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### City Strategy
- Nil

### Development Services
- Nil
Hats off to 15th annual Road Congress

The 15th Annual National Local Roads and Transport Congress heads to Australia's Country Music Capital, Tamworth, next week.

More than 200 delegates will take part in a two day program filled with an outstanding array of speakers who will explore the conference theme of Corridors and Collaboration.

Deputy Prime Minister Warren Truss is among the speakers on Day 1 along with NSW Farmers Association President Fiona Simson and chair of the Inland Rail Implementation Group John Anderson.

On Day 2, features include the release of the 2014 National State of the Assets Report and international keynote speaker Jack Short.

A full copy of the program is available online.

A limited number of registrations are still available. Visit the ALGA website for more details.

Legislation for Direct Action policy passed

Last week, the Federal Government, with the support of the Palmer United Party and other Senate cross-benchers, passed the Bill required to create the framework for their 'Direct Action' climate policy, the Emissions Reduction Fund (ERF). The ERF will provide carbon credits to selected emission-reduction projects, based on the overall reductions promised compared to the current emission levels.

While the Bill has passed, and should receive Royal Assent before Christmas, there are still elements of the proposed ERF mechanism that need to managed and fine-tuned, including particular sectoral methodologies.

The passage of this Bill also brings back into the spotlight, the issue of what to do with uncollected Carbon Price Mechanism (CPM) funds. This is a significant concern for councils and ALGA has communicated them to the Department for the Environment and the Minister for the Environment, the Hon Greg Hunt MP. Work is underway to determine a fair and equitable process to enable councils to utilise landfill-related uncollected CPM funds for the benefit of local communities. However, this mechanism continues developed by the department, in consultation with ALGA and the Australian Landfill Owners Association (ALOA). It is expected the details of the transitional arrangements from the CPM to the ERF will be released by early in the New Year.

Productivity Commission Early Childcare Report delivered to government
The Productivity Commission delivered their Inquiry into Child Care and Early Childhood Learning to the Federal Government on Friday, 31 October.

It has been the largest review of the child care system since the 1990s.

Assistant Minister for Education Sussan Ley said 2081 submissions and comments were received from the public on the draft report.

Minister Ley said access to affordable child care is considered the biggest barrier to workforce participation for women.

Minister Ley said the Government will now carefully and methodically consider the Productivity Commission’s final recommendations and will respond in due course.

The report will be publicly tabled within the required 25 Parliamentary sitting days.

President's Column

It's hard to believe that this is my final President's Column.

The past 26 months have flown past. So much has happened.

The great campaign we were mounting for a tilt at changing the Constitution to give local government financial recognition when I began in this role, seems a world away.

There have been a number of fantastic National General Assemblies with much robust debate and many challenging speakers.

I have really appreciated your support throughout my term and the interest you have shown in the issues which have been of personal importance to me.

In particular the continued challenge of increasing the number of women in both elected and officer roles. Despite a concerted effort from the sector we are not making any gains in this area. We are not alone and unless we can as a society come to grips with the barriers to greater participation of women in all leadership roles, our economy will not grow in the way it should, given that over 60% of all university graduates are female.

I have been privileged to represent local government at COAG and had the pleasure of watching Prime Minister Gillard develop education, health and disability reforms. More recently we have been pleased to debate the opportunities for changes to the Federation through the White Paper process.

I will always fondly remember my time on the ALGA Board and more importantly fiercely defend those who represent their communities in the role as local councillor.

I am now looking to life after local government, following my decision not to re-contest the local government elections this year. My term as Mayor of Marion will conclude once the results of the election for all positions on Marion Council are declared in the coming week or so. My term as ALGA President comes to an end on Wednesday when the annual
I wish the incoming ALGA President and Board every success in moving ALGA's strategic plan forward.

Mayor Felicity-ann Lewis
President

Statement of Expectations issued to Infrastructure Australia

The Australian Government issued Infrastructure Australia with its first Statement of Expectations, following changes to the organisation.

Deputy Prime Minister and Minister for Infrastructure and Regional Development Warren Truss said the Australian Government's vision for Infrastructure Australia is that it should now be free to manage its own agenda and deliver high quality advice on nationally significant infrastructure needs.

"The Board will keep me informed of its actions and alert me to events or issues that may impact on operations. In particular, I look forward to regular progress reports on initiatives and activities, as well as a twice-yearly report to the Ministerial Transport and Infrastructure Council.

Mr Truss stressed that the Australian Government expects Infrastructure Australia to complete a full audit of Australia’s infrastructure asset base, which is evidence-based and undertaken in consultation with all jurisdictions.

"Importantly, Infrastructure Australia is now undertake a comprehensive audit of northern Australia's infrastructure, while also developing a 15-year national Infrastructure Plan that identifies the infrastructure required to increase productivity and support economic growth," he said.

Infrastructure Australia will respond to the Australian Government's Statement of Expectations with a Statement of Intent before the end of this year.

South Australian local government elections

Polls will close at 5pm today in the 2014 South Australian local government elections.

The elections have attracted a record 1,334 candidates including 72 positions elected unopposed and a record number of 382 women standing for council. The number of mayors and councillors returned unopposed was the lowest on record resulting in 1,261 candidates vying for 629 positions.

Counting of votes will start tomorrow, and the declaration of results will follow at the end of each election count.
Tender outcomes for Disability Employment Services announced

The Government announced the finalisation of the competitive tender process for the remaining part of the $300 million per year Disability Management Service to help people with disability find jobs, yesterday, Thursday 6 November.

The Government announced in May that it would put to open tender the 47 per cent of Disability Management Service currently delivered by the Government provider, CRS Australia.

Senator Mitch Fifield said 47 successful tenderers will receive 202 separate offers to deliver Disability Management Services (DMS) across 97 Employment Service Areas.

Senator Fifield said this was the first time the entire disability employment market would be fully open to competition.

There are 14 new specialist services, including five services to assist people from a culturally and linguistically diverse background, and nine services to assist job-seekers who have a mental health condition.

The new contracts will take effect from March 2015 and will be offered until March 2018. All other DMS contracts, which were due to expire 30 June 2014, will be extended to March 2018.

Information about the successful DES-DMS tenderers can be found at the Department of Social Services website.

New flying fox management strategy

NSW Environment Minister Rob Stokes announced a new strategy to minimise the impacts of flying-fox camps surrounding populated areas, on Monday 3 November.

The strategy will give councils more power to resolve issues within their communities and take appropriate local action at the earliest opportunity.

"Active management is needed where flying-fox camps are close to urban settlements, causing noise, odour and potentially putting health at risk," Mr Stokes said.

Flying-foxes remain protected and under the new policy land managers will be able to get a five year license to:

- Create buffer zones by removing vegetation to create a separation from populated areas and to disturb animals at the boundary of the camp to encourage roosting away from human settlement;
- Carry out camp disturbance or dispersal by clearing of vegetation or dispersal of animals by noise, water, smoke or light; and
• Undertake camp management such as removal of trees that pose a health and safety risk, weed removal (including removal of noxious weeds), trimming of understorey vegetation and the planting of vegetation.

The Flying-fox Management Policy is on public exhibition and can be viewed [here](#).

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**Panel appointed to manage fatigue**

The National Heavy Vehicle Regulator (NHVR) has announced the appointment of an independent panel to advise the NHVR on decisions it takes in relation to Advanced Fatigue Management (AFM).

NHVR Chief Executive, Sal Petroccitto, said that establishment of the NHVR Fatigue Expert Reference Group (FERG) is a major milestone in the 20-year journey to support the growth of a professional fatigue management culture in the Australian road transport industry.

"Under one Regulator and one rule book, Australia's transport ministers have entrusted the NHVR to run a single AFM scheme for the country," said Mr Petroccitto.

"Now that the national law has commenced, the NHVR is the sole government agency approving AFM accreditation and we take that responsibility seriously.

For more information click [here](#).

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**Local government areas in NSW identified for asbestos testing**

The Heads of Asbestos Coordination Authorities (HACA) has engaged PricewaterhouseCoopers to conduct an independent investigation into loose-fill asbestos in New South Wales, and is providing free ceiling insulation testing to identify the full extent of affected homes across the State.

Free ceiling insulation tests are being provided for homeowners across 26 local government areas.

Free independent technical assessments are being offered to affected homeowners, advising on and confirming the adequacy of risk controls in each of the identified homes for a 12 month period.

• As of 31 October 2014, 593 premises in the 26 council areas have registered for the free sampling service. These LGAs have been identified through the analysis of archival government records. A breakdown of sampling requests by LGA is available on the WorkCover [website](#)
• Licensed asbestos assessors are currently undertaking inspections and testing of properties.
• As of 31 October 2014, 64 properties have been tested, and all samples have returned a negative result.
HACA is taking action to accelerate these assessments so the interim findings can be used to inform the NSW Government on any immediate actions that need to be taken. HACA is working quickly to develop a prudent, evidence-based solution to assist those with loose-fill asbestos in their homes.

