

11.00am Job seekers and employers – an opportunity to meet face-to-face to find out about job prospects in Australia

	CONCURRENT SESSIONS		
11.00am	Concurrent 1	Concurrent 2	Concurrent 3
12.30pm			
11.30am			
12.00noon			

#### 12.30pm LUNCH IN THE EXHIBITION

1.40pm **WAKE UP SESSION** - Grant Stone star of ABC TV and Librarian at Murdoch University Western Australia

#### 2.00pm KEYNOTE SPEAKER

Dr Dawn Casey, CEO Western Australian Museum

#### 2.50pm DO THE EXHIBITION AND MEET SOME KEYNOTE SPEAKERS

#### 3.30pm AFTERNOON TEA IN THE EXHIBITION – ALIA JOB NETWORKING AT THE ALIA STAND

	CONCURRENT SESSIONS		
4.00pm	Concurrent 1	Concurrent 2	Concurrent 3
5.30pm			
4.00pm			
4.30pm			
5.00pm			

5.30pm **ALIA HAPPY HOUR IN THE TRADE EXHIBITION**  
6.30pm

#### Social

##### Swan River Dinner Cruise

On Wednesday night why not get a group together and enjoy an evening cruise along Perth's famous Swan River? This optional social event is a dinner cruise along the Swan where you will enjoy the enchanting atmosphere of an evening set against the lights of Perth. The fully inclusive price (\$89.00 per ticket) includes a seafood entrée, buffet main course, dessert, beer, wine and soft drinks. More information available at [http://www.captaincookcruises.com.au/html/cruises\\_f.html](http://www.captaincookcruises.com.au/html/cruises_f.html)

**Special Interest Dinners** – will be advised as organised



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## PROVISIONAL PROGRAM

### THURSDAY 20 SEPTEMBER, 2006 – THEME: KNOWLEDGE

7.30am FIRST TIMERS BREAKFAST

9.05am **MEET THE LEADERS** – ALEX BYRNE – PRESIDENT IFLA DAGMAR SCHMIDMAIER AM – PRESIDENT ALIA  
CHAired BY SUE HUTLEY – EXECUTIVE DIRECTOR ALIA

10.05am Awards – Ena Noel, Marjorie Cotton, Bess Thomas, Research Awards

10.30am - 11.00am **MORNING TEA IN THE EXHIBITION** - MEET THE LEADERS ON THE ALIA STAND

10.30am **POSTER SESSIONS**

	CONCURRENT SESSIONS		
11.00am	Concurrent 1	Concurrent 2	Concurrent 3
12.30pm			
11.00am			Vendor Forum New Products
11.30am			Vendor Forum New Products
12.00noon			Vendor Forum New Products

12.30pm - 1.40pm **LUNCH IN THE EXHIBITION** - PRESIDENT'S LUNCH

1.40pm **WAKE UP SESSION**

New Grads present "Coaches Gold Medal Ceremony". This is an interactive session with audience members

2.00pm **KEYNOTE SPEAKER**

	CONCURRENT SESSIONS		
2.50pm	Concurrent 1	Concurrent 2	Concurrent 3
3.30pm			
2.50pm			

3.30pm - 3.50pm **AFTERNOON TEA IN THE EXHIBITION** - ALIA JOB NETWORKING AT THE ALIA STAND

	CONCURRENT SESSIONS		
4.00pm	Concurrent 1	Concurrent 2	Concurrent 3
5.30pm			
4.00pm			
4.30pm			
5.00pm			

7.00pm - Midnight **CONFERENCE DINNER**

### FRIDAY 22 SEPTEMBER, 2006 – THEME: INNOVATION

9.40am **KEYNOTE SPEAKER - NEIL McLELLAND OBE**

Director UK Literacy Trust (Independent charity dedicated to building a literate nation)

10.30am - 11.00am **MORNING TEA IN THE EXHIBITION** - ALIA JOB NETWORKING AT THE ALIA STAND

	CONCURRENT SESSIONS		
11.00am	Concurrent 1	Concurrent 2	Concurrent 3
12.30pm			
11.00am			
11.30am			
12.00noon			
12.30pm			

