



## **Noise Investigation Request**

Should you wish to lodge a noise investigation request, please complete and return the enclosed 'Noise Investigation Request Form' and accompanying 'Log Sheets', so that the City can investigate your noise concerns.

It is important that you accurately record the noise nuisance as it affects you, providing as much information as possible. This information should also identify the source of the noise (at least the property address). It is recommended that you record the noise disturbances on the attached 'Log Sheets' for the time period specified for that particular type of noise. This information will then be used to determine the nature of the noise and possibly identify a pattern of the times and days the noise typically occurs. Details provided will then assist the Environmental Health Officer to investigate your noise issue.

### **Enclosed in this package:**

1. Noise Investigation Request Form (to be completed and returned)
2. Log Sheet(s) (to be completed and returned)
3. Neighbourhood Noise Information Guide (for your information)

**Please return completed forms to : City of Armadale  
Locked Bag 2  
Armadale WA 6992**

Thank you for your assistance with this matter, should you require further information please do not hesitate to contact the City's Health Department on 9399 0111

### **Please Note:**

**The City receives a large number of requests relating to noise issues and these are dealt with in order of priority.**

In some cases legal action may be necessary to resolve a noise problem. In such cases the evidence of persons affected by the noise may be vital to achieving a successful outcome. Anyone making a noise complaint should be aware that they may be required to give evidence in Court should the need arise.

A mediation service is provided by the Citizens Advice Bureau and may be recommended by the City.

Should this form not be returned to the City within 30 days of being sent, it will be assumed you do not wish to pursue this matter further at this stage.

**NOISE INVESTIGATION  
REQUEST FORM**

(please fill out details clearly)

**Your Contact Details**

Name: \_\_\_\_\_ Address: \_\_\_\_\_  
Suburb: \_\_\_\_\_  
Contact No: (H) \_\_\_\_\_ (W) \_\_\_\_\_  
(M) \_\_\_\_\_ Email: \_\_\_\_\_

**Address of Noise Source**

\_\_\_\_\_

**Description of noise**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Have you attempted to resolve this matter yourself prior to contacting the City? **Yes / No**

**Declaration**

I wish to lodge a noise investigation request in relation to the details I have provided and acknowledge that:

1. The City is subject to the Freedom of Information Act 1992
2. All noise complaints will be dealt with in order of priority
3. Should legal action be necessary I may be required to give evidence in Court
4. The City will not commence investigation of your request until this form is completed and returned, together with a completed log sheet (attached)

Signed \_\_\_\_\_ Dated \_\_\_\_\_

ADDRESS FOR MAILING:

City of Armadale  
Locked Bag 2  
ARMADALE WA 6992  
info@armadale.wa.gov.au