The NSW Government will consider the findings of the independent investigation and possible measures to assist affected householders. The Chief Health Officer has considered the ACT Taskforce Report and confirmed the need to wait for the results of the current NSW investigation.

For further information, advice and fact sheets, visit [www.workcover.nsw.gov.au](http://www.workcover.nsw.gov.au)

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### Agricultural opportunities identified

Major opportunities for expanding northern Australia’s irrigated agricultural industries—across Western Australia, the Northern Territory and Queensland—have been identified in a new joint study by CSIRO and the Australian Bureau of Agricultural and Resource Economics and Sciences (ABARES).

Deputy Prime Minister and Minister for Infrastructure and Regional Development Warren Truss said the *Northern Australia Food & Fibre Supply Chains Study* examines new opportunities and highlights a range of critical infrastructure and supply chain investments needed to realise northern Australia’s potential.

This study was commissioned to help guide future investment decisions, Mr Truss said.

Funding for the work was provided by the Australian, Queensland, Western Australian and Northern Territory governments, as well as the Pilbara Regional Development Australia (RDA) Committee and the Rural Industries Research and Development Corporation (RIRDC).

Minister for Agriculture Barnaby Joyce said the report's findings feed into both the forthcoming *Developing Northern Australia* and *Agricultural Competitiveness* White Papers.

The *Northern Australia Food & Fibre Supply Chains Study Synthesis Report* is available online.

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### Painting Wollongong REaD

Paint the Town REaD Ltd together with Paint the Gong REaD and Paint Shellharbour REaD are inviting registrations for the 5th National Conference, Making Waves.

The conference will be held in Wollongong in March 2015.

Paint the Town REaD (PTTR) Ltd is an early literacy collective impact charity whose aim is to encourage all levels of the community to support the development of children’s early
literacy skills from birth, which are critical for future success in school and life.

Conference organisers say the event will appeal to those who work in a range of fields, from early childhood services, to libraries, child and family services, volunteers in a Service Club, or you’re a strategic planner in your government position – or if you just want to learn about how to get started painting your community REaD.

For more information go to [http://www.paintthetownread.info/](http://www.paintthetownread.info/)

**Planning processes for councils**

A new resource from the Australian Centre of Excellence for Local Government (ACELG) provides practical assistance to all rural-remote and Indigenous (RRI) councils in Australia looking to adopt integrated long-term planning processes.

The publication *Integrated long-term planning: An information and resource manual for rural-remote and Indigenous councils* will help RRI councils capture the benefits of this contemporary approach to local-level planning for their communities and organisations. Although targeted at RRI councils, ACELG hopes that the resource will be useful for non-RRI councils also.

The Manual presents key resources for considering an ITLP approach, including:

- up-to-date foundation principles about ITLP with time-saving research and examples of community planning goals, strategies and indicators, plus a comparative table of council planning requirements from all jurisdictions
- case studies from councils using an ILTP approach such as Roper Gulf Shire Council (NT), Wentworth Shire Council (NSW), Shire of Exmouth (WA) and others in Queensland and South Australia
- practical templates for developing a community plan, a council or corporate plan, and a community engagement plan
- an inventory of current Australian local government ILTP resources developed by state and territory governments and representative organisations - all with active web-links.

The Manual is free to download from [www.acelg.org.au](http://www.acelg.org.au)

**Social cohesion report**

Minister for Social Services Kevin Andrews has welcomed a report providing further evidence of Australia as a cohesive society.

Mr Andrews welcomed the findings of the Scanlon Foundation's 2014 Mapping Social Cohesion report and confirmed the Government's commitment to a multicultural Australia and to strengthen social cohesion.

"About 2500 people were surveyed across two polls which found high levels of belonging and broad public support for multiculturalism," he said.
"It found an almost unanimous (92 per cent) sense of belonging to Australia, pride in the Australian way of life (88 per cent) and that its maintenance was important (91 per cent).

"Support for multiculturalism remained strong, with 85 per cent of respondents agreeing that “multiculturalism has been good for Australia.”

"Concerns over immigration were also at their lowest level since the first survey in 2007, with just 35 per cent of respondents considered the immigration intake "too high".

To read the full report, click here.
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1.1 **EMPLOYEE MOVEMENTS**

**New Staff:**
- Parks Maintenance Operator – commencement date 1/12/14.
- Property Support Officer – commencement date 9/12/14.

**Staff Leaving:**
- Coordinator Technical Services – retirement effective 27/3/15.

**Other Staff Movements (Internal):**
- Circulation Clerk successful in recruitment to permanent full time position of Library Clerk, effective 12/11/14.

**Current Recruitment Activity:**
- Tractor Operator – recruitment progressing.
- Project Officer - Local Government Reform – recruitment completed.
- Communications Officer – Local Government Reform – recruitment completed.
- Applications Support Officer ICT – recruitment progressing.
- Coordinator Administration Technical Services – recruitment progressing.
- Subdivision Engineer – recruitment progressing.
- Environmental Officer – recruitment progressing.
- Community Arts & Cultural Development Officer – recruitment Progressing.
- Records/Freedom of Information Officer – recruitment progressing.
- Building Information Officer – recruitment progressing.
- Administration Officer – LG Reform – recruitment progressing.
- Building Health Compliance Officer – applications close 27/11/14.
- Cleaner – applications close 27/11/14.
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- Nil

### Development Services
- Nil
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<td>Ordinary Council Meeting October 27, 2014, Matter for Referral – Cr Butterfield  &quot;That the matter of a report on the possibility of installing traffic calming measures on Paterson Road (including funding options) be referred to the Technical Services Committee&quot;</td>
<td>Technical Services</td>
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<td><strong>Capital Works</strong></td>
<td><strong>Capital Works</strong></td>
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<td></td>
<td>• New office complex – construction continuing. Internal works, preliminary landscaping.</td>
<td>• New office complex – construction continuing.</td>
<td>• Prepare documentation for Stage 1 construction Harrisdale (East).</td>
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<td></td>
<td>• Pre-tender stage for Harrisdale (East) Shared Use Site.</td>
<td>• Design and documentation for Harrisdale (East) Stage 1.</td>
<td>• Design and documentation for Kelmscott Library.</td>
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<td>• Pre-tender stage for Kelmscott Library.</td>
<td>• Design and documentation for Kelmscott Library.</td>
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<td><strong>Construction</strong></td>
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<td>• Railway Avenue - upgrade between Merrifield Avenue and Westfield Road</td>
<td>• Railway Avenue - upgrade between Merrifield Avenue and Westfield Road</td>
<td>• Admin Building Carpark construction works.</td>
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<td>• Strawberry Drive – Black Spot project (new concrete path)</td>
<td>• Hebrides Road – cul-de-sac.</td>
<td>• Gillam Drive/Burns Street - round about.</td>
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<td></td>
<td>• Lori Road – cul-de-sac.</td>
<td>• Streich Ave – Road resurfacing (new concrete footpath).</td>
<td>• Nicholson Road B- rehabilitation.</td>
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<td></td>
<td>• Griffith St - road resurfacing.</td>
<td>• Hakea Road – new concrete footpath.</td>
<td>• Chevin Road – rehabilitation.</td>
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<td>• Whittington Street – new footpath.</td>
<td>• Newton Court – new concrete footpath.</td>
<td>• Seventh Road/Gribble Avenue - round about.</td>
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<td>• Ashley Drive – new footpath.</td>
<td>• Warton/Armadale Rd (MRWA) Road shoulder rectification works.</td>
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<td>• Lori Road - road resurfacing.</td>
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<td>• Grovelands Dr – road resurfacing.</td>
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<td>• Savage Road - road resurfacing.</td>
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<td>• Orlando St – Road rehabilitation project.</td>
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<td>• Church Avenue – Black Spot project (new concrete footpath).</td>
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<td>• Camillo Rd – Road rehabilitation program.</td>
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<td>• Jull Street Mall Streetscape Project</td>
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<td>• Westfield Rd – Black spot project</td>
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<td>•  Bridge routine maintenance.</td>
<td>•  Fourth Road – upgrade.</td>
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<td>Subdivisional Development</td>
<td>• Armadale Golf Course - construction - drawing development - “J Lane” select</td>
<td>• Landmark Building – car park landscaping Documentation</td>
<td>• Request for Tender - Armadale Golf Course - Irrigation supply and install.</td>
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<td>greens and tees.</td>
<td>• Parks asset pick up and data migration – new estates areas and POS Strategy</td>
<td>• Armadale Golf Course - construction - drawing development - “J Lane” select</td>
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<td>• Parks 2015/16 Budget &amp; 5 Year Plan</td>
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<td>• Parks Standard Drawing Set - development.</td>
<td>• Parks 2015/2016 Capital Budget.</td>
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<td>• Street Tree Policy.</td>
<td>• Parks asset data migration – Assetic System.</td>
<td>• Parks Assets Fair Value Rating Assessment</td>
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<td>• Sporting Ovals Guidelines.</td>
<td>• Request for Tender – Armadale Golf Course – irrigation supply and install.</td>
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<td>• Updated Verge Policy.</td>
<td>• Parks 2015/16 Budget &amp; 5 Year Plan.</td>
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<td>• Parks Assets Fair Value Rating Assessment</td>
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<td>• Landscaping works on Kelmscott CBD to continue.</td>
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<td>• POS Strategy - Precinct A Works - ongoing.</td>
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<td>• Request for Tender - John Dunn Memorial Oval - Front Fields - lighting/irrigation and turf works -</td>
<td>• Exploratory drilling for new water - ongoing.</td>
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<td>• John Dunn Memorial Oval - Front Fields - lighting/irrigation and turf works -</td>
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<td>• Lighting Projects - Tender 15/14, Tender 14/14, Tender 12/14 and Tender 16/14 in progress.</td>
<td>• William Skeet Skate Park - Phase Two (half pipe and landscaping).</td>
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<td>• Contract landscape maintenance.</td>
<td>• Landmark building landscaping to begin.</td>
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<td>• Irrigation headwork’s and pumps to be completed.</td>
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<td>• Burtonia Park /Erade Park - bollard installs to be completed.</td>
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<td>• Irrigation maintenance.</td>
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<td>• Piara Waters Oval - drink fountain install.</td>
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<td>• Bushland maintenance.</td>
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<td>• Customer requests.</td>
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<td>• Civic Precinct maintenance.</td>
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<td>• Barbecue cleaning.</td>
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<td>• New estate maintenance.</td>
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William Skeet Skate Park - Phase Two (half pipe and landscaping).