1.00pm - 1.40pm **LUNCH IN THE EXHIBITION**

1.40pm	<b>KEYNOTE SPEAKER - JASON CLARKE</b> from Minds at Work one of the most sought after creative thinkers in the country, working with some of the largest corporations and institutions in Australia	2.45pm	Presentation of Awards
2.30pm	Launch of National Licensing Initiative	3.10pm	Closing Remarks Dagmar Schmidmaier AM
		3.20pm	2006 Conference promotion

3.30pm **FINAL FAREWELLS AND COCKTAIL PARTY**

#### Post Conference Workshop

EVENT	DATE	VENUE
Research Applications in Information & Library studies - RAILS 2006	Friday PM 22 & Saturday 23 September	PCEC, State Library of WA

#### Post Conference Tour

EVENT	DATE	TIME
Post Conference Library Bus Tour	Saturday 23 September 2006	Time: 9am to 5pm



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## SOCIAL PROGRAM

### Welcome Reception

Tuesday 19 September 2006  
Exhibition Hall, 5.30pm to 7.30pm

click06 opens with a cocktail party in the trade exhibition hall at the Perth Convention Exhibition Centre.

This is a great opportunity to meet old friends, make new ones and catch up with other delegates and exhibitors before the conference begins. Enjoy some wine, food and some light entertainment while you explore the trade exhibition.

The welcome reception is included in full registration.  
After the party, enjoy one of Perth's fine restaurants:

#### Balthazar

Ph: (08) 9421 1206, 6 The Esplanade Perth WA  
Modern Australian; Open: Mon-Fri 12pm-late, Sat 6pm-late

#### C Restaurant Lounge

Ph: (08) 9220 8333, Level 24, 44 St Georges Tce, Perth WA  
[bookings@crestaurant.com.au](mailto:bookings@crestaurant.com.au), [www.crestaurant.com.au](http://www.crestaurant.com.au)

#### Old Swan Brewery

Ph: (08) 9211 8999, 173 Mounts Bay Rd, Perth WA  
[info@oldswanbrewery.com.au](mailto:info@oldswanbrewery.com.au)

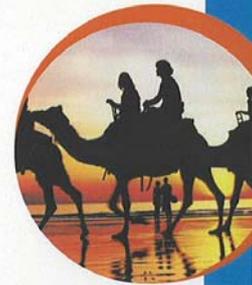
#### Subiaco Hotel

Ph: (08) 9381 3069, Cnr Hay St & Rokeby Rd, Subiaco WA

### First Timers' Breakfast

Wednesday 20 September 2006  
PCEC, 7.30am to 8.30am

This event is open to all first time ALIA conference delegates. It offers an opportunity to network and share conference experiences with other "newbies" whilst enjoying a light breakfast. The breakfast is included in full registration. If you are not a full delegate or you are a student attending the breakfast, the fee is \$30.



### Happy Hour

Wednesday 20 September 2006  
Exhibition Hall, 5.30pm to 6.30pm

Relax with a drink & nibbles, and mingle with other delegates at the Happy Hour being held in the exhibition hall. Food will be kindly sponsored by ALIA. Drinks will be available for purchase from a Cash Bar.

### click06 Gala Dinner

Thursday, 21 September 2006  
PCEC, 7.00pm to Midnight

Bring your castanets for the click06 conference dinner in the Grand Ballroom. The dinner will have a Spanish theme, so come along prepared to join in the revelry.

Enjoy a festive evening of fine food and wine, followed by dancing late into the night with music provided by Daren Reid and the Soul City Groove. It will be the social event of the ALIA calendar for 2006 - don't miss out!

The cost of the conference dinner is included in full registration (excluding student registration).

Additional tickets cost \$120.

### Closing Cocktails

Friday, 22 September 2006  
PCEC, 3.30pm to 4.30pm

To round off the click06 Conference, celebrate with a drink or two following the closing ceremony. Unwind and de-brief with your fellow delegates before the journey home.