Landmark building landscaping to begin.

Irrigation headwork’s and pumps to be completed.

Burtonia Park /Erade Park - bollard installs to be completed.

Piara Waters Oval - drink fountain install.

Alfred Skeet/Gwynne Park/Morgan Park sports oval lighting completed.

Rushton Park Oval lighting ongoing.
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<td><strong>Property Management</strong></td>
<td><strong>Capital Works Upgrade:</strong> • Depot Administration – works to carry out building upgrade &lt;br&gt; • Depot Amenities - refurbishment construction project – ongoing. &lt;br&gt; • Cross Park - electrical upgrade to sports pavilions continuing – ongoing. &lt;br&gt; • Arena Roofing – consultation ongoing, and tender preparation. &lt;br&gt; <strong>Renewal</strong> • Springdale Park - upgrade of site main switchboard. &lt;br&gt; <strong>New</strong> • Administration Building - fire system installation planning and consultation. &lt;br&gt; <strong>Maintenance</strong> • Electrical Compliance Servicing - multiple buildings. &lt;br&gt; • Air Conditioning Servicing – multiple buildings.</td>
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<td>• Waste Management services to many facilities – Grease trap maintenance</td>
<td>• multiple buildings.</td>
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<td>• Air Conditioning Servicing – multiple buildings.</td>
<td>• Air Conditioning Servicing – multiple buildings. New contract awarded</td>
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<td>• Waste Management services to many facilities – grease trap maintenance.</td>
<td>• Waste Management services to many facilities – Grease trap maintenance.</td>
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<td>Seville Grove</td>
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- Australian Local Government Association (ALGA) News
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- **Monthly / Quarterly Departmental Reports**
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- **Notes / Minutes from Committees and Groups**
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#### City Strategy

- Nil

#### Development Services

- Nil
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COMMUNITY PLANNING:

Armadale District Hall
The community engagement process for the Armadale District Hall concluded on Friday 14 November 2014. Feedback from both the ‘memories of the hall’ request as well as the feedback on the concept plan will be compiled and assessed. An Elected Member Workshop is being conducted on the 2 December 2014 to provide an overview of this feedback, as well as having the opportunity for Elected Members to provide a further contribution to the concept planning process. A report will be presented in early 2015 for Council’s consideration.

Armadale Golf Course
The tender process for the Armadale Golf Course is currently open, with the preferred EOI candidate now providing a detailed response to Council’s tender requirements. The tender process will close on Monday 24 November 2014.

Master Plans – Bob Blackburn and Gwynne Park
The Request for Tender will be advertised in the West Australian this weekend (15/16 November 2014) for the development of Master Plan designs, analysis and community engagement for sporting and community hub facilities at Bob Blackburn Reserve and Gwynne Park, Armadale. Tenders close on Thursday 18th December 2014 at 2:00pm.
COMMUNITY DEVELOPMENT:

Access and Inclusion

Disability Awareness Week
Disability Awareness Week recognises the contributions of individuals, organisations, local and state government towards a better future for people with disabilities. The City will partner with Dale Cottages to celebrate this week by hosting an event at the Greendale Centre on the 4 December. Attendees will enjoy a two course luncheon and live entertainment.

Children & Families

Children’s Week
Children’s Week was celebrated from 18-26 October 2014. The City was actively involved in two events:

- A Toddler Activity Morning at Memorial Park. Over 50 families attended, with children enjoying activities including book making, play dough and water play. Parents and caregivers welcomed the resources provided by various organisations including Communicare, Parkerville Children and Youth Care; the Department of Local Government and Communities; and the Royal Lifesaving Association of WA.

- National Walk2School Day at the Armadale Arena. Over 150 students plus staff from Dale Christian and Xavier Catholic Schools participated in a circuit of physical activities. Once the students had completed the entire circuit, they received a healthy morning tea then they walked to school under the supervision of teachers from their respective schools. Xavier Catholic School have indicated that they are very interested in pursuing active transport to their school.

Australian Early Development Census (AEDC) Early Childhood Educator Sessions
The AEDC Information Sessions continue, with sessions delivered to eight of the City’s 17 Child Care Centres, one Family Day Care Coordination unit and two Family Day Care Educators. Using feedback from these presentations, discussions have begun with Parkerville Children and Youth Care to facilitate a sharing of ideas for Child Care Educators and Early Childhood Teachers. The aim of this forum will be to develop a strong transition to school/kindergarten process that all stakeholders in a child’s life can actively be involved in.

The City was invited to present information about the AEDC at a family information session held by Goodstart Early Learning Child Care Centre whose children were attending kindergarten in 2015. Feedback was very positive from the families who attended.
Drug Aware Ignite Basketball

Ignite participants step-up to support local family
Young people from the program were supported by Save the Children and Ignite staff to help raise funds for a local family in need on 2 November. From 10am– 4pm, Bunnings Armadale was host to a busy day of serving customers hot dogs and cold drinks that went towards buying store cards for groceries. The effort yielded excellent results for a very worthy cause.

Indigenous Development

Indigenous Advancement Strategy (IAS)
The City submitted an application to the Federal government’s Indigenous Advancement Strategy program on 16 October. Notification of the outcome was initially anticipated in December. However, an overwhelming response to the call for applications may delay the assessment and notification period.

White Ribbon Day Steering Group
In partnership with the Department of Child Protection and Family Support the Champion Centre is holding a White Ribbon event on the 28th November from 3pm – 5pm. We hope our Aboriginal men will come along and pledge their commitment to nonviolence. This event is geared towards young Aboriginal and non-Aboriginal people, our youth, to take a stance against violence against women, their mothers, grandmothers, sisters and daughters and break the cycle. It is up to our young people to take a different path and grow to be strong Aboriginal men and women.

What is White Ribbon? White Ribbon is Australia’s only national, male led campaign to end men’s violence against women. The vision is that all women live in safety free from all forms of men's violence. The White Ribbon mission is to make women's safety a man's issue too.

The campaign works through primary prevention initiatives, awareness raising and education programs with youth, in schools, workplaces and across the broader community. Globally, White Ribbon is the world’s largest male-led movement to end men’s violence against women. Originating in Canada in 1991, White Ribbon is now active in more than 60 countries.
White Ribbon began in Australia in 2003 as part of UNIFEM (now UN Women), formally becoming a Foundation in 2007. White Ribbon Australia observes the International Day of the Elimination of Violence against Women, also known as White Ribbon Day, annually on November 25. White Ribbon Day signals the start of the 16 Days of activism to stop violence against women, which ends on Human Rights Day (December 10).

Chamber of Commerce and Industry Western Australia’s (CCIWA) Vocational Training and Employment Program (VTEC) Meet and Greet
Indigenous development met with mentors from (CCIWA / VTEC) to discuss potential employment opportunities within the City of Armadale.

CCI/VTEC is one of a nation-wide network of vocational training and employment centres funded by the Australian Government to deliver 5000 jobs for Aboriginal and Torres Strait Islander Australians. Over 18 months CCI VTEC will deliver training and support and guaranteed jobs to 300 Aboriginal and Torres Strait Islander Australians. The predominant focus is on entry level positions within the retail, healthcare, community services and training and logistics & warehousing industries.

CCI VTEC is complimentary to other Australian Government employment initiatives such as the Indigenous Wage Subsidy, and is there is no cost to access the service. CCI VTEC has secured a number of positions and continues to broker partnerships with employers that are willing to employ Aboriginal staff preferably at an entry level. CCI VTEC will work with employers to source applicants and facilitate pre-employment training requirements to have them job ready for commencement within agreed timeframes. Participants will be mentored throughout this process including post placement support for 6-12 months by fulltime on-call Aboriginal mentors.