Closing cocktails are also included in full registration.  
Additional tickets cost \$35.

Alternatively, why not stay the weekend and enjoy all that Perth and WA have to offer! Places close by to visit include our beaches, wineries, Kings Park and Rottnest Island. Further afield are the wineries down south, the wildflowers up north and fascinating places in between such as New Norcia, the Bungle Bungles and Monkey Mia.

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## LIBRARY TOURS

### BUS TOURS

#### **Pre Conference Library Tour - Tuesday 19 September 2006 Library Buildings & Architecture (Preliminary Schedule)**

Time: 9am to 3/3.30pm  
Cost: \$30. per person  
Pick-up & return: PCEC

Stops include:

- University of Western Australia Medical and Dental Library
- Cambridge Public Library
- Shenton College Library
- Osborne Park Public Library
- Clarkson Public Library
- Mt Lawley Senior High School Library

#### **Post Conference Library Tour - Saturday 23 September 2006 Libraries of Interest Southern Tour (Preliminary Schedule)**

Time: 9am to 5pm  
Cost: \$30. per person  
Pick-up and return: PCEC via Fremantle.

Stops include:

- JCPML Curtin University, Curtin University of Technology
- Curtin University Library, TL Robertson (Main) Library, Curtin
- Gosnells Knowledge Centre
- MurdochTAFE/Public Library Rockingham, Rockingham Regional Campus Community Library
- HMAS Stirling, Garden Island

The tour will return via Fremantle where delegates have the option of being dropped off to wander and make their own way back to Perth.

### FREE TOURS

#### **Monday 18th September 2006**

**Parliament House & Library (Free Tour) – 9.30 a.m.**  
Tour Parliament House of Western Australia.

#### **Tuesday 19th September 2006**

#### **White Gloves Tour – State Library of WA – 2 p.m.**

Two tours only are available, each running for 45 minutes. There are limited numbers, with a maximum of 20 people per tour. The tour includes 'Treasures of the Battye Library' plus special collections in the State Reference Library.

#### **Walking Tours:**

#### **both Tuesday 19th September 2006**

Enjoy a walk around the Business District and view the many business libraries in Perth.

#### **Half Day Walking Tour (AM)**

Includes libraries at BHP Billiton, Dept. of Environment, Dept. of Premier and Cabinet, Woodside Energy, Worley Parsons (Engineering), Princess Margaret Hospital Medical Library and the Princess Margaret Hospital for Children: Child Health Library (new consumer health library service).

#### **Half Day Walking Tour (PM)**

Includes libraries at Dept. of Premier and Cabinet, the Supreme Court, City of Perth, the State Library of WA, Australian Tax Office, Main Roads, Mercedes College, Royal Perth Hospital, Trinity College and the Dept of Health.

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## LIBRARY SATELLITE EVENTS

The following are scheduled events at the time of publication

EVENT	DATE(S)	CONTACT	VENUE
Acquisitions National Seminar: Electronic Library Resources: where are we now in the digital age of acquisitions	Monday 18 September	Jenni Jeremy Jennifer.Jeremy@unisa.edu.au	State Library of WA
Amlib National Meeting	Monday 18 September	Maureen Chew mchew@armadale.wa.gov.au	PCEC
Leadership and knowledge services: developing the management framework for enterprise-web success - a workshop presented by Guy St Clair	Monday 18 September	Richard Sayers training@caval.edu.au	PCEC
Rewarding Reading: a train-the- trainer programme for public library staff involved in the delivery of readers' advisory and readers' development services	Monday 18 September	LIBRARIES ALIVE Sherrey Quinn sherrey.quinn@alianet.alia.org.au	PCEC
ACOC (Australian Committee on Cataloguing) Beyond the OPAC: future directions for Web-based catalogues	Monday 18 September	<a href="http://www.nla.gov.au/lis/stndrds/grps/acoc/acocseminar2006.html">http://www.nla.gov.au/lis/stndrds/grps/acoc/acocseminar2006.html</a>	TBA
Library stars: best of the best – Outstanding and inspirational public library programs	Tuesday 19 September	Michelle Brennand mbrennand@cambridge.wa.gov.au	PCEC
Rewarding Reading: a train-the- trainer programme for public library staff involved in the delivery of readers' advisory and readers' development services	Tuesday 19 September	LIBRARIES ALIVE! Sherrey Quinn sherrey.quinn@alianet.alia.org.au <a href="http://www.librariesalive.com.au/index.htm">http://www.librariesalive.com.au/index.htm</a>	PCEC
Research Applications in Information & Library studies - RAILS 2006	Friday 22 & Saturday 23 September	Kerry Smith K.Smith@curtin.edu.au	PCEC; State Library of WA

Note: PCEC = Perth Convention Exhibition Centre

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## REGISTRATION - FEES AND ENTITLEMENTS

Member registration is offered to current financial members only. All registration fees are in Australian Dollars (AUD) and include 10% GST. Please note ALIA, LIANZA, ASA and ASLA members are eligible for member rates.

### Full Registration includes:

- Quality Conference Program
- Conference Satchel
- Conference Handbook
- Welcome Reception
- Conference Dinner
- Closing Cocktails
- Morning, afternoon teas and lunches

Full Registration	Early Bird by 14th July 2006	Standard from 15th July 2006
Member	\$805	\$955
Non-member	\$1025	\$1175
Speaker Member	\$685	\$835
Speaker Non-member	\$870	\$1020
Poster Presenter Member	\$725	\$875
Poster Presenter Non-member	\$920	\$1070
Student *	\$375	\$525

Day Registration		
Day only Member	\$295	\$445
Day only Non-member	\$365	\$515

\*Student Registration does not include the Conference Dinner or First Timer's Breakfast function.

### Day delegates are entitled to:

- Attend all sessions on nominated day/s
- Conference satchel
- Conference handbook
- Morning, afternoon teas and lunches on nominated day/s

### Student delegates are entitled to:

- Attend all Conference sessions
- Conference satchel
- Conference handbook
- Welcome Reception
- Closing Cocktails
- Morning, afternoon teas and lunches

Fulltime students enrolled at a recognised tertiary institution are eligible for a student registration. Students must submit a copy of their current student card with the registration form.

Delegates may purchase "guest tickets" for their accompanying persons and guests to attend the Welcome Reception, Conference Dinner and Closing Cocktails.

### Function tickets (for day delegates or guests)

Welcome Reception \$60  
Conference Dinner \$120  
Closing Cocktails \$35

**Please note:** It is essential for all participants including speakers, delegates and accompanying persons to send in a completed registration form together with payment of registration fees.

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## TERMS AND CONDITIONS

### Payment

- To attend the Conference, register online or complete the Registration Form and return with the required payment.
- Registration Forms must be accompanied by payment of the registration fees and accommodation deposit. If you are registering online, the secure online form is available for credit card transactions. Please note we only accept Visa, Mastercard or Bankcard.
- Electronic Funds Transfers will NOT be accepted.
- All amounts are in Australian Dollars. Overseas registrants should arrange payment by bank draft payable in Australian Dollars at an Australian bank.
- Delegates will receive a confirmation email or letter which includes the receipt and tax invoice.
- Cheques or bank drafts should be made payable to 'ALIA 2006'.

All Conference and function payments must be received prior to the Conference. If payment is not received prior to the Conference you will be required to provide credit card details at the Conference to guarantee payment. This card will be debited if alternative payment is not received within 14 days.

### Goods & Services Tax

A Tax Invoice will be issued with the receipt of registration.

Unless otherwise requested in writing at the time of sending the registration enrolment form, the Tax Invoice will be in the name of the delegate. Reprints for Tax Invoices will be subject to a \$20 administration fee.