Indigenous development will arrange a meeting for all employers of programs and staff at the Centre to be presented with further information about how they can engage with CCI VTEC.

Champion Centre

Cert 2 Leadership & Nutrition Seniors Event
Students continue to meet with Indigenous development staff to ensure that planning for their Seniors Week Expo is going to schedule. The event will be held on 18 November.

Aboriginal Health Day
South Metropolitan Health Service are hosting an Aboriginal Health Day at Settlers Common on 27 November from 10am to 2pm. The event will feature a variety of health related stalls, activities and entertainment.

Djoortn Waar, Yirra Koorl – South Metropolitan Youth Link School Based Participation Ceremony 2014
On 24 October officers attended a graduation ceremony for students from SMYL who have recently completed work placements at the Centre. The graduation celebrated the students’ achievements with their families and schools. The Champion Centre’s
support of students on placement is recognised by SMYL, which has identified the City as a preferred placement employer.

**Murdoch University Student Placement**
Joan from Murdoch University has finished her student placement with the centre. Joan enjoyed her time so much she is now volunteering at the centre to assist with programs.

**Polytechnic Students Student Placement**
Three Polytechnic students (Melena, Jenny and Amanda) completing their Cert 4 in Community Services have commenced a student placement at the Champion Centre from 10 November until 5 December.

**Indigenous Parenting Services**

**Family History Project**
The Family History Project has had steady engagement from the Aboriginal community. The IPS invited library staff and volunteers to the Champion Centre on 29 October, from 11am – 1pm to engage with local community members and identify what/where/when they would like to know about their ancestors. IPS staff are now facilitating the project from the Armadale Library to encourage more Aboriginal families to visit the library. Three volunteers are available between 11:30 – 12:30, ready to help any visitors from the Champion Centre.

**Home Interaction Program for Parents and Youngsters (HIPPY)**
Sister Kate’s Home Kids/Communicare Communities for Children end of year celebration for the HIPPY program will be held at the Champion Centre on 12 December. The event will recognise the hard work of HIPPY Coordinators, home tutors, parents and children who take part in the HIPPY program. Featuring a cultural ceremony, welcome to country and the launch of the ‘Aboriginal Voices of Armadale’ book, HIPPY Coordinators, home tutors, parents and children will also present a piece of community theatre to reflect what they have learnt. This will be followed by a Christmas luncheon and live music.

**Positive Ageing**

**Positive Ageing Seniors Festival 2014**
Seniors Week is a state-wide celebration that occurs each year. The aims are to recognise and thank seniors for their contributions to the community, challenge negative stereotypes of seniors and present a positive image of ageing, encourage younger West Australians to make decisions to improve their health and wellbeing in later life, and promote inter-generational celebration of seniors.

The City has partnered with other organisations to host a variety of events

Senior’s Week activities include:
- City of Armadale - Positive Ageing Sessions and Let’s Get Crafty, Next Stop Armadale, Pole Walking, Caring and Sharing your Family Photos, Senior’s Expo and Board Games Morning
- Dale Cottages - Melbourne Cup Lunch and Greendale has Talent
• Araluen Golf Resort - Araluen Golf Challenge
• Armadale RSL - RSL Remembrance Day Service and Seniors Lunch
• Kelmscott Church of Christ - Journey through the Ages
• Champion Lakes Boating Club - Come and Try Kayaking

Technology Buddies
Technology Buddies commenced on Monday 20 October at the Armadale Library and will conclude on 17 November. This weekly program is a partnership with Kelmscott Senior High School. It is an opportunity for the older person to partner with a student to learn how to use their technology items including cameras, ipads and smart phones.

Armadale Pole Walkers
The City will host Pole Walking groups three times a week from the Visitors Centre from 20 October. Volunteer Pole Walking Leaders and interested participants were trained in Pole Walking by the ‘Seniors Recreation Council’.

Pole Walking is walking with a set of specially designed poles to assist and further enhance everyday walking. It is a fun and functional way to exercise and is considered the 'Best All in One Workout”. The benefits of pole walking include improved stability, posture and mobility; it works major muscle groups for strength and increases bone density; has a positive impact on cholesterol and blood pressure; and encourages social interaction.

Positive Ageing Working Group Meeting
The Positive Ageing Working Group meets on the first Monday of every second month. The group comprises community members, local service providers, a councillor and staff from the City. The Positive Ageing Working Group met on 3 November at which updates were provided with regards to Nursing Home and Independent living services, and Home and Community Care. A discussion regarding the Positive Ageing Strategy 2011-2014 actions was deferred to the next meeting.

Positive Ageing Sessions
Positive Ageing Sessions are held on the first Wednesday of every month (excluding December and January) at the Armadale Library. Occasionally evening sessions are held.

Held recently
The City hosted a ‘Positive Ageing Session’ on Wednesday 5 November. The topics discussed were ‘Healthy Kidneys’ presented by Kidney Health Australia and ‘Preparing your Wills’ by Citizens Advice Bureau of WA. The session was attended by 67 people with much positive feedback generated regarding the value of the session and the quality of the presenters. This will be the last ‘Positive Ageing Session’ for 2014.

Upcoming sessions
The Positive Ageing Sessions will recommence on 2 February 2015 at 1.30pm at the Armadale Library. The topics to be discussed are ‘Making Informed Housing Decisions’ ‘Retirement Villages and Residential Parks’ and ‘Strata Titles and
Downsizing to a different form of Ownership’. These will be presented by the Seniors’ Housing Centre.

_Positive Ageing - Let’s Get Crafty_  
Let’s Get Crafty commenced in the Armadale Library in May and will continue to be held on the second Thursday of each month. Local craft groups, community centres and local craft businesses have the opportunity to provide instructors for the come and try sessions. Instructors will be able to promote their craft with participants having the opportunity to join craft groups in the local community.

The most recent ‘Let’s Get Crafty, Christmas Decoration Fun’ was hosted on Monday 3 November at the Armadale Library. A kit was supplied at a cost of $10.00. This will be the last session for 2014.

_Volunteer Services_

_Step into Volunteering_  
On 23 October Armadale Volunteer Services hosted a Step into Volunteering session at the Armadale library which attracted 15 potential volunteers. Step into Volunteering sessions are aimed at people who would like to start volunteering but are not sure how to get started. Guest speakers at this session were from Crossways.

_International Volunteer Manager’s Day_  
International Volunteer Manager’s Day is celebrated annually on 5 November with 2014 being the 15th anniversary of this global celebration. To mark the occasion Armadale Volunteer Services hosted a lunch at Baker’s House for managers of volunteers. Guest speakers included representatives from Volunteering WA’s Corporate Volunteering Unit and Big Help Mob. Big Help Mob is a huge mob of ordinary people who combine their powers to perform extraordinary feats of volunteering for people, ecosystems and animals who need help.

Volunteer Managers who attended this event were given small gifts from the City of Armadale in recognition of their ongoing contribution to supporting volunteers in the City of Armadale.

_Thank a Volunteer Day_  
International Volunteer Day (IVD) is mandated by the UN General Assembly and is held each year on 5 December. It is a day for volunteers and volunteer based organisations to celebrate their efforts, to share their values, and to showcase the difference they make in their communities. In Western Australia this celebration is known as Thank a Volunteer Day.

Traditionally, Armadale Volunteer Services has hosted a recognition event leading up to this auspicious occasion; however this year Armadale Volunteer Services has consulted with more than 20 local volunteer involving organisations to identify how else they would like to recognise their valued volunteers. Local volunteer involving organisations have embraced an offer by the City to purchase small gifts (aluminium water bottles) for local volunteers to be presented at each organisation’s end of year function. It is estimated approximately 600 volunteers will be recognised in this way. The Volunteer Services Coordinator will be in attendance at each of these functions.
Armadale Volunteer Services is also working with Communications and The Examiner Newspaper to feature a number of volunteering involving organisations in the paper each week in November. This will be supported by a half page advertisement from the Mayor and Councillors thanking volunteers for their tireless contribution on Thursday 4 December, the edition prior to Thank a Volunteer Day on Friday 5 December.

Armadale Volunteer Services has also been working with Parks and Reserves to create a volunteer tribute garden on the embankment behind McDonald’s Restaurant. This garden will be planted biannually during National Volunteer in May and Thank a Volunteer Day in December, to highlight the valuable contribution volunteers make to the City of Armadale.

To celebrate Thank a Volunteer Day this year Parks and Reserves will be planting a perennial plant called Alternanthera. This plant can be trimmed to create a pretty boxed hedge.

**Youth Engagement**

**Youth Partnerships Project**
The City is one of the primary stakeholders in the Youth Partnerships Project (YPP). The YPP is a collaborative approach between local government, state government and not-for-profit organisations to link programs and services; to develop effective evaluation models to measure individual and program outcomes and to effect structural change for the benefit of young people. It comprises three levels: 1) Advocacy/systemic reform 2) Strategy and 3) Operations. The Strategic level includes a Youth Leadership Roundtable, which will comprise up to 10 young people to advise the Executive Committee. The Operations component is active in three areas – Belmont/Victoria Park/Cannington, Gosnells and Armadale. Save the Children Australia received over $500,000 over two years to implement and continue the YPP model beyond the funding period.

**Armadale Youth Collaborative Action Network (CAN)**
The City, in partnership with Save the Children Australia, has developed the Armadale Youth CAN as the Armadale operational component of the YPP. The Armadale Youth CAN is designed to provide an intentional space to build stronger relationships between local service providers, to ensure programs are complementary, whilst reducing duplication and identifying where there are critical gaps. It is a local coordination planning group that comprises local services that provides activities for at-risk young people. This network is coordinated and facilitated by the City and Save the Children Australia.

The first meeting was held on 6 November and attended by 29 local agency representatives from within the City of Armadale. The network meeting provided the opportunity for local service providers to share ideas to address a lack of school holiday programs and provide direction on how this can be addressed to benefit the young people within the City. This has enabled the City to draft a School Holiday Program Calendar to be distributed throughout the City of Armadale. Armadale Youth CAN meetings are held bi-monthly.
Armadale Youth Network (AYN)
The City continues to coordinate and facilitate the AYN. The City has distributed and promoted various grant and training opportunities, events and programs held during October and November to all members of the network.

Skate Park Programs
Skate park programs within the City have recently commenced for the summer period. Skate park clinics operate to activate the City’s skate facilities including the Armadale Youth Activity Area and Roleystone Cross Park. These programs enable beginner riders from skateboarding, BMX and scooters participate as well as develop the skill of those already riding and to take their skills to the next level.

Armadale Underpass Urban Art Project
On 8-9 November 2014, ten inspiring young artists, some of whom were involved in previous creative art projects and others which were nominated by local service providers, installed a contemporary art mural at the Camillo Road Underpass that links Westfield Park Primary with Westfield Park Reserve.

Participants persevered through the heat with professional artists Darren Hutchens and Dan Duggan as well as the Community Development Officer – Youth to complete the mural. The mural reflects the notions of opposites and balance. The eastern end reflects a moon, night, water theme, while the western end demonstrates an opposing sun, day, fire theme. An Aztec Mayan subject was the inspiration for the design reflecting temple, totems and brickwork and the ‘Indiana Jones’ archaeological and adventure theme is intended to appeal to children. The design is intended to engage and appeal to community members of all ages. All the participants have expressed a willingness and interest to continue taking part in future art projects provided within the City.

Please see below pictures of the final mural design installed.
LEISURE SERVICES

Department Snapshot

In October 2014 the Leisure Services Department;

- Provided 181 Community programs
- Had 49,619 attendances to our facilities
- Had 1780 bookings at our facilities and reserves

Community Facilities and Reserves

Bookings

The Piara Waters Community Open Day was held in October with 250 people attending. Activities included an introductory cricket session by the West Australia Cricket Association and Forrestdale Cricket Club. Attendees were encouraged to cycle to the oval with the availability of bike checks by Jet Cycles in Kelmscott.

Overall the start of summer season was smooth; the major issue was clubs using unapproved line marking equipment. Clubs causing any damage have been issued warnings and will be charged any repair costs.

Community facility bookings decreased in comparison to the first three months of the financial year, summer months are traditionally quieter, this is mostly related to a decrease in the number of sport clubs over summer and that more events are held outdoors, this is evident from the reserve attendances in October.
Armadale Arena

With the 4th term under way Armadale Arena is currently focusing on new regular hirers and programs for 2015. The new programs, including a Better Healthy Company program for overweight children will reinvigorate the centre following recent program cancellations by PCYC. Arena Antics had a significant increase in attendances this school holiday’s with group fitness and gym use also increasing.

The summer edition of the Active in Armadale guide was released in October with distribution to all residents in the City of Armadale. The book has now been incorporated into the City View publication and feedback has been positive.

Boot Camp at Armadale Aquatic Centre has been popular, the first ever dry land fitness program at the Aquatic Centre is a joint venture between facilities to expand program opportunities for the community.
Armadale Aquatic Centre

Armadale Aquatic Centre opened on Monday 14 November for the season. Attendances for the first two weeks were relatively low in comparison to 2013, this is not unusual for October; attendances vary significantly subject to weather conditions.

The Centre learn to swim and squad coaching program has increased significantly with 53 classes and 39 swimmers registered for squad swimming. The squad swimming program has been coordinated by the City of Armadale since 2013 and last season only 7 regular swimmers participated. It’s great seeing the expansion and good reputation with increasing numbers; most swimmers are also registered members with the Armadale Kelmscott Swimming Club, providing membership growth opportunity for the club.
NOVEMBER 2014

LIBRARY SERVICES

Statistical Performance Indicators

The Library Department’s statistical performance indicators report for the month of October 2014.

Providing libraries for leisure, pleasure and inspiration and life-long learning

Reports on activities and community information sessions held during the month.

42 regular sessions were held. These include: story time, Baby Rhyme Time, English conversation classes, reading & writing groups, computer training sessions, 3D printing workshops, games mornings and the Men’s Social Group. A total of 823 people participated in these various activities.

7 special sessions were held with a total of 183 attending.

Reports on some of the special sessions:


During two sessions of balloon twisting with Aaron Smyth, the children learnt how to make balloon dogs and swords. Deputy Mayor Cr. Ruth Butterfield and the adults attending participated in the fun. At the end of each session the children had an opportunity to win one of Aaron’s creations by guessing a lucky number.

Bananas the Clown was the guest at Seville Grove Library and had the audience clapping, laughing and puzzling with his special guest puppets, magic tricks, juggling acts, and balloon blowing antics. At the end of the show Bananas drew attention to the display of clown books available for loan. These were quickly snapped up.
Two Lego sessions were held at Armadale library as a taster for the new Lego Encounter’s club due to commence in 2015. The children were set individual and group challenges with circus and clown based themes.

The library service school holiday programs provided entertaining, educational and comical free activities for the 126 children and the 77 accompanying adults. This in turn encourages ongoing library usage.

Topic: NaNoWriMo Information Session 2014
Presenter: Rebecca Laffar-Smith - Municipal Liaison South of Perth
          Jan Pedroli – Librarian Community Engagement
Date: 21 October 2014
Time: 7.00 – 8.15pm
Venue: Armadale Library Reading Room
No. Attending: 8

A small but interested group attended the session displaying their enthusiasm for the upcoming NaNoWriMo (National Novel Writing Month) to be held during the month of November. This follows the success of the 2012 and 2013 NaNoWriMo programs run by the library.
Jan Pedroli, the City’s Librarian Community Engagement explained the current widespread participation by public libraries with NaNoWriMo. In 2012 a library client suggested that Armadale become involved with the program. This request resulted in the establishment of a “Writers’ Lounge” in the Armadale Library on weekends during the month of November. With the success of this approach, with up to 18 people writing their novels in the library, the decision was made to attempt a regional approach by inviting neighbouring libraries to become involved. In 2013 Victoria Park, Gosnells and Serpentine-Jarrahdale joined Armadale in the project. This year, 2014, three more libraries have engaged with the program, Melville, South Perth and Cockburn. The goal of achieving a South of the River NaNoWriMo program is coming to fruition. It was pleasing to have extensive support of the program in the WritingWA e-newsletter.

After the brief historical overview, Rebecca Laffar-Smith took her audience through the process of getting involved in NaNoWriMo: from registering with the organisation to how to organise oneself to be successful in producing 50,000 words of prose in a months’ time.

Three of the people attending the evening expressed an interest in joining the Armadale Writers Group and were provided with contact details of the group’s coordinators. An email of thanks was received by the Librarian Community Engagement following the session that read:

Thank you for organising and compering Rebecca Laffar-Smith’s book launch, although the numbers were small, I thought it went well. You asked the right questions and gave her an opportunity to shine and did it with tact and humour. I just wish more of our writing community could have come along.

Music, music, music – workshops and concerts

David Hyams & the ‘Miles to Go’ trio
25 October & 1 November 2014
Workshops 10am-12pm, Concerts 1.30-3.00pm
Armadale Library Reading Room
Concerts total 41 Workshops 5

A grant from the Western Australian Department of Culture and the Arts’ Connect program that funded the Musician in Residence program has further funded musical events in the Armadale Library, a first for the library service.

On two consecutive Saturdays a small group of local song-writers attended workshops by David Hyams, a Fremantle based singer, songwriter who was the Museum’s Musician in Residence. During the two sessions attendees wrote, improved and practiced their own work in preparation for a performance.

David Hyams performed with his Miles To Go trio, acoustic guitar, bass guitar and flute, on Saturday afternoon, 25 October. The second afternoon of music in the library began with a solo set by David Hyams, and was followed by a second set at
which those who has attended the music workshops performed. Using the library space as a community hub for these activities has proven to be extremely popular with the community.