For international visitors, a tax refund may be sought at the airport for goods which are taken with them in their hand luggage when leaving the country. A tax refund is not available for goods or services consumed in Australia – and therefore the GST component of Conference registration fees, accommodation, tours, etc are not claimable.

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### Cancellation Policy

- All cancellations of attendance must be made in writing to the Conference Secretariat.
- A full refund, less a cancellation fee of \$150 will be made on those received before 14 July 2006
- A refund of 50% of the registration fee will be made on cancellations received between 14 July 2006 and 8 August 2006
- No refund will be made after 8 August 2006. Alternatively, your registration may be transferred to another person without penalty. This transfer must be made to the Conference Secretariat in writing.
- All refunds will be paid after the conclusion of the Conference.

### Insurance

Registration fees do not include insurance of any kind. It is strongly recommended that all delegates take out their own travel and medical insurance prior to coming to the Conference. The policy should include loss of fees/deposit through cancellation of your participation in the Conference, or through cancellation of the Conference itself, loss of airfares for any reason, medical expenses, loss or damage to personal property, additional expenses and repatriation should travel arrangements have to be altered. Neither the Conference Secretariat nor the Organising Committee will take any responsibility for any participant failing to insure. Please speak to your travel agent or airline in regard to this matter.

### Disclaimer

Neither the ALIA 2006 Biennial Conference, nor the Conference organisers, will accept liability for damages of any nature sustained by participants or their accompanying persons or loss or damage to their personal property as a result of the Conference or related events.

The information on this brochure is correct at the time of publication. The Organisers reserve the right to change without notice any aspect of the program.

### Registration check in

The Registration Desk will be located on Level 2, in the main foyer of the Perth Convention Exhibition Centre. The desk will be open as follows:

Tuesday 19 September	3.00pm to 6.00pm
Wednesday 20 September	7.30am to 6.00pm
Thursday 21 September	7.30am to 5.00pm
Friday 22 September	8.00am to 3.30pm

Delegates will be given their satchel and a personalised envelope at registration check-in. The satchel will contain the program book and other materials of use during their time at the Conference.

### Dress standards

During the week of the Conference delegates may wear smart, casual clothing.

Welcome Function - Smart Casual

Conference Dinner - Formal/evening wear



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Draft Programme

Tuesday 19th September 5.30pm  
Welcome Cocktail Party in the Trade Exhibition  
Perth Convention Exhibition Centre

Wednesday 20th September  
Theme: Leadership

8.00am	Registration		
9.00am	Opening ceremony		
9.05am	<b>Welcome</b> Conference Chairman - Imogen Garner		
9.10am	<b>Welcome</b> Mort Hansen	<b>to</b>	<b>Country</b>
9.20am	<b>Welcome</b> Governor HE Ken Michael AC	<b>to</b>	<b>Western Australia</b>
9.30am	<b>Short address by the Minister for the Arts Hon Sheila McHale</b> (To be confirmed)		
9.40am	<b>Keynote</b> Josephine Bryant, Director, Toronto Public Library		<b>Speaker</b>
10.30am	Morning tea in the Exhibition		
11.00am – 12.30pm	<b>Concurrent Sessions</b>		
	<b>Concurrent 1</b>	<b>Concurrent 2</b>	<b>Concurrent 3</b>
11.00am	Future perfect: workforce planning issues in LIS	Not the 'R' word: restructuring at Macquarie University Library	A careful blend of general and vocational training
11.30am	1001 Australian nights: the importance of librarians telling their own story	Tech trials? Top'd and turn'd	The missing link? Alumni chapters and the professional development of librarians
12.00 noon	Recognising the assistants: Workplace competency training in Australia	The impact of leadership on library quality: outcome of benchmarking project between ATN libraries	Changes to research funding in Australia: impact of the research quality
12.30pm	Lunch in the Exhibition		
1.40pm	<b>Wake up</b> Grant Stone star of ABC TV and Librarian at Murdoch University, Western Australia		<b>Session</b>
2.00pm	<b>Keynote</b> Dr Dawn Casey, CEO Western Australian Museum		<b>Speaker</b>
2.50pm	Do the Exhibition and meet some keynote speakers		
3.30pm	Afternoon tea in the Exhibition - ALIA job networking at the ALIA stand		

4.00pm 5.30pm	<b>Concurrent Sessions</b>		
	<b>Concurrent 1</b>	<b>Concurrent 2</b>	<b>Concurrent 3</b>
4.00pm	Librarians as learning advocates	Demand balancing in interlibrary loan networks	clie@click06: a consortial success story
4.30pm	Understanding digital inequality in the smart city: a psychological model	Digital liberty after the Free Trade Agreement	The role of partnership libraries in NSW health
5.00pm	From stand alone to SWIFT: the story so far	Copyright and new content models	The Australian Libraries Information Network (AGLIN): our role in connecting government
5.30 – 6.30pm	ALIA Happy Hour in the Trade Exhibition		
<b>Social</b>			
<b>Swan River Dinner Cruise</b>			
<p>On Wednesday night why not get a group together and enjoy an evening cruise along Perth's famous Swan River? This optional social event is a dinner cruise along the Swan where you will enjoy the enchanting atmosphere of an evening set against the lights of Perth. The fully inclusive price (\$89.00 per ticket) includes a seafood entrée, buffet main course, desert, beer, wine and soft drinks.</p> <p>More information available at <a href="http://www.captaincookcruises.com.au/html/cruises_f.html">http://www.captaincookcruises.com.au/html/cruises_f.html</a></p> <p><b>Special Interest Dinners</b> – will be advised as organised</p>			

Thursday

20

September

Theme: Knowledge

7.30am	<b>First Timers Breakfast</b> This event is open to all first time ALIA conference delegates. It offers an opportunity to network and share conference experiences with other "newbies" whilst enjoying a light breakfast. The breakfast is included in full time registration. If not a full delegate or are a student attending the breakfast, the fee is \$30.		
9.00am	<b>Meet the Leaders</b> Alex Byrne - President IFLA Dagmar Schmidmaier AM - President ALIA Chaired by Sue Hutley - Executive Director ALIA		
10.05am	<b>Awards</b> Ena Noel, Marjorie Cotton, Bess Thomas, Research Awards		
10.30am	Morning tea in the Exhibition and meet the leaders at the ALIA stand		
10.30 - 11am	Poster Sessions		
11.00am 12.30pm	<b>Concurrent Sessions</b>		
	<b>Concurrent 1</b>	<b>Concurrent 2</b>	<b>Concurrent 3</b>
11.00am	Kimberley Writer's Festival	Client's information seeking behaviour:	Architecture for implementing a

		an OPAC transaction log	sustainable electronic services delivery platform – atMitchell.com case study
11.30am	Listen to the people: the Hurricane Katrina story	What is a library OPAC?	Implementing institutional repositories in Regional Australia
12.00 noon	Waver riders: - Eastern Sydney Libraries Cooperative and their HSC support programme	Search challenges as assessment tools: a collaboration between the library and the 21 <sup>st</sup> Century Information Fluency Project in Illinois	AIATSIS Library: innovations in indigenous library services
12.30pm	Lunch in the Exhibition President's Lunch		
1.40pm	<b>Wake up Session</b> New Grads present “Coaches Gold Medal Ceremony”. This is an interactive session with audience members.		
2.00pm	<b>Keynote Speaker</b> Penny Carnaby, CEO National Library of New Zealand		
2.50pm – 3.30pm	<b>Concurrent Sessions</b>		
	<b>Concurrent 1</b>	<b>Concurrent 2</b>	<b>Concurrent 3</b>
2.50pm	Breaking the barriers	To unionise or not to unionise the library sector: the debate now begins in South Africa	Libraries without librarians are just a room full of books: educating inmate library clerks, for now and for their future
3.30pm – 3.50pm	Afternoon tea in the Exhibition - ALIA job networking at the ALIA stand		
4.00pm – 5.30pm	<b>Concurrent Sessions</b>		
	<b>Concurrent 1</b>	<b>Concurrent 2</b>	<b>Concurrent 3</b>
4.00pm	Libraries building communities – the next steps, leaps and bounds for a groundbreaking project	Towards ‘applied’ information literacy	Where are we going and do I need luggage? : the future of reference services in Australian academic libraries
4.30pm	Fleas in the reading room and fiction on the shelves: meeting the readers and librarians of a nineteenth century public library	Innovation in a podshell: bringing information literacy into the world of podcasting	SMS reference: keeping up with your clients!
5.00pm	Decimating Dewey: introducing a bookshop arrangement for shelving the non	The teaching librarian: ESL and the Academic Library	Print v electronic reference sources: implications of an Australian study