<table>
<thead>
<tr>
<th>Topic: Women in the war years</th>
<th>Presenter: Associate Professor Bobbie Oliver, Department of Social Sciences and International Studies Curtin University</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date: Sunday 26 October</td>
<td>Venue: Armadale Library meeting room</td>
</tr>
<tr>
<td>No. attending: 20</td>
<td></td>
</tr>
</tbody>
</table>

Twenty women gathered to listen to Associate Professor Bobbie Oliver share with the group the limitations placed on women enlisting during World War 1 – nursing was the only option for direct involvement, as it was for the Boer War.

Women otherwise supported the war effort by knitting socks, sewing basic garments like pyjamas, baking and fund raising. The Red Cross was notable for its effort to provide assistance to soldiers who were repatriated because of war injuries whereas the Australian Comfort Fund provided packages that were destined for the men in the battlefield. There is little information, other than the establishment of an Armadale branch of the Red Cross, about the efforts of the district women’s war effort 1914-1919.

Excerpts from the transcripts of oral histories of local women, Merle Beltz, Beryl Tyler, Mabel Hanley and Josephine Winstone were quoted as part of the presentation. Again, there is little information readily available concerning the Armadale District. Bobbie Oliver, in her capacity as lecturer in the Department of Social Sciences and International Studies at Curtin University, can hopefully encourage a student to research women and war in the Armadale district.

<table>
<thead>
<tr>
<th>Topic: Decision Makers of Armadale Oral History Project afternoon tea</th>
<th>Date: Monday 13 October 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Venue: Armadale Library Meeting Room</td>
<td>No. attending: 25</td>
</tr>
</tbody>
</table>

An afternoon tea to mark the end of the Decision Makers of Armadale Oral History Project, that began with the first interview in November 2013 and concluded with the final interview in July 2014, was the opportunity for past councillors to collect their printed and bound interview transcripts and a digital copy each of the other councillors’ transcripts.

The project was made possible with funding of $15000 from the Lotterywest Commission. The oral history interviews have become important aspect of the City’s political and social history, that make up one of the collecting responsibilities of the Birtwistle Local Studies library. Digital copies of the transcripts and interview recordings will be prepared for sending to the State Library of Western Australia.
Ongoing oral histories with current elected members and senior staff are being undertaken. A second grant application will be submitted to Lotterywest to continue with the important Decision Makers project.

**HERITAGE SERVICES**

**Statistical Performance Indicators**

The Heritage Department’s statistical performance indicators report for the month of October 2014:

**Birtwistle Local Studies Library**

(Report prepared by Susan Hall, Historian/Local Studies Librarian)

_The following projects and activities have involved the Birtwistle Local Studies Library staff, volunteers or visitors:_

**Pioneers’ Reunion Saturday 4 October**

This was a well-attended annual event that provides an opportunity for the Historian / Local Studies Librarian to meet with many of the pioneers of the district, collect the names and contact details of possible people to interview regarding their association with the District of Armadale and to share stories with those who have visited the Birtwistle Local Studies Library.

**Southside Care guest speaker 8 October**

The Historian / Local Studies Librarian presented a talk to the clients of Southside Care Centre about the local railway stations, trains and sidings. Photographs were handed round to stimulate discussion with a number of the people sharing their experiences of the Shopper to Bunbury, travelling as a school student and railway families.

**Storylines Wednesday 21 October**

Damien Webb of the State Library of WA facilitated a seminar about the website he has developed to make available the many thousands of photographs of Aboriginal people that are in the archives of the State Library. This is a resource that enables indigenous people to either discover their relatives or to identify the many faces that have gone unrecorded since the mid-1800s. Family names, first names, language groups, locations, missions and events can be used as subject headings to view the available photographs.

A benefit of this seminar was to make contact with staff from the Champion Centre and meet to plan some family history research session at the BLSL and consider some proposals for Storyline workshops to be held at the Armadale Library.

**Research requests:**

The name of the road to Bunbury in days gone by
Cardup Brickworks
Armadale District Hall
Red Cross Travelling Centenary Suitcase Exhibition
The readily identified trademarks of the Red Cross were delivered in a suitcase for a two week display in the glass cabinet of the BLSL. The items selected, such as the knitted socks and balaclava readily identified with the efforts made during the two World Wars to support the soldiers who had been wounded in fighting and returned to Australia to convalesce.

History House Museum

(Report prepared by Christen Bell, Museum Curator)

Museum Exhibitions
Girl Guides – 100 Years in Australia. This exhibition is now open to the public and tells the story of the Girl Guide Movement in Australia as well as stories, images and objects from the local area. It was put together by members of the Dale Trefoils with assistance from History House Museum staff. The display will run through to the end of March 2015.

Armadale & WWI. This exhibition is moving forward with most of the research completed and the preliminary text being written. The exhibition will use objects and images from the COA’s moveable heritage collection to look at the lives of the people who stayed behind. Key stories that will be included are the Red Cross and the hard work they did, how the community pitched in to help the Roads Board repair and build local roads and how families were told the tragic news of the loss of a loved one in the war. This exhibition will open in April 2015 and run through to November 2015.

Museum Programs
The museum in conjunction with the Armadale Library held another two song writing workshops. The workshops were held at the Armadale Library. Details of these events are included in the Armadale Library report.

Museum Management
Museum Australia (WA) State Conference, Geraldton 17-18 October
The museum curator attended and presented at this conference. The conference key note speaker was Jon Finch who is currently a director at Black Radley Culture and works at the City of Wanneroo. He has had extensive experience working in the cultural sector in the United Kingdom before moving to Western Australia in 2014. His presentation focussed on the issue of change in the cultural sector and how it needs to be something the sector embraces rather than fights against.

His presentation focused on the change in how the sector will be financed and how our audiences expect to interact with the sector. He pointed out the sector is competing more and more with other leisure activities and our audiences are expecting quality, genuine experiences. Local communities are also changing, they are expecting to have more of a say in how local institutions are run.
Other speakers at the conference looked at ways to engage with your local community from holding open days, through to virtual museums that cater to both a local and global audience as well as engage with virtual volunteers.
The conference also provided an opportunity for the curator to do a presentation on the musician in residence program run by the museum in late 2013, early 2014. This presentation was very well received and demonstrated to its audience how to engage with a different audience and help them connect with your collection.

The conference has also provided an opportunity to meet representatives from Alzheimer’s Australia who are exploring the idea of establishing some cultural based programs in the COA region. The COA with its museum's and local studies library as well as services provided through Community Development is well placed to be involved in any possible program.

Attending both state based and national Museum Australia conferences are an important part in the professional development of staff and volunteers at the museum as well as providing an opportunity to promote how the COA values and promotes and cares for its heritage as well as build relationships with other cultural sector organisations. The opportunity to attend this conference is appreciated.
Month – October 2014

Number of Visits
Oct 2014

Current Borrowers
Oct 2014

New Borrowers
Oct 2014
### PC Reservations

<table>
<thead>
<tr>
<th>Area</th>
<th>2014</th>
<th>2013</th>
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<tbody>
<tr>
<td>Armadale</td>
<td>3488</td>
<td>2854</td>
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<tr>
<td>Kelmscott</td>
<td>695</td>
<td>907</td>
</tr>
<tr>
<td>Seville Grove</td>
<td>847</td>
<td>722</td>
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### Total Issues

<table>
<thead>
<tr>
<th>Area</th>
<th>2014</th>
<th>2013</th>
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<tbody>
<tr>
<td>Armadale</td>
<td>15179</td>
<td>5624</td>
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<tr>
<td>Kelmscott</td>
<td>6180</td>
<td>7787</td>
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<tr>
<td>Seville Grove</td>
<td>8060</td>
<td>9011</td>
</tr>
<tr>
<td>Totals</td>
<td>29419</td>
<td>32422</td>
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### Staff vs Self Service Issues & Renewals - ARM

- **Oct 2014**
  - Staff: 1585 (9%)
  - Self-Service: 8356 (50%)
  - Online Renew: 6823 (41%)
Information Bulletin – Issue No. 21/2014

Information Items from the Community Services Directorate

Staff vs Self Service Issues & Renewals - SVG
Oct 2014

- Staff: 449 (4%)
- Self-Service: 1585 (14%)
- Online Renew: 9412 (82%)

Staff vs Self Service Issues & Renewals - ARM
Oct 2013

- Staff: 1291 (8%)
- Self-Service: 8915 (41%)
- Online Renew: 8709 (51%)

Staff vs Self Service Issues & Renewals - SVG
Oct 2013

- Staff: 7845 (86%)
- Self-Service: 0 (0%)
- Online Renew: 1291 (14%)
Library Services – Statistics – Birtwistle 2014 –October

<table>
<thead>
<tr>
<th>Library Services – Statistics – Birtwistle 2014 –October</th>
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<tbody>
<tr>
<td><strong>Birtwistle Local Studies Library</strong></td>
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<tr>
<td><strong>Reference Enquiries</strong></td>
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<td>Current Month:</td>
</tr>
<tr>
<td>Reference Enquiries</td>
</tr>
<tr>
<td>Research Enquiries</td>
</tr>
<tr>
<td>Visitor Attendance</td>
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<tr>
<td>Volunteer Hours</td>
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<tr>
<td>Digitising Records</td>
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<table>
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<th><strong>Oral History</strong></th>
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<tr>
<td>Letters Sent</td>
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<td>Interviews Completed</td>
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<tr>
<td>Transcripts Completed/reviewed</td>
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<tr>
<td>Volunteer Hours – Transcribing</td>
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<td>Volunteer Hours - Interviewing</td>
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</table>

<table>
<thead>
<tr>
<th><strong>Family History Research</strong></th>
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</thead>
<tbody>
<tr>
<td>Reference</td>
</tr>
<tr>
<td>Research</td>
</tr>
<tr>
<td>Volunteer Hours</td>
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Month – October 2014 - History House Museum

<table>
<thead>
<tr>
<th>History House Museum</th>
<th>Current Month</th>
<th>Year to date</th>
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<tr>
<td></td>
<td>Oct 14</td>
<td>Oct 13</td>
</tr>
<tr>
<td>General Visitors</td>
<td>125</td>
<td>245</td>
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<tr>
<td>School Visits</td>
<td>0</td>
<td>53</td>
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<tr>
<td>School Incursions</td>
<td>0</td>
<td>0</td>
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<tr>
<td>Holiday Programs</td>
<td>11</td>
<td>23</td>
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<tr>
<td>Community Programs</td>
<td>0</td>
<td>0</td>
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<tr>
<td>Seniors Programs</td>
<td>14</td>
<td>14</td>
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<tr>
<td><strong>Total Visitors</strong></td>
<td><strong>150</strong></td>
<td><strong>1373</strong></td>
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</table>

Volunteer Hours

<table>
<thead>
<tr>
<th>Volunteer Hours</th>
<th>Oct 14</th>
<th>Oct 13</th>
<th>July 14- June 15</th>
<th>Jul 13 – June 14</th>
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<tbody>
<tr>
<td>153</td>
<td>170</td>
<td>658</td>
<td>823</td>
<td></td>
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</table>

Bert Tyler Vintage Machinery Museum

<table>
<thead>
<tr>
<th>Bert Tyler Vintage Machinery Museum</th>
<th>Current Month</th>
<th>Year to date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>171</td>
<td>193</td>
</tr>
</tbody>
</table>
RANGER AND EMERGENCY SERVICES

Animal Control

Dogs

Ranger Services received seven hundred and thirty eight (738) requests for assistance during the report period. The primary focus of Ranger Services is managing the response to the community for requests for service.

Cats

Ranger Services received seventy seven (77) requests for assistance during this report period. The number of cat registrations continues to increase, with the total number of 2,143 cats currently registered.

Livestock

During this report period Ranger Services attended to nine (9) requests for assistance in dealing with stock wandering. The majority of incidents involving stock on public roads, and highways, occur outside normal working hours generally late night or early hours of the morning.

Court Action

The following information relates to legal action taken by Ranger Services, these matters were heard and determined in the Armadale Magistrates Court during the report period.

<table>
<thead>
<tr>
<th>OFFENCE</th>
<th>FINDING OF COURT</th>
<th>PENALTY $</th>
<th>COSTS $</th>
<th>TOTAL $</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dog Attack on Person</td>
<td>Guilty</td>
<td>1,000</td>
<td>150.80</td>
<td>1,150.80</td>
</tr>
<tr>
<td>Parking in Unauthorised Bay</td>
<td>Guilty</td>
<td>70</td>
<td>346.90</td>
<td>416.90</td>
</tr>
</tbody>
</table>

Parking

Ranger Service attended to one hundred and ninety four (194) matters relating to the unlawful parking of vehicles during this report period.

Control of Vehicles (Off Road Areas)

Ranger Service attended to ten (10) reports of vehicles (motor cycles) being driven in areas that are prohibited, during the report period.
Abandoned Vehicles

The number of abandoned vehicles continues to increase, and the cost to the City in the collection and disposal of the vehicle (most of which have no commercial value) is far in excess of projected budget estimates. This is a problem currently being shared by most Metropolitan Local Governments.

Litter

Ranger Services have received several complaints, from concerned members of the community, regarding household rubbish being deposited onto reserves and road verges throughout the district. Keeping roadsides, reserves and other areas litter free is a major focus of the City of Armadale and Rangers are ever vigilant in identifying and apprehending litter offenders.

During this report period Ranger Services attended to thirty five (35) requests for service.

Fire Services

There were one hundred and ninety six (196) general enquiries relating to fire during this report period; these matters were principally related firebreak variations and hazard reduction information. Ranger Services issued three hundred (300) Permits to Burn during the October 2014 report period, which is a significant increase from previous years.

Statistics
TOURISM

Visitor Centre Statistics:

Statistics:

![Visitor Centre Statistics Graph]

October 2014

<table>
<thead>
<tr>
<th>Visitors</th>
<th>Ticketmaster/ Ticketek</th>
<th>TOTAL Visitors Less T/Master &amp; Ticketek</th>
<th>Inter State Visitors</th>
<th>Overseas Visitors</th>
<th>TOTAL O/sea &amp; Interstate VISITORS</th>
<th>Volunteer Hours</th>
<th>Museum</th>
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<tr>
<td>1560</td>
<td>371</td>
<td>1189</td>
<td>135</td>
<td>111</td>
<td>246</td>
<td>76</td>
<td>171</td>
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September 2014

<table>
<thead>
<tr>
<th>Visitors</th>
<th>Ticketmaster/ Ticketek</th>
<th>TOTAL Visitors Less T/Master &amp; Ticketek</th>
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</thead>
<tbody>
<tr>
<td>5889</td>
<td>341</td>
<td>5548</td>
<td>334</td>
<td>713</td>
<td>1047</td>
<td>54</td>
<td>246</td>
</tr>
</tbody>
</table>

**AVERAGE VISITORS PER WEEK:** 390  
**VOLUNTEER HOURS PER WEEK:** 19

VISITOR CENTRE - DOLLAR VALUE TO THE COMMUNITY:

Average Visitor Spend – Day Visitor:

$2,123 per day = $ 14,863 per week = $ 59,450 per month

Based on $50 per person who came into the Visitor Centre staying one day in our area.  
This is a conservative figure as current guidelines are based on $80 per person each day.  
Figure calculated as - Visitors less Ticketmaster.

Average Spend – Including Accommodation:

$1,318 per night = $ 9,225 per week = $ 36,900 per month

Figure is calculated by Using Inter and Overseas figures only for the month, based on $150 per person.

**TOTAL TOURISM DOLLAR VALUE – OCTOBER 2014: **$96,350
Tourism Overview October 2014

Pole walking groups started this month with over thirty participants registered with Voluntary guided groups offering walks three times a week with approximately 10 participants per session attending.

Next Stop Armadale tour is proving to be successful with 66 students from Armadale Primary School booked on a special tour for Remembrance Day.

Google analytics reports the average age visiting www.visitaramdale.com is 25-34 with international visitors from UK, Singapore and New Zealand an increase of 15% visitors to the centre compared with October 2013.

Western Australia captures 13% of all international visitors to Australia. Last quarter shows an increase in 6.7% with United Kingdom, New Zealand and Singapore. The Visitor Centre is seeing an increase of 4% in the New Zealand market. Experience Perth recently held a New Zealand Road show where 500 copies of the Armadale Regional Tourist Guide were given to participating retail and wholesale agents.

New Zealand is an important market for Perth with consistent growth over the past few years. Although VFR (visiting friends and relatives) is strong feedback from consumer shows provide evidence that holidays to Perth are relatively long stays.

The Visitor Centre had a stall at the Karragullen Expo and Business Expo held at Westfield Shopping Centre Carousel giving out information packs and selling local products.

Tourism Development and Marketing

- Advertising continues in Your Guide to Perth and Fremantle including your Guide to Western Australia, both of which are distributed from the two Perth Airports.
- Continued advertising in Jetstar Asia magazine
- Scoot magazines with a two page advertorial.
- We renewed our ongoing destination marketing radio campaign with Curtin FM radio including marketing ‘The Next Stop Armadale’ and upcoming events for the next twelve months.
- Consistent marketing into the Examiner newspapers each month targeting the history and nature demographic of our community marketing ‘Next Stop Armadale’
- Continued extensive marketing campaign with Scoop magazine, across the State of WA including promoting the City’s Major Arts and Events.
- Advertising into Inspire Magazine targeting the international traveller.
- Advertising into the 2015 Chinese Planner
- Full page advert in the Experience Perth 2015 planner
**Major Arts and Events**

**Event Planning**
A series of meetings were conducted to determine the logistics plan of the toy parade. The infrastructure plan for Carols by Candlelight was re-evaluated to allow the redistribution of a larger portion of event funds toward lighting and sound. A new sound and lighting company has now been engaged for the 2014 event.