3.30pm	<p style="text-align: center;"><b>Final Farewells and Cocktail Party</b></p> <p>To round off the click06 conference, celebrate with a drink or two following the closing ceremony. Unwind and de-brief with your fellow delegates before the journey home or before you set off to explore Western Australia’s delightful tourist areas.</p>
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## Armadale Arena Management Models

Description/Activity	PCYC Management	CoA Management
Summary Description	<ul style="list-style-type: none"> <li>▪ The Armadale PCYC to continue managing the Centre under an amended Management Agreement</li> </ul>	<ul style="list-style-type: none"> <li>▪ The City to resume direct management of the Centre, with the PCYC to remain based at the Centre as a tenant and continue delivering its crime prevention and other programs without the day to day responsibilities of managing the Centre.</li> </ul>
Term	<ul style="list-style-type: none"> <li>▪ The current expiry date of 30 June 2012 plus the option term of a further 9 years would apply under an amended Agreement.</li> </ul>	<ul style="list-style-type: none"> <li>▪ A long term tenancy Agreement would be set up between the City and the PCYC with the same expiry date as the current Management Agreement.</li> </ul>
Financial Underwriting	<ul style="list-style-type: none"> <li>▪ Clauses 6.5 and 6.7 of the Management Agreement would need to be amended to increase the operating subsidy to \$100,000, with the amount of the subsidy to be reviewed each year as part of the Business Plan.</li> </ul>	<ul style="list-style-type: none"> <li>▪ The City would be responsible for the financial operation of the Centre, and make budget provision for the annual operating deficit.</li> </ul>
Staffing	<ul style="list-style-type: none"> <li>▪ The PCYC Club Manager and Assistant Manager would continue to be employed by the WA Police Service.</li> <li>▪ The PCYC would continue to employ the Centre’s staff.</li> </ul>	<ul style="list-style-type: none"> <li>▪ The PCYC Club Manager and Assistant Manager would continue to be employed by the WA Police Service.</li> <li>▪ All other Centre staff would be employed by the City.</li> </ul>

Description/Activity	PCYC Management	CoA Management
Incentives	<ul style="list-style-type: none"> <li>▪ A clause to be included in the Management Agreement that allows the PCYC to conduct fundraising for a particular purpose as agreed by the Management Committee, and for those funds to be kept separate from the Centre’s operating revenue and used for the agreed purpose.</li> <li>▪ A new clause to be included in the Management Agreement that states that in the event of the annual operating deficit being less than Council’s budgeted allocation, Council will consider requests from the PCYC Management Committee for capital improvements to the Centre or replacement of equipment, up to but not exceeding the amount of Council’s budget.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Incentives would be included in the Centre Manager’s contract to reward improved management and financial performance.</li> </ul>
Maintenance	<ul style="list-style-type: none"> <li>▪ Under the current Management Agreement, the City is responsible for major maintenance that exceeds \$5,000 in value, with the PCYC being responsible for minor maintenance up to \$5,000 in value. The PCYC has requested that the threshold be reduced to \$2,000 so as to limit exposure to large maintenance costs.</li> </ul>	<ul style="list-style-type: none"> <li>▪ The City would be responsible for all maintenance at the Centre.</li> </ul>
Capital Expenditure/upgrades	<ul style="list-style-type: none"> <li>▪ No change – capital expenditure requests to be considered as part of Council’s annual budget process.</li> </ul>	<ul style="list-style-type: none"> <li>▪ No change to current arrangement.</li> </ul>