Meetings were conducted with the City’s communications team to ensure the smooth and coordinated roll out of marketing and to explore other marketing and promotional opportunities.

**Staff**
The Major Arts and Events team welcomed two new staff members during the month of October, Kelly Jennings and Lauren Carr.

**COMING EVENTS**

**Carols by Candlelight and Toy Parade**
Memorial Park
Sunday 7 December 2014
6:30
Preparations are currently being made for Carols by Candlelight, which will once again be held in Memorial Park. The much loved Toy Parade which debuted last year will make its way down the Jull street Mall to signify the start of the Carols by Candlelight event.
POSITIVE AGEING WORKING GROUP NOTES

Date: Monday 3 November 2014
Time: 10.00am
Chair: Ruth Butterfield
Venue: City of Armadale Garden Room – 7 Orchard Avenue Armadale
Notes prepared by: Wendy Hill

1.0 Attendance & Apologies

<table>
<thead>
<tr>
<th>Attendance:</th>
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</thead>
<tbody>
<tr>
<td>Cr Ruth Butterfield</td>
<td>Deputy Mayor – City of Armadale &amp; Positive Ageing Working Group Chair Person</td>
</tr>
<tr>
<td>Ms Rebekah Milnes</td>
<td>Community Development Coordinator- City of Armadale – left the meeting at 10.50am</td>
</tr>
<tr>
<td>Ms Wendy Hill</td>
<td>Community Development Officer - Positive Ageing Access &amp; Inclusion - City of Armadale</td>
</tr>
<tr>
<td>Ms Cheryl Samborski</td>
<td>CEO – Anchor Home Help</td>
</tr>
<tr>
<td>Mr Harold Preston</td>
<td>CEO- Dale Cottages</td>
</tr>
<tr>
<td>Ms Louise Hansen</td>
<td>Southern Districts Support Association</td>
</tr>
<tr>
<td>Ms Doreen Southam</td>
<td>Community Representative</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Apologies:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Ms Caroline Dryland</td>
<td>CEO- Southside Care</td>
</tr>
<tr>
<td>Ms Lorraine Kirwan</td>
<td>Local Area Manager – Disability Services Commission</td>
</tr>
<tr>
<td>Ms Chris Bloomer</td>
<td>Community Representative</td>
</tr>
</tbody>
</table>

2.0 Notes

Distributed to members.

3.0 Actions from previous meeting

Ms Hill to enquire of the use of the City’s annual contribution 2014/15 allocated to AK Meals’. The below was circulated to members of the group by email:

‘AK Meals received a total of $6,230. This money helps with the cost of the reimbursement of the cost of petrol for the volunteer drivers to deliver the meals to people in their homes.’

4.0 Guest Speaker

None

5.0 HACC Updates

Ms Samborski provided an update on HACC:

- HACC services are continuing as is until 2016.
• Packaged Care has changed already to the Consumer Directed Care (CDC) approach. All new consumers are offered CDC which is said to provide greater freedom of choice and transparency of costs. The service provision is based on assessment and an agreement. Consumers do not have to sign the agreement however the provider is bound to follow the standards and values of the agreement.

• A consumer is assessed as Level 1, 2, 3, 4 of need. A set formula of funding is attached to each level with some ability to access small additional amounts for special needs. The consumer’s income is assessed and is required to pay up to 17% of pension and up to 50% of other income towards the cost of care. The consumer is engaged in the decision making of how the funds are expended. The consumer will be provided with an updated summary of expenditure each month.

• The CDC approach is very different from the quarterly grant system that currently operates for HACC. Therefore, for a whole of organisation, there is much to change and prepare for in areas such as Finance, IT, Marketing, Communications, Client Care, and Staff.

• Home Help Local (HHL) is preparing to re-structure to embrace the change whilst continuing to respond to the community need.

• Currently HHL is engaged in several discussions. These are:
  o A partnership with Byford and District Country Club, Southern District Support Association and the Byford RSL for the purpose of developing a community social and sporting facility at Byford. This facility will accommodate adult day centre activity and a community garden and shed.
  o The development of a Cottage Respite Facility at Serpentine.
  o The development of a Dementia Specific Adult Day Centre at the back of the building of 4 Talus Drive.
  o The possible development of the Moorditj Local program to provide more storage and sit down space at Seventh Road.
  o Transport discussion with PIR network to establish easier access for clients in the SJ area.
  o The development of services out of the Gianatti Hall in Jarrahdale.
  o The development of a training room at Gillam Drive.
  o The development of Volunteering Services at 215 Railway Avenue Kelmscott.

• Not all current HHL clients fit the Aged Care profile. Many will need to be serviced under NDIS. HHL often seek to work with other services to manage efficiently service assistance for their client base.

6.0 Nursing Homes/ Independent Living Updates
Mr Preston provided an update on nursing homes and independent living.

• Dale Cottages hosted a visit from the Federal Assistant Minister for Social Services Senator Mitch Fifield for a roundtable discussion with 20 representatives from the Aged Care sector for the seat of Canning.

• Consumer Directed Care is being developed so we need to ensure all the backroom administration systems can cope before going live in early 2015. Deadline is July 2015.

• The Aged Care Assessment Round (ACAR) results will be announced in December.
• Dale Cottages are seeking news on the likely relocation of St John’s Ambulance from the current site.

7.0 Updates from Community Development Officer (Seniors Access and Inclusion)

Ms Hill provided an update on Positive Ageing initiatives:

• Discussed the upcoming Positive Ageing Seniors Festival 2014.
• The last Positive Ageing Session for 2014 will be held on the 5 November and the last Let’s Get Crafty will be held on the 10 November. Both will resume in February 2015.
• The Pole Walking Group is being coordinated through the Armadale Visitor Centre. There are three Pole Walking Groups per week with 10 participants in each group.
• Ms Hill met with Liz Everard (Community Development and Consumer Engagement Coordinator from Alzheimer’s Australia) to discuss the possibility of Alzheimer’s Australia undertaking consultation in the Armadale area with people living with dementia and their Carer’s. Consultation will take place in the Armadale area on the 13 February 2015. The City of Armadale is one of a few Local Governments who have been asked to be involved in the consultation process. Once Alzheimer’s Australia has collated the feedback gathered from the consultations, two metropolitan and two rural Local Governments will be asked to pilot Dementia Friendly Communities.
• A media release on ‘Streamlining assessments for home support services’ and ‘Strata reforms open for public consultation’ was distributed to the group.

Action: Ms Hill to talk with Alzheimer’s Australia regarding the possibility of Alzheimer’s Australia conducting a mini engagement with providers of aged care services in the Armadale area before the 13 February 2015.

8.0 Positive Ageing Strategy 2011 –2014 Actions

Ms Hill provided an overview of the achievements of the ‘Positive Ageing Strategy 2014. Comments from the group included:

• Cr Butterfield commented that the review lacked numbers and achievements. Group discussion indicated support for communication of the number of people attending activities and events as a way of ascertaining if the activities and events the City hosts are ‘value for money’. Ms Hill informed the group the average number of people attending each Positive Ageing Session is between 40 – 60 people.
• Ms Hill commented that the Positive Ageing area achieved the designated actions in the City’s Corporate Business Plan. The Corporate Business Plan is the guide for the Community Development Department, including Positive Ageing.
• Mr Preston suggested that inclusion of positive ageing initiatives in the Corporate Business Plan should be a way of informing Council’s budget.
• Cr Butterfield would like the group to have a brainstorming session to review the ‘Positive Ageing Strategy 2011 – 2014’ to ascertain if the Focus Areas are still valid for a future strategy.
• Cr Butterfield questioned whether the City is getting what is needed from the group as Ms Hill has implemented the strategy.
Ms Samborski questioned whether special needs groups have been picked up in the strategic plan. Ms Hill responded by saying all of our activities are inclusive.

Ms Hanson asked if the programs, the City hosts for example the Positive Ageing Sessions and Pole Walking, will continue in 2015. Ms Hill responded saying these programs will continue.

**Action:** Ms Hill to inform the group of the numbers attending the ‘Positive Ageing Sessions’ and Events.

### 9.0 Other agenda items from the team

None.

### 10.0 Any other items

Mr Preston expressed concern over the approach to refurbish the Greendale Centre rather than demolishing it and rebuilding. He also commented that in its current state the Greendale Centre can be an uncomfortable place for staff to work.

Cr Butterfield suggested the group should meet early in 2015. Ms Hill reiterated what Ms Milnes said earlier in the meeting that the proposed City of Armadale boundary change incorporating part of the Shire of Serpentine-Jarrahdale may have an impact on the current group. An assessment of community needs across both areas may result in a revised focus and format of the group. Added to this is the fact that the Positive Ageing Strategy has been completed and it is timely for the purpose of the group to be reassessed. A date will be set once this is determined.

**Next meeting:** To be advised

**Meeting Closed:** 11.20am