Description/Activity	PCYC Management	CoA Management
Operating Hours	<ul style="list-style-type: none"> <li>▪ Include in the Management Agreement a process for the PCYC Management Committee to review the operating hours of the Centre, and recommend changes to Council based on usage levels and community needs.</li> </ul>	<ul style="list-style-type: none"> <li>▪ In conjunction with the PCYC the City would review the opening hours of the Centre at least annually based on usage levels and community needs.</li> </ul>
Office Accommodation	<ul style="list-style-type: none"> <li>▪ No change to existing office layout.</li> <li>▪ Minor changes to front desk layout and security for the Kiosk.</li> </ul>	<ul style="list-style-type: none"> <li>▪ New office accommodation to be provided for the Club Manager and Assistant Manager, possibly in the entrance foyer.</li> <li>▪ Separate telephone line to be installed for the PCYC, with the PCYC to pay its own telephone and internet costs.</li> <li>▪ The PCYC to retain its existing furniture, computers and office equipment.</li> <li>▪ The City to provide replacement furniture, computers &amp; equipment.</li> </ul>
Activities	<ul style="list-style-type: none"> <li>▪ No change to existing</li> </ul>	<p>The PCYC would retain responsibility for managing the following existing activities, and would retain all revenue and meet all costs associated with these activities.</p> <ul style="list-style-type: none"> <li>▪ Crime prevention programs</li> <li>▪ Boxing</li> <li>▪ Air Rifles</li> <li>▪ Police Rangers</li> <li>▪ Blue Light Discos</li> <li>▪ Climbing Wall</li> <li>▪ Weight Lifting</li> </ul>

Description/Activity	PCYC Management	CoA Management
		<ul style="list-style-type: none"> <li>▪ Bike Shed program</li> <li>▪ Fundraising activities</li> </ul> <p>The above activities would provide potential annual revenue (net of all costs) of approximately \$20,000.</p> <p>Under this arrangement, the PCYC would pay a fee to the City (either an annual fee or a monthly fee based on actual usage) for the use of the Centre and its facilities.</p> <p>The City would guarantee continued access to the Centre for existing activities. Use of the Centre for new PCYC activities would be subject to venue availability and would attract an additional hire fee.</p> <p>All other activities to be managed by the City.</p>
Advantages	<ul style="list-style-type: none"> <li>▪ The PCYC retains full control over the management of the Centre and programming of activities.</li> <li>▪ With the right management team in place, this model provides the potential for innovative management and programming of the Centre by the PCYC.</li> <li>▪ Retains the partnership between the City and the PCYC albeit in a slightly amended form.</li> </ul>	<ul style="list-style-type: none"> <li>▪ It retains the benefits of the current partnership and the presence of the PCYC at Armadale Arena.</li> <li>▪ It would free up the PCYC from its day to day management responsibilities and allow it to focus on delivering crime prevention and other traditional PCYC programs.</li> <li>▪ It would provide the City with greater control over the operational and financial management of the Centre.</li> </ul>

Description/Activity	PCYC Management	CoA Management
Disadvantages	<ul style="list-style-type: none"> <li>▪ There is not a strong incentive for the PCYC to improve the financial performance of the Centre.</li> <li>▪ Requires considerable resources to manage the day to day operations of the Centre thus reducing the resources available for crime prevention programs.</li> <li>▪ For the initial period of the partnership, the financial performance of the Centre has been worse than anticipated and the City has limited control over the size of the operating deficit.</li> <li>▪ Managers are uniformed Police Officers who may lack the expertise and experience to manage the Centre in the most efficient and effective way.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Potential disputes between the City and the PCYC regarding programming priorities i.e. more profitable activities taking priority over crime prevention activities.</li> <li>▪ An establishment cost of approx \$20,000 would be incurred to set up separate office facilities for the PCYC.</li> </ul